



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HOME AND COMMUNITY LIVING ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

Pillars Adult Family Home 2
Royal Anne Senior Care Home 2
23428 54th Ave S Unit 25-5
Kent, WA 98032

RE: Royal Anne Senior Care Home 2 License # 757598

Dear Provider:

This letter addresses Compliance Determination(s) 72002 (Completion Date 01/27/2026) and 69318 (Completion Date 12/01/2025).

The Department completed a follow-up inspection of your Adult Family Home on 01/27/2026 and found that you have corrected the violations listed in the Complaint report dated 12/01/2025. Your home is back in compliance as of 01/15/2026 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10025-1, WAC 388-76-10025-2, WAC 388-76-10025-3

The Department staff who did the on-site verification:
Tekeste Demissie, Complaint Investigator

If you have any questions, please contact me at (206)914-5042.

Sincerely,

Renee' Bourque

Renee Bourque, Field Manager
Region 2, Unit I
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

Statement of Deficiencies	License #: 757598	Compliance Determination #69318
Plan of Correction	Royal Anne Senior Care Home 2	Completion Date
Page 1 of 3	Licensee: Pillars Adult Family Home 2	12/01/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for an unannounced on-site complaint investigation on 11/26/2025 and 12/01/2025 of:

Royal Anne Senior Care Home 2
21019 ROYAL ANNE RD UNIT B
BOTHELL, WA 98021

This document references the following complaint number(s): 200185

The following sample was selected for review during the unannounced on-site visit: 0 of 0 current residents and 0 former residents.

The department staff that investigated the Adult Family Home:

Tekeste Demissie, Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2, Unit I
20311 52nd Ave W, Suite 100
Lynnwood, WA 98036

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Statement of Deficiencies	License #: 757598	Compliance Determination # 69318
Plan of Correction	Royal Anne Senior Care Home 2	Completion Date
Page 2 of 3	Licensee: Pillars Adult Family Home 2	12/01/2025

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Russel Bourque 12/03/2025
Residential Care Services Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

[Signature] 12-05-2025
Provider (or Representative) Date

WAC 388-76-10025 License annual fee.

- (1) The adult family home must pay the license fee that is established in the state's operating budget, as described in RCW 70.128.060 .
- (2) Each year, the home's annual license fee is due during the same month in which the home was initially licensed. For example, if the home was licensed in June, 2010, then the annual licensing fee will be due in June of each year.
- (3) The home must ensure that the department receives the annual license fee when it is due.

This requirement was not met as evidenced by:

Based on observation, interview, and record review, the Adult Family Home (AFH) failed to ensure they paid their annual AFH license fee of \$1800 before the due date on 09/15/2025. This failure resulted in the AFH operating with an unpaid license since 09/16/2025.

Findings included...

Review of the Department's Secure Tracking and Reporting System, on 11/25/2025, showed the AFH did not pay their annual licensing fee. The Department database showed the balance as \$1800.

Observation, on 12/01/2025 at 11:36 AM, showed there was one car parked in front of the AFH. A tour of the interior of the AFH showed there were no residents residing in the AFH.

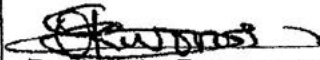
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Page 3 of 3	Licensee: Pillars Adult Family Home 2	12/01/2025

In an interview, on 11/26/2025 at 12:43 PM, Staff A, Entity Representative, stated that they were unaware the annual license fee was unpaid. Staff A stated that they would pay the outstanding balance.

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Royal Anne Senior Care Home 2 is or will be in compliance with this law and / or regulation on (Date) 01-15-2026

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.


Provider (or Representative)

12-5-2025
Date

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