



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
1200 Alder Street, Union Gap, WA 98903

A Gentle Heart Adult Family Home LLC
A Gentle Heart Adult Family Home LLC
6290 W 32nd Ave
Kennewick, WA 99338

RE: A Gentle Heart Adult Family Home LLC License # 757597

Dear Provider:

This letter addresses Compliance Determination(s) 61041 (Completion Date 06/12/2025) and 60713 (Completion Date 06/09/2025).

The Department completed a follow-up inspection of your Adult Family Home on 06/12/2025 and found that you have corrected the violations listed in the Full report dated 06/09/2025. Your home is back in compliance as of 06/05/2025 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10135-7

The Department staff who did the off-site verification:
Melanie Hopkins, NHI-AFH Licensors

If you have any questions, please contact me at (509)572-7394.

Sincerely,

Selena Clemons for

Michelle Yarbrough, Adult Family Home Field Manager
Region 1, Unit C
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



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DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
1200 Alder Street, Union Gap, WA 98903

Statement of Deficiencies	License # 757597	Compliance Determination #60713
Plan of Correction	A Gentle Heart Adult Family Home LLC	Completion Date
Page 1 of 3	Licensee: A Gentle Heart Adult Family Home LLC	06/09/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for the unannounced on-site full inspection on 06/05/2025 of:

A Gentle Heart Adult Family Home LLC
6290 W 32nd Ave
Kennewick, WA 99338

The following sample was selected for review during the unannounced on-site visit: 2 of 2 current residents and 0 former residents.

The department staff that inspected the Adult Family Home:

Melanie Hopkins, NHI-AFH Licensors
Lisa Beason, AFH Licensors

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 1 , Unit C
1200 Alder Street
Union Gap, WA 98903

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Statement of Deficiencies	License #: 757597	Compliance Determination #60713
Plan of Correction	A Gentle Heart Adult Family Home LLC	Completion Date
Page 2 of 3	Licenses: A Gentle Heart Adult Family Home LLC	06/09/2025

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Selena Clemons

for Michelle Yarbrough

Residential Care Services

06/11/2025

Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

Aida Almedesic

Provider (or Representative)

6/11/2025

Date

WAC 398-76-10135 Qualifications Caregiver. The adult family home must ensure each caregiver has the following minimum qualifications:

(7) Has a current valid first-aid card or certificate as required in chapter 398-112A WAC, except nurses, who are exempt from this requirement,

This requirement was not met as evidenced by:

Based on interview and record review, the Adult Family Home (AFH) failed to ensure 1 of 2 caregiving staff (Staff B) had completed required first aid training prior to caring for residents. This failure resulted in residents receiving care from unqualified caregivers.

Findings included . . .

Record review on 06/05/2025 for Staff B, Caregiver, hired 05/17/2025, showed there was no record showing completion of first aid training.

In an interview on 06/05/2025 at 2:30 PM, Staff A, Provider, stated that Staff B was told by the Basic Life Support (BLS) class facilitator that the BLS class taken by Staff B was all that was needed.

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As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Selena Clemons

for Michelle Yarbrough

Residential Care Services

06/11/2025

Date

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Provider (or Representative)

Date

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Statement of Deficiencies	License #: 757597	Compliance Determination #60713
Plan of Correction	A Gentle Heart Adult Family Home LLC	Completion Date
Page 3 of 3	Licensee: A Gentle Heart Adult Family Home LLC	06/09/2025

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, A Gentle Heart Adult Family Home LLC is or will be in compliance with this law and / or regulation on (Date) 6-5-2025.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Aida Melovic

Provider (or Representative)

6-11-2025

Date

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Provider (or Representative)

Date