



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, Washington 98504-5600

November 20, 2023
(email)

Heather Steiling-Administrator
Brookdale Richland
1629 George Washington Way
Richland, WA 99352

IDR SCHEDULING LETTER

License #1696

Dear Administrator:

This letter will confirm your request for an Informal Dispute Resolution (IDR) regarding Statement of Deficiencies (SOD) dated October 19, 2023.

Based on your conversation with IDR Program staff, your IDR review meeting is scheduled for:

- **Date and Time** December 13, 2023 at 9:30
- **Type of Review** Telephone/**Teams**

You can call 1-564-999-2000 conference ID 238 340 636# or you may join the Teams meeting via computer with the link from your calendar invitation that was sent to you on November 20, 2023.

You indicated you are disputing the following citation(s):

WAC 388-78A-2660

You indicated the following individuals will participate and represent your facility in the IDR process:

Heather Steiling-Administrator, Shannon Wiseman-District Director of Operations,
Dahna Gates-District Director of Clinical Services.

Please provide additional documentation specifically related to the citation(s) you are disputing at least one week prior to the scheduled IDR date by emailing them to RCSIDR@dshs.wa.gov or by faxing them to (360) 725-3225.

If you have any questions, please contact me at (360) 725-3233 or Rebecca Fueston at (360) 725-3203.

Sincerely,

Kim Friesz for

Kim Friesz for
Rebecca Fueston
IDR Program Manager
Residential Care Services

Enclosure

cc: Field Manager, Region 1 Unit G
Regional Long Term Care Ombuds
State Long Term Care Ombuds
Field File
Central Files
IDR File