



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, Washington 98504-5600

December 23, 2024
(email)

Administrator-Sarah Betz
The Gardens at Town Square
933 111th Ave NE
Bellevue, WA 98004

TRADITIONAL IDR SCHEDULING LETTER

License #1604

Dear Administrator:

This letter will confirm your request for an Informal Dispute Resolution (IDR) regarding the Statement of Deficiencies dated October 31, 2024.

Based on your conversation with IDR Program staff, your IDR review meeting is scheduled for:

- **Date and Time** December 31, 2024 at 1:30
- **Type of Review** Direct/**Teams**

You may join the Teams meeting via computer with the link from your calendar invitation sent to you on December 23, 2024.

You may also call 1-564-999-2000 conference ID 950 701 273#.

You indicated you are disputing the following citation(s):

WAC 388-78A-2700

You indicated the following individuals will participate and represent your facility in the IDR process:

Sarah Betz-Administrator, Karen Nordby-Regional Director of Operations, Sarah Chimbanga-Director of Health and Wellness.

Please provide additional documentation specifically related to the citation(s) you are disputing at least **one week prior** to the scheduled IDR date by emailing them to RCSIDR@dshs.wa.gov, or by faxing them to (360) 725-3225.

If you have any questions, please contact RCSIDR@dshs.wa.gov .

Sincerely,

Kim Friesz

Kim Friesz
Administrative Assistant 3
Informal Dispute Resolution
Residential Care Services

Enclosure

cc: Regional Administrator
Field Manager, Region 2 Unit D
Regional Long Term Care Ombuds
State Long Term Care Ombuds
Field File
Central Files
IDR File