



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 99250, Lakewood, WA 98496

June 5, 2023

BROOKDALE SENIOR LIVING COMMUNITIES INC
Brookdale Allenmore AL (WA)
3615 S. 23RD STREET
TACOMA, WA 98405

RE: Brookdale Allenmore AL (WA) License #1701

Dear Administrator:

The Department completed a follow-up inspection and complaint investigation of your assisted living facility on June 2, 2023 for the deficiency or deficiencies cited in the report/s dated July 20, 2021 and found no deficiencies.

The Department staff who did the follow-up inspection:
Woodetta Maulana

If you have any questions please, contact me at (253) 442-3013.

Sincerely,

Manfay Chan, Field Manager
Region 3, Unit D
Residential Care Services



**Residential Care Services
Investigation Summary Report**

Provider/Facility:	Brookdale Allenmore AL (WA) (686329)	Intake ID(s):	3769276
License/Cert. #:	AL1701		
Investigator:	Maulana, Woodetta	Region/Unit:	RCS Region 3/Unit D
Complainant Contact Date(s):		Investigation Date(s):	05/25/2021 through 07/20/2021

Allegations:

- 1)Named resident waiting over 45 minutes for call light to be answered
 - 2)Several instances that resident have not received their meal
 - 3)Resident Representative not informed of resident's significant weight loss
 - 4)Resident's have tested positive for COVID
-

Investigation Methods:

☒ **Sample:** 4 sample residents to include named resident

☒ **Observations:** staff to resident interaction
residents
general observation of the facility
infection control practices1)1

☒ **Interviews:** staff
residents
others not associated with the facility

☒ **Record Reviews:** resident records

Allegation Summary:

- 1)Unable to substantiate failed facility practice. Sample residents interviewed, stated call lights are answered timely. Observed staff answering call lights in a timely manner.
- 2)The assisted living facility ensure named resident received all three meals at regular intervals, when the facility did not deliver named residents meal to their room.
- 3)The Assisted Living Facility failed to notify named resident's representative of a significant change in condition when the resident had significant weight loss.
- 4)Facility followed all infection control protocols accordingly. Failed facility practice not identified. .



**Residential Care Services
Investigation Summary Report**

Unalleged Violation(s): ☐ Yes ☒ No

Conclusion / Action: ☒ **Failed Provider Practice Identified / Citation(s) Written** ☐ **Failed Provider Practice Not Identified / No Citation Written**

Facility failed practice identified and citations written under 388-78A-2300-1ai Food and Nutrition Services and 388-78A-26401a Reporting significant change in condition .



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 45600, Olympia, Washington 98504-5600

Statement of Deficiencies	License #: 1701	Completion Date
Plan of Correction	Brookdale Allenmore AL (WA)	July 20, 2021
Page 1 of 2	Licensee: BROOKDALE SENIOR LIVING COMMUNITIES INC	AMENDED

You are required to be in compliance at all times with all licensing laws and regulations to maintain your assisted living facility license.

This document references the following complaint numbers: 3768197 , 3768830 , 3769276 , 3769321

The department has completed data collection for the unannounced on-site complaint investigation on 5/25/2021 of:

Brookdale Allenmore AL (WA)
3615 S. 23RD STREET
TACOMA, WA 98405

The following sample was selected for review during the unannounced on-site complaint investigation : 4 of 0 current residents and 0 former residents.

The department staff that inspected and investigated the assisted living facility:
Woodetta Maulana

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3, Unit D
PO Box 45819
Olympia, WA 98504
(360)664-8421

As a result of the on-site complaint investigation the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Residential Care Services

Date

I understand that to maintain an assisted living facility license I must be in compliance with all the licensing laws and regulations at all times.

Administrator (or Representative)

Date

This document was prepared by Residential Care Services for the Locator website.

WAC 388-78A-2300 Food and nutrition services.

(1) The assisted living facility must:

(a) Provide a minimum of three meals a day:

(i) At regular intervals;

This requirement was not met as evidenced by:

Based on interview and record review the assisted living facility (ALF) failed to ensure 1 of 4 residents (R1) received all three meals at regular intervals, when the facility did not deliver R1's meal to their room. This failure placed the resident at risk of unmet care needs.

Findings include...,

On 6/21/2021 at 11:32 a.m., during a phone interview, the Receptionist, (Staff B) confirmed the facility did not deliver Resident 1 (R1's) lunch meal on 6/19/2021. When asked, Staff B stated it was an oversight. Staff B stated, R1's family member provided food to the resident via an outside food delivery service.

Record review of the facility's documented mealtimes showed lunch is served between 11:30 a.m. and 1:00 p.m.

On 6/21/2021 at 12:38 p.m., during a phone interview, Collateral Contact 1 (CC1) stated R1 phoned on 6/19/2021, at 2:30 p.m., stating they had not yet received their lunch meal. CC1 stated they had an outside meal delivery service deliver food to R1. When asked, CC1 stated R1's meal was delivered at 3:21 p.m., more than 2 hours from the facility's documented lunch times.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Brookdale Allenmore AL (WA) is or will be in compliance with this law and / or regulation on (Date)_____. In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

I understand that to maintain an assisted living facility license, the facility must be in compliance with the licensing laws and regulations at all times.

Administrator (or Representative)

Date