



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 99250, Lakewood, WA 98496

PORT MADISON COMPANY, INC.
WYATT HOUSE RETIREMENT CENTER
186 WYATT WAY NW
BAINBRIDGE ISLAND, WA 98110

RE: WYATT HOUSE RETIREMENT CENTER License # 1253

Dear Administrator:

This letter addresses Compliance Determination(s) 27167 (Completion Date 08/14/2023) and 22435 (Completion Date 05/26/2023).

The Department completed a follow-up inspection of your Assisted Living Facility on 08/14/2023 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2610-2-c

The Department staff who did the on-site verification:
Shelley Neeleman, ALF Complaint Investigator

If you have any questions, please contact me at (253)442-3013.

Sincerely,

Manfay Chan, Field Manager
Region 3, Unit D
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: WYATT HOUSE
RETIREMENT CENTER

License/Cert.#: 1253

Compliance Determination #: 22435

Investigator: Shelley Neeleman

Investigation Date(s): 04/12/2023 through 05/26/2023

Complainant Contact Date(s):

Provider Type: Assisted Living Facility

Intake ID: 76061

Region/Unit #: RCS Region 3 / Unit D

Allegation(s):

1) Two Residents tested positive for COVID-19.

Investigation Methods:

Sample:	Total residents: 25 Resident sample size: 25 Closed records sample size:
Observations:	General environment (Cleanliness, Hand Sanitizer and PPE availability) Residents Resident Rooms Staff (PPE use, proper hand hygiene performed) Staff to Resident interactions Environmental Cleaning Staff
Interviews:	Staff A - Medication Technician Staff B - Executive Director
Record Reviews:	Resident Characteristic Roster Email communication with the Executive Director, dated 04/14/2023. Respirator Training Record Respiratory Protection Program Policy, updated 04/2023 Online Incident Report to the Department, dated 03/28/2023. Bainbridge Senior Living communication to Residents, Families, and Staff, dated 04/17/2023. Line List for the facility COVID-19 outbreak SARS-COV-2 Infection Prevention and Control in Healthcare Settings Toolkit Facility staff training about Infection Control and Prevention

Investigation Summary:

1) Per observation, there was no indication of a lack of staffing, common areas and resident rooms were clean and free from odor, and staff were wearing appropriate Personal Protective Equipment (PPE).

Per record review, facility policies outline guidance for Infection Prevention and Control (IPC) practices, return-to-work protocols, outbreak management, education/training on COVID-19 and IPC, outbreak notifications, reporting requirements, and a Respiratory Protection Program.

Per record review, the facility's policy states, "In the event an employee fails fit testing with all provided mask types, the employee will be removed from providing care to any COVID-19 positive residents and will be transferred to another Bainbridge Senior Living property in the event of a facility-wide outbreak."

Per interview, a Medication Technician (Med Tech) was asked what PPE was used while caring for residents infected with COVID-19. The Med Tech stated that all facility-supplied N95 respirators did not properly fit, and two procedure masks were used while providing care to infected residents.

Per interview, the Executive Director stated that when staff are unable to wear an N-95 respirator during an active COVID-19 outbreak, staff are either taken off the schedule or scheduled to work at another facility.

Per interview, the Executive Director confirmed that the Med Tech was assigned and provided care to residents with an active COVID-19 infection.

The facility failed to provide staff with the necessary supplies, equipment and protective clothing for preventing and controlling the spread of infections. Cited per WAC 388-78A(2610)(2)(c)

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A

DSHS RCS REG. 3
LAKEWOOD

JUN 7 2023

RECEIVED



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 99250, Lakewood, WA 98496

Statement of Deficiencies	License #: 1253	Compliance Determination # 22435
Plan of Correction	WYATT HOUSE RETIREMENT CENTER	Completion Date
Page 1 of 3	Licensee: PORT MADISON COMPANY, INC.	05/26/2023

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 04/12/2023 and 05/26/2023 of:

WYATT HOUSE RETIREMENT CENTER
186 WYATT WAY NW
BAINBRIDGE ISLAND, WA 98110

This document references the following complaint number(s): 76061

The following sample was selected for review during the unannounced on-site visit: 25 of 25 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Shelley Neeleman, ALF Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3, Unit D
PO Box 99250
Lakewood, WA 98496

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

A handwritten signature in cursive script, appearing to read "Mary Lee".

Residential Care Services

05/31/2023

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Statement of Deficiencies	License #: 1253	Compliance Determination # 22435
Plan of Correction	WYATT HOUSE RETIREMENT CENTER	Completion Date
Page 2 of 3	Licensee: PORT MADISON COMPANY, INC.	05/26/2023

Administrator (or Representative)

Date

WAC 388-78A-2610 Infection control.

(2) The assisted living facility must:

(c) Provide staff persons with the necessary supplies, equipment and protective clothing for preventing and controlling the spread of infections;

This requirement was not met as evidenced by:

Based on interviews and record reviews, the Assisted Living Facility (ALF) failed to have 1 of 1 facility staff utilize appropriate Personal Protective Equipment (PPE, equipment worn to minimize exposure to hazards that cause serious workplace injuries and illnesses) while caring for residents with Coronavirus 19 (a highly communicable pathogen). This placed 25 of 25 residents, as well as staff and visitors to the facility, at risk of potential harm.

Findings Included...

Record review of the facility's policy "Respiratory Protection Program" revised on 04/2023 stated "As a result of the COVID-19 pandemic, Respirator use and a written Respiratory Protection Program are required if employees perform high or extremely high-risk tasks as described in the Appendix A table of DOSH Directive, 11.80." Bainbridge Senior Living direct care employees are considered high-risk and are required to comply with the procedures outlined."

Record review of the facility's policy "Respiratory Protection Program" revised on 04/2023 stated "In the event an employee fails fit testing with all provided mask types, the employee will be removed from providing care to any COVID-19 positive residents and will be transferred to another Bainbridge Senior Living property in the event of a facility-wide outbreak."

Record review of the facilities "Respirator Training Record" dated 03/23/2022 indicated that Staff A (Medication Technician) failed the N95 respirator (a particulate-filtering facepiece respirator) fit test (test to check whether a respirator fits the face of someone who wears it).

Record review of the facility's online incident report to the Department dated 03/28/2023 at 11:45am stated two residents tested positive for Coronavirus-19 on 03/27/2023.

During an interview on 04/12/2023 at 3:34pm, Staff A was asked what PPE was used while

Statement of Deficiencies	License #: 1253	Compliance Determination # 22435
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caring for residents infected with Coronavirus-19. Staff A stated that all facility supplied N95 respirators did not properly fit, and two procedure masks were used while providing care to infected residents.

During an interview on 05/02/2023 at 3:40pm, the Executive Director (Staff B) stated that when staff are unable to wear an N-95 respirator during an active Coronavirus-19 outbreak, staff are either taken off the schedule or scheduled to work at another facility.

During an interview on 05/02/2023 at 3:40pm, Staff B confirmed that Staff A was assigned and provided care to residents with an active Coronavirus-19 infection.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, WYATT HOUSE RETIREMENT CENTER is or will be in compliance with this law and / or regulation on
(Date) JUN 1, 2023

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Administrator (or Representative)

JUN 01, 2023

Date

JUN 7 2023

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Cassandra Rapoza
Executive Director
Wyatt House Retirement Center
186 Wyatt Way NW
Bainbridge Island WA 98110

License number: 1253
Complaint Number: 76061
Completion Date: 05/26/2023

Please see the attached Policy.

Our new facility Policy states "In the event an employee fails a fit testing with all provided mask types, the employee will be removed from providing care to any COVID-19 positive residents and will be transferred to another Bainbridge Senior Living property in the event of a facility-wide outbreak." (Located at the top of pg.3)

Please feel to reach out to me if you have any questions or concerns.

Thank you,

Cassie Rapoza
Executive Director