



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES

Aging and Long Term Support Administration
Residential Care Services Division • RCSIDR@dshs.wa.gov • Fax 360-725-3225

April 30, 2025
(email)

Kelly Higdon-Administrator
The Evergreen Inn
500 Main Street
Vancouver, WA 98660

IDR SCHEDULING LETTER
TRADITIONAL-TELEPHONE

License #1169

Dear Administrator:

This letter will confirm your request for an Informal Dispute Resolution (IDR) regarding Statement of Deficiencies (SOD) dated April 18, 2025.

Per our conversation, **Scotti Bower** will meet with you on **May 8, 2025 at 1:30**.

Call **1-564-999-2000** and enter the **conference ID 393 641 009#** to attend the meeting.

You indicated you are disputing the following citation(s):

WAC 388-78A-2040

You indicated the following individuals will participate and represent your facility in the IDR process:

Kelly Higdon-Administrator

Please provide additional documentation specifically related to the citation(s) you are disputing at least **one week prior** to the scheduled IDR date by emailing them to RCSIDR@dshs.wa.gov (preferred), or by faxing them to (360) 725-3225.

If you have any questions, please contact me at RCSIDR@dshs.wa.gov .

Sincerely,

Kim Friesz

Kim Friesz-Administrative Assistant 3
IDR Program
Residential Care Services

Enclosure

cc: Regional Administrator-Region 3
Field Manager, Region 3 Unit I
State and Regional Long Term Care Ombuds
Field File
Central Files
IDR File