



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HOME AND COMMUNITY LIVING ADMINISTRATION
1200 Alder Street, Union Gap, WA 98903

HCRC LLC
HAWTHORNE COURT
524 N ELY
KENNEWICK, WA 99336

RE: HAWTHORNE COURT License # 1268

Dear Administrator:

This letter addresses Compliance Determination(s) 72399 (Completion Date 02/04/2026) and 70131 (Completion Date 12/18/2025).

The Department completed a follow-up inspection of your Assisted Living Facility on 02/04/2026 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2630-1-b

The Department staff who did the on-site verification:
Melissa Milanez, Community Complaint Investigator

If you have any questions, please contact me at (509)208-5231.

Sincerely,

Laura Williams-Davis

Laura Williams-Davis, ALF Field Manager
Region 1, Unit G
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



Residential Care Services Investigation Summary Report

Provider/Facility: HAWTHORNE COURT **Provider Type:** Assisted Living Facility
License/Cert.#: 1268
Compliance Determination #: 70131 **Intake ID:** 204114
Investigator: Melissa Milanez **Region/Unit #:** RCS Region 1 / Unit G
Investigation Date(s): 12/16/2025 through 12/18/2025
Complainant Contact Date(s):

Allegation(s):

The facility received allegations of sexual abuse that involved named residents.

Investigation Methods:

Sample:	Total residents: 48 Resident sample size: 6 Closed records sample size:
Observations:	Identified resident Residents Resident rooms Staff to resident interactions Resident to resident interactions
Interviews:	Identified resident Identified staff Nursing staff Residents
Record Reviews:	State reporting log Incident investigation Facility policies Staff patterns

Investigation Summary:

Interviews and record review showed that the facility received allegations of suspected sexual abuse. The facility did not report the allegations to their local law enforcement. Failed practice identified. WAC 388-78A-2630 (1)(b).

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
1200 Alder Street, Union Gap, WA 98903

Statement of Deficiencies	License #: 1268	Compliance Determination #70131
Plan of Correction	HAWTHORNE COURT	Completion Date
Page 1 of 3	Licensee: HCRC LLC	12/18/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 12/16/2025 of:

HAWTHORNE COURT
524 N Ely St
Kennewick, WA 99336

This document references the following complaint number(s): 204114, 202192, 202961

The following sample was selected for review during the unannounced on-site visit: 6 of 48 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Melissa Milanez, Community Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 1 , Unit G
1200 Alder Street
Union Gap, WA 98903

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State of Washington

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Statement of Deficiencies	License #: 1268	Compliance Determination #70131
Plan of Correction	HAWTHORNE COURT	Completion Date
Page 2 of 3	Licensee: HRC LLC	12/18/2025

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Laura Williams-Davis
Residential Care Services

01/03/2026
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

[Signature]
Administrator (or Representative)

1-2-26
Date

WAC 388-78A-2630 Reporting abuse and neglect.

(1) The assisted living facility must ensure that each staff person:

(b) Makes an immediate report to the appropriate law enforcement agency and the department consistent with chapter 74.34 RCW of all incidents of suspected sexual abuse or physical abuse of a resident.

This requirement was not met as evidenced by:

Based on interview and record review, the Assisted Living Facility (ALF) failed to immediately report an allegation of suspected sexual abuse to law enforcement for 1 of 1 resident (Resident 1). This failure resulted in a delay in law enforcement response and placed Resident 1 at risk for ongoing harm.

Findings included...

Review of RCW 74.34.036 titled, "Reports—Mandated and permissive—Contents—Confidentiality" when there is reason to suspect that sexual assault has occurred, mandated reporters shall immediately report to the appropriate law enforcement agency and to the department.

Per RCW 74.34.020 (2) Abuse means the intentional, willful, reckless action or inaction that inflicts injury, unreasonable confinement, intimidation, or punishment on a vulnerable adult. In instances of abuse of a vulnerable adult who is unable to express or demonstrate physical harm, pain, or mental anguish, the abuse is presumed to cause physical harm, pain, or mental anguish. Abuse includes sexual abuse, mental abuse, physical abuse, and personal exploitation of a vulnerable adult, and improper use of restraint against a vulnerable adult which have the following meanings:

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Laura Williams-Davis

Residential Care Services

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Page 3 of 3	Licensee: HCR LLC	12/16/2025

(a) "Sexual abuse" means any form of nonconsensual sexual conduct, including but not limited to unwanted or inappropriate touching, rape, molestation, indecent liberties, sexual coercion, sexually explicit photographing or recording, voyeurism, indecent exposure, and sexual harassment. Sexual abuse also includes any sexual conduct between a staff person, who is not also a resident or client, of a facility or a staff person of a program authorized under chapter 71A.12 RCW, and a vulnerable adult living in that facility or receiving service from a program authorized under chapter 71A.12 RCW, whether or not it is consensual.

Review of the facility policy titled "Suspected Abuse Reporting Agency List Policy", dated 08/2025, showed that the Assisted Living should report to law enforcement all incidents of suspected/witnessed physical and sexual assault.

Review of a progress note, dated 12/02/2025 at 12:54 PM, showed that during a care conference, a family member reported concerns to the Health and Wellness Manager that Resident 1's husband had been taking nude pictures of the resident without their consent and potentially uploading them to the Internet. The family member also reported that the husband may have been forcing themselves on the resident without their consent. The note further showed that the resident stated they did not want nude pictures taken without their consent.

In an interview on 12/16/2025 at 12:41 PM, Staff A, Health and Wellness Manager, stated that it is their policy to report all allegations of suspected sexual abuse to law enforcement, but did not report this allegation as they were unsure if they had too. They stated that they would use this as a learning experience to ensure future reporting requirements are made.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, HAWTHORNE COURT is or will be in compliance with this law and / or regulation on (Date) 1/2/26.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.


Administrator (or Representative)

1-2-26
Date

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