



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HOME AND COMMUNITY LIVING ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032

EVERETT PLAZA ASSISTED LIVING COMMUNITY LLC
EVERETT PLAZA
2204 12th St
Everett, WA 98201

RE: EVERETT PLAZA License # 1921

Dear Administrator:

This letter addresses Compliance Determination(s) 75503 (Completion Date 04/06/2026) and 69786 (Completion Date 12/22/2025).

The Department completed a follow-up inspection of your Assisted Living Facility on 04/06/2026 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2040-1

The Department staff who did the off-site verification:
Cynthia Chenot-Potter, Nursing Consultant Institutional

If you have any questions, please contact me at (206)305-3489.

Sincerely,

Jim Sherman

James Sherman, Field Manager
Region 2, Unit D
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: EVERETT PLAZA

Provider Type: Assisted Living Facility

License/Cert.#: 1921

Compliance Determination #: 69786

Intake ID: 203736

Investigator: Cynthia Chenot-Potter

Region/Unit #: RCS Region 2 / Unit D

Investigation Date(s): 12/08/2025 through 12/22/2025

Complainant Contact Date(s):

Allegation(s):

The Assisted Living Facility (ALF) is out of compliance with the State Fire Marshal.

Investigation Methods:

Sample:	Total residents: 95 Resident sample size: 3 Closed records sample size: 0
Observations:	Residents Dining Resident rooms
Interviews:	Administrator
Record Reviews:	Email communication between facility and sprinkler system vendor State Fire Marshal report

Investigation Summary:

WAC 388-78A-2040: Other requirements

(1) The assisted living facility must comply with all applicable federal, state, county and municipal statutes, rules, codes, and ordinances, including without limitations those that prohibit discrimination.

This requirement was not met as evidenced by:

Based on interview and record review, the facility failed to ensure that 1 of 1 license met the fire and life safety requirements by the Office of the State Fire Marshal. This failure placed all residents at risk of harm, injury, and potential fire hazards related to unsafe environmental conditions.

Findings included...

In review, the Characteristic Roster dated 12/08/2025 showed that 95 residents currently resided at the facility.

Review of a document titled "Washington State Patrol Fire Protection Bureau", dated

12/01/2025, showed the facility failed an initial Fire Marshal inspection on 09/24/2025, and a re-inspection on 10/28/2025, and a second re-inspection on 12/01/2025. The document identified one fire safety violation. The document showed the facility failed to meet the required fire safety regulations.

During an interview on 12/08/2025 at 12:22 PM, Staff A, Executive Director, said that the facility remained out of compliance with the State Fire Marshal regulations. Staff A stated that the facility was working on compliance and had just accepted a bid from a vendor for the repairs which will be scheduled as soon as possible. Facility will update the department when repairs have been completed.

In an interview on 12/22/2025 at 08:22 AM, the State Fire Marshal said that the facility remained out of compliance.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032

Statement of Deficiencies	License #: 1921	Compliance Determination # 69786
Plan of Correction	EVERETT PLAZA	Completion Date
Page 1 of 3	Licensee: EVERETT PLAZA ASSISTED LIVING COMMUNITY LLC	12/22/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 12/08/2025 of:

EVERETT PLAZA
2204 12th St
Everett, WA 98201

This document references the following complaint number(s): 203736, 203855, 203034, 202900, 202911

The following sample was selected for review during the unannounced on-site visit: 3 of 95 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Cynthia Chenot-Potter, Nursing Consultant Institutional

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2 , Unit D
20425 72nd Avenue S, Suite 400
Kent, WA 98032

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Jim Sherman
Residential Care Services

12-24-2025

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Laura Williams
Administrator (or Representative)

01/07/2026
Date

WAC 388-78A-2040 Other requirements.

(1) The assisted living facility must comply with all other applicable federal, state, county and municipal statutes, rules, codes and ordinances, including without limitations those that prohibit discrimination.

This requirement was not met as evidenced by:

Based on interview and record review, the facility failed to ensure that 1 of 1 license met the fire and life safety requirements by the Office of the State Fire Marshal. This failure placed all residents at risk of harm, injury, and potential fire hazards related to unsafe environmental conditions.

Findings included...

In review, the Characteristic Roster dated 12/08/2025 showed that 95 residents currently resided at the facility.

Review of a document titled " Washington State Patrol Fire Protection Bureau", dated 12/01/2025, showed the facility failed an initial Fire Marshal inspection on 05/05/2025, re-inspection on 09/24/2025, and a second re-inspection on 12/01/2025. The document identified one fire safety violation. The document showed the facility failed to meet the required fire safety regulations.

During an interview on 12/08/2025 at 12:22 PM, Staff A, Executive Director, said that the facility remained out of compliance with the State Fire Marshal regulations. Staff A stated that the facility was working on compliance and had just accepted a bid from a vendor for the repairs which will be scheduled as soon as possible. Facility will update

the department when repairs have been completed.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, EVERETT PLAZA is or will be in compliance with this law and / or regulation on (Date) 02/05/26.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Laura Williams
Administrator (or Representative)

01/07/2026
Date



January 7, 2026

James Sherman, Field Manager
Residential Care Services
Region 2, Unit D

RE: EVERETT PLAZA ASSISTED LIVING SOD 69786 PLAN OF CORRECTION

Dear Mr. Sherman,

Please find the plan of correction for the investigation and citation:

WAC 388-78A-2040 Other requirements

- Date of Correction 02/05/2026
- Responsible persons, Administrator and Maintenance Director
- Sprinkler Head Testing performed by PSI

If you have any questions, please do not hesitate to contact me. Thank you.

Sincerely,

A handwritten signature in blue ink that reads "Laura Williams".

Laura Williams
Executive Director
Everett Plaza 425-258-6408
ExecDir@EverettPlazaAssistedLiving.com