



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

BROOKDALE SENIOR LIVING COMMUNITIES INC
Brookdale Alderwood
18706 36th AVENUE WEST
LYNNWOOD, WA 98037

RE: Brookdale Alderwood License # 1700

Dear Administrator:

This letter addresses Compliance Determination(s) 33234 (Completion Date 12/22/2023) and 30051 (Completion Date 10/04/2023).

The Department completed a follow-up inspection of your Assisted Living Facility on 12/22/2023 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2690-5, WAC 388-78A-2690-6-c, WAC 388-78A-2690-7-b, WAC 388-78A-2690-7-a, WAC 388-78A-2690-7

The Department staff who did the on-site verification:
Lisa Hauk, Complaint Investigator

If you have any questions, please contact me at (425)670-6070.

Sincerely,

Jamie Singer

Jamie Singer, Field Manager
Region 2, Unit J
Residential Care Services



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20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

Statement of Deficiencies	License #: 1700	Compliance Determination # 30051
Plan of Correction	Brookdale Alderwood	Completion Date
Page 1 of 4	Licensee: BROOKDALE SENIOR LIVING COMMUNITIES INC	10/04/2023

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 09/27/2023 and 09/27/2023 of:

Brookdale Alderwood
18706 36th AVENUE WEST
LYNNWOOD, WA 98037

This document references the following complaint number(s): 98275, 98935, 99873, 100054

The following sample was selected for review during the unannounced on-site visit: 3 of 34 current residents and 1 former residents.

The department staff that investigated the Assisted Living Facility:

Lisa Hauk, Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2 , Unit J
20311 52nd Ave W, Suite 100
Lynnwood, WA 98036

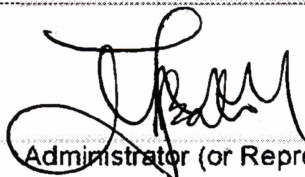
As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Jamie Singer
Residential Care Services

10/9/2023
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Statement of Deficiencies	License #: 1700	Compliance Determination # 30051
Plan of Correction	Brookdale Alderwood	Completion Date
Page 2 of 4	Licensee: BROOKDALE SENIOR LIVING COMMUNITIES INC	10/04/2023



Administrator (or Representative)

10/16/2023
Date

WAC 388-78A-2690 Electronic monitoring equipment Resident requested use.

(5) The release of audio or video monitoring recordings by the facility is prohibited. Each person or organization with access to the electronic monitoring must be identified in the resident's negotiated service agreement.

(6) If the resident requests the assisted living facility to conduct audio or video monitoring of his or her apartment or sleeping area, before any electronic monitoring occurs, the assisted living facility must ensure:

(c) The resident and the assisted living facility have agreed upon a specific duration for the electronic monitoring and the agreement is documented in writing.

(7) The assisted living facility must:

(a) Reevaluate the need for the electronic monitoring with the resident at least quarterly; and

(b) Have each reevaluation in writing, signed and dated by the resident.

This requirement was not met as evidenced by:

Based on interview, observation and record review, the Assisted Living Facility (ALF) failed to conduct, document and get resident or representatives signatures for quarterly evaluations and time duration of electronic monitoring for 2 of 3 residents (Resident 1 and Resident 2). This failure placed Resident 1 and 2 at risk of having their privacy and rights violated.

Findings included...

Record review of a policy titled, "SafelyYou Fall Detection System Policy" dated 05/2021, showed the ALF would update the consenting resident's Personal Service Plan (PSP -equivalent to a Negotiated Service Agreement) to indicate the use of the SafelyYou Fall Detection System.

In interview, on 10/02/2023 at 2:15 PM, Staff A (Executive Director) stated that the SafelyYou system consisted of an AI (artificial intelligence) camera that scanned resident apartments on a 30-minute loop. If the resident did not fall during the 30-minute loop, the system deleted the acquired video footage. If a resident had a fall and remained on the ground for a minute or two, the camera would select five or ten minutes of video before the fall and SafelyYou would send that video to the ALF.

Record review of an undated Admission Record showed the ALF admitted Resident 1 on

Statement of Deficiencies	License #: 1700	Compliance Determination # 30051
Plan of Correction	Brookdale Alderwood	Completion Date
Page 3 of 4	Licensee: BROOKDALE SENIOR LIVING COMMUNITIES INC	10/04/2023

/2020 with [REDACTED] and [REDACTED] diagnoses. A PSP, dated 09/18/2023, showed Resident 1 required medication assistance and 1 to 2-person full assistance with all Activities of Daily Living (ADL - a term used in healthcare to refer to people's daily self-care activities such as bathing, grooming, ambulation, etc.).

Observation of Resident 1's apartment, on 09/27/2023 at 11:15 AM, showed a video camera installed above the window across from the bed. The camera was pointed at Resident 1's bed.

Record review of the PSP for Resident 1 did not mention the SafelyYou Fall Detection System, the duration of its use, or who had access to the video. There was no quarterly evaluation of Resident 1's need for electronic monitoring with Resident 1 or their legal representative's signature.

Record review on an undated Admission Record showed the ALF admitted Resident 2 on [REDACTED] /2023 with [REDACTED] and [REDACTED] diagnoses. A PSP, dated 09/11/2023, showed Resident 2 required medication assistance, dressing and bathing.

Observation of Resident 2's apartment, on 09/27/2023 at 11:40 AM, showed a video camera installed above the window across from the bed. The camera was pointed at Resident 2's bed.

Record review of the PSP for Resident 2 did not mention the SafelyYou Fall Detection System, the duration of its use, or who had access to the video. There was no quarterly evaluation of Resident 2's need for electronic monitoring with Resident 2 or their legal representative's signature.

In interview, on 10/04/2023 at 10:51 AM, Staff A (Administrator) stated that the ALF had not identified individuals who had access to the SafelyYou electronic monitoring system, or the duration of its use documented in Resident 1 and Resident 2's PSP. Staff A stated that the ALF did not have quarterly evaluations for resident's need of the electronic monitoring system and would need to start documenting evaluations this month for residents who utilized the SafelyYou system.

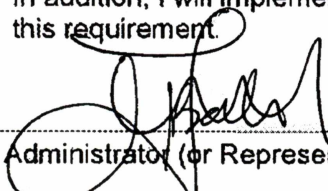
Plan/Attestation Statement

Statement of Deficiencies	License #: 1700	Compliance Determination # 30051
Plan of Correction	Brookdale Alderwood	Completion Date
Page 4 of 4	Licensee: BROOKDALE SENIOR LIVING COMMUNITIES INC	10/04/2023

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Brookdale Alderwood is or will be in compliance with this law and / or regulation on (Date) ~~11/01/2023~~ 11/18/2023

SB confirmed POC date
with provider 10/17/2023

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.



Administrator (or Representative)

10/16/2023

Date