



Washington State Patrol
Fire Protection Bureau
Phone: (360) 596-3900

Business Name	Fairwinds Redmond	Provider Number	1814
Address	9988 AVONDALE RD NE,	Approval Status	Approved
City, State, Zip	Redmond, WA 98052	Facility Type	Residential Care

On 03/03/2025 the Office of the State Fire Marshal conducted an inspection at your facility.

Code Requirement

Statement of Violation

1 Admin Complaint

COMPLAINT # 165677

Here's a complaint of fire alarm

Please include the answers to the following questions in your report in FDM.

1. The cause of the fire?
2. If the sprinklers were activated?
3. If there was an evacuation / how many were evacuated?
4. If there were injuries / how many?
5. Did the fire department respond? Yes, No

ON 2/10/2025, DSFM Jason Van Gorkum entered Fairwinds Redmond located at 9988 Avondale Rd NE Redmond WA 98052 regarding investigate complaint ref # 165677.
What happened: We were notified that our fire panel is not connecting to the dispatch system to automatically call 911 if fire alarms sound.
Location incident occurred: throughout facility.
Describe actions taken to prevent recurrence (include care plan changes): We initiated fire watch protocol 24/7 until we were able to confirm that the fire alarm system itself was fully functional and isolated the problem to the dialer which calls out from the fire panel. Redmond FD was notified 1/31 about 5:30 pm of issue and fire watch.
Were injuries sustained? No
Number of residents/clients currently impacted by identified maintenance issue: 143.
Length of time issue has been ongoing: 24hrs.
Action planned or taken to correct maintenance issue: We continue to have someone on fire watch who has no other duties other than to perform rounds every 30 min and to call 911 if alarm sounds. Working with our vendor to have the fire alarm panel repaired as an emergency issue.
Expected duration of maintenance issue: unknown
Who was notified? Redmond FD, Insurance Co
Follow up Information received:
CRU called back 2/4/2025 at 11:30 am. Reporter Brooke states that they are no longer on fire watch. Fire watch ended within 24 hours after it was confirmed that the alarm does work. The only issue is it does not auto dial out to the fire dept. in case of a fire. They are still fixing the dial out issue with the panel. Everyone is trained to call 911 when/if the fire alarm goes off. There is no sprinkler issue either. The only issue is the dialer in the fire panel to call the fire dept. Like it did before. Now staff are trained to do this.

Spoke with Kasten Brooke regarding updates. Received fire watch documentation. Letters from vendors with updates.

On 2/17/2025 received a email showing Cellular communicator

This document was prepared by Residential Care Services for the Locator website.



Washington State Patrol
Fire Protection Bureau
Phone: (360) 596-3900

Business Name	Fairwinds Redmond	Provider Number	1814
Address	9988 AVONDALE RD NE,	Approval Status	Approved
City, State, Zip	Redmond, WA 98052	Facility Type	Residential Care

On 03/03/2025 the Office of the State Fire Marshal conducted an inspection at your facility.

Code Requirement	Statement of Violation
	was installed is working in place of the dialer.
	No IFC violations observed if none are there. If citation is there.. do a normal citation .

Next inspection scheduled on or after:

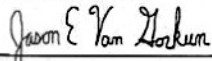
Right of appeal. Any person may appeal any decision made by the Fire Protection Bureau in accordance with WAC 212-12.

Owner or Authorized Representative


Signature

Brooke Kasten, General Manager
Print Name and Title

Deputy State Fire Marshal Jason Van Gorkum
2803 156 AVE SE
Bellevue WA 98007
(509) 406-7209


Signature