



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
1200 Alder Street, Union Gap, WA 98903

BROOKDALE SENIOR LIVING COMMUNITIES INC
Brookdale Yakima
4100 W ENGLEWOOD
YAKIMA, WA 98908

RE: Brookdale Yakima # 1695

Dear Administrator:

This document references Compliance Determination 52205 (01/09/2025), which included complaint number(s) 158921, 157862.

The Department completed a complaint investigation of your Assisted Living Facility on 01/09/2025 and found that your facility does not meet the Assisted Living Facility requirements.

The department staff who did the inspection and provided consultation:

Felicia Cantu, Community Complaint Investigator

Consultation:

WAC 388-78A-2600 Policies and procedures.

(2) The assisted living facility must develop, implement and train staff persons on policies and procedures to address what staff persons must do:

(n) Related to food services consistent with chapter 246-215 WAC and WAC 388-78A-2300 ;

The facility did not follow their policy and procedures to routinely clean, document, and maintain sanitization of their ice machine.

This document was prepared by Residential Care Services for the Locator website.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the facility to determine if you have corrected all deficiencies.

You May:

- Contact me for clarification of the deficiency or deficiencies found.

In Addition, You May:

- Request an **Informal Dispute Resolution (IDR)** review within 10 working days after you receive this letter. Your IDR request **must** include:
 - o What specific deficiency or deficiencies you disagree with;
 - o Why you disagree with each deficiency; and
 - o Whether you want an IDR to occur in-person, by telephone or as a paper review.
 - o Send your request to:

IDR Program Manager
Department of Social and Health Services
Aging and Long-Term Support Administration
Residential Care Services
PO Box 45600
Olympia, WA 98504-5600

If You Have Any Questions:

- Please contact me at (509)225-2823.

Sincerely,

Laura Williams-Davis

Laura Williams-Davis, Field Manager
Region 1, Unit G
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: Brookdale Yakima

Provider Type: Assisted Living Facility

License/Cert.#: 1695

Compliance Determination #: 52205

Intake ID: 158921

Investigator: Felicia Cantu

Region/Unit #: RCS Region 1 / Unit G

Investigation Date(s): 12/24/2024 through 01/09/2025

Complainant Contact Date(s):

Allegation(s):

The facility is not cleaning the ice machine properly.

Investigation Methods:

Sample:	Total residents: 63 Resident sample size: 4 Closed records sample size:
Observations:	Dining Kitchen Ice machine Staff to resident interactions
Interviews:	Facility staff Residents Others not associated with the facility
Record Reviews:	Characteristic roster Facility policies Ice machine log

Investigation Summary:

Observations of the ice machine did not show that the ice machine was unsanitary. Interviews and record review showed that the facility did not follow their procedures to routinely clean, document, and maintain sanitization of their ice machine. Written consultation for WAC 388-78A-2600(2n).

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A