



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 99250, Lakewood, WA 98496

HOUSING AUTHORITY OF THE CITY OF BREMERTON
BAY VISTA COMMONS ASSISTED LIVING COMMUNITY
191 Russell Road
Bremerton, WA 98312

RE: BAY VISTA COMMONS ASSISTED LIVING COMMUNITY License # 1983

Dear Administrator:

This letter addresses Compliance Determination(s) 37367 (Completion Date 02/26/2024) and 34871 (Completion Date 01/12/2024).

The Department completed a follow-up inspection of your Assisted Living Facility on 02/26/2024 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2600-1-b

The Department staff who did the on-site verification:
Michael Goulet, Complaint Investigator

If you have any questions, please contact me at (253)442-3013.

Sincerely,

Manfay Chan, Field Manager
Region 3, Unit D
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: BAY VISTA COMMONS **Provider Type:** Assisted Living Facility
ASSISTED LIVING COMMUNITY
License/Cert.#: 1983 **Intake ID:** 109819
Compliance Determination #: 34871 **Region/Unit #:** RCS Region 3 / Unit D
Investigator: Michael Goulet
Investigation Date(s): 01/08/2024 through 01/12/2024
Complainant Contact Date(s): 01/04/2024, 01/12/2024

Allegation(s):

1) Facility staff called EMS/ 9-11 (Fire Department) only to lift uninjured resident from the floor

Investigation Methods:

Sample:	Total residents: Resident sample size: 1 Closed records sample size:
Observations:	General Environment Residents in their rooms
Interviews:	Resident Staff
Record Reviews:	Facility Resident Fall Report

Investigation Summary:

1) Per interviews with facility director of nursing services (DNS) and staff med tech on duty when this incident occurred, the facility policy is to call EMS/ 9-11 in the event a resident requires assistance to be lifted from the floor. Facility med tech stated that they work alone on the AL (assisted living) side of the facility during NOC (overnight) shift, and that they felt that it was not part of their duties to lift any resident that was not able to get up by themselves. Facility DNS and executive director stated they are looking into procuring a [REDACTED] or other similar device in order to be able to lift residents without risk of injury to staff, but as yet have no such device or capability in the facility. Per resident interview, and per record review of the facility Resident Fall Report, there was no actual fall or injury to the resident, but the resident had gotten on the floor to clean up after an episode of incontinence, and then was not able to get up again by themselves. There was no indication that EMS/ 9-11 was contacted in order to evaluate any potential injury, and the resident fall report stated that there were "no injuries" and that the resident "sat down and could not get up".
Cited as per WAC 388-78A-2600 (1b) Policies and procedures.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



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Statement of Deficiencies	License #: 1983	Compliance Determination #34871
Plan of Correction	BAY VISTA COMMONS ASSISTED LIVING COMMUNITY	Completion Date
Page 1 of 3	Licensee: HOUSING AUTHORITY OF THE CITY OF BREMERTON	01/12/2024

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 01/08/2024 and 01/09/2024 of:

BAY VISTA COMMONS ASSISTED LIVING COMMUNITY
 191 Russell Road
 Bremerton, WA 98312

This document references the following complaint number(s): 109819

The following sample was selected for review during the unannounced on-site visit: 1 of 0 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Michael Goulet, Complaint Investigator

From:
 DSHS, Aging and Long-Term Support Administration
 Residential Care Services, Region 3, Unit D
 PO Box 99250
 Lakewood, WA 98496

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Jody Just
 Residential Care Services

1/16/2024

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
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PO Box 99250, Lakewood, WA 98496

Statement of Deficiencies	License #: 1983	Compliance Determination # 34871
Plan of Correction	BAY VISTA COMMONS ASSISTED LIVING COMMUNITY	Completion Date
Page 1 of 3	Licensee: HOUSING AUTHORITY OF THE CITY OF BREMERTON	01/12/2024

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 01/08/2024 and 01/08/2024 of:

BAY VISTA COMMONS ASSISTED LIVING COMMUNITY
191 Russell Road
Bremerton, WA 98312

This document references the following complaint number(s): 109819

The following sample was selected for review during the unannounced on-site visit: 1 of 0 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Michael Goulet, Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3 , Unit D
PO Box 99250
Lakewood, WA 98496

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Residential Care Services

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Statement of Deficiencies	License #: 1963	Compliance Determination # 34571
Plan of Correction	BAY VISTA COMMONS ASSISTED LIVING COMMUNITY	Completion Date
Page 2 of 3	Licensee: HOUSING AUTHORITY OF THE CITY OF BREMERTON	01/12/2024

Jamie Payson
Administrator (or Representative)

01/17/2024
Date

WAC 388-78A-2600 Policies and procedures.

- (1) The assisted living facility must develop and implement policies and procedures in support of services that are provided and are necessary to:
- (b) Provide the necessary care and services for residents, including those with special needs;

This requirement was not met as evidenced by:

Based on interviews and record review, the Assisted Living Facility (ALF) failed to ensure that residents were able to be safely lifted from the floor in the event of a fall without the intervention of outside agency staff. This failure placed 1 of 1 resident (Resident 1) at risk of harm and of not having their care needs met effectively by facility staff.

Findings included...

During an interview on 01/08/2024 at 9:35am, the Facility Director of Nursing Services (Staff A) stated that it is the facility's policy to not lift a resident, but to "call the fire department" in order to lift residents from the floor.

During an interview on 01/08/2024 at 9:50am, Resident 1 (R1) stated they had not fallen or been injured on 12-11-23, but that they had gotten onto the bathroom floor to clean the area and then had been unable to get up again. R1 stated that they were not hurt, and that unknown outside personnel (non-staff, fire department) had come to assist the resident off the floor.

During an interview on 01/12/2024 at 10:25am, the Facility Med Tech (Staff B) who contacted Emergency Medical Services (EMS) / 9-11 on 12/11/2023 stated that it is the facility's policy to contact EMS personnel for any resident lift needs, and that this is not the duty of facility staff members. Staff B stated they typically work the overnight (NOC) shift and are the only facility staff for the three floors of the Assisted Living residents during this shift, so that there is no way for this staff member to lift a resident from the floor without outside assistance.

Record review on 01/08/2024 of the facility's Resident Fall Report from 12/11/2023 noted that there was "no injuries" to R1, and that the resident had "sat down and could not get up."

Administrator (or Representative)

Date

WAC 388-78A-2600 Policies and procedures.

(1) The assisted living facility must develop and implement policies and procedures in support of services that are provided and are necessary to:

(b) Provide the necessary care and services for residents, including those with special needs;

This requirement was not met as evidenced by:

Based on interviews and record review, the Assisted Living Facility (ALF) failed to ensure that residents were able to be safely lifted from the floor in the event of a fall without the intervention of outside agency staff. This failure placed 1 of 1 resident (Resident 1) at risk of harm and of not having their care needs met effectively by facility staff.

Findings Included...

During an interview on 01/08/2024 at 9:35am, the Facility Director of Nursing Services (Staff A) stated that it is the facility's policy to not lift a resident, but to "call the fire department" in order to lift residents from the floor.

During an interview on 01/08/2024 at 9:50am, Resident 1 (R1) stated they had not fallen or been injured on 12-11-23, but that they had gotten onto the bathroom floor to clean the area and then had been unable to get up again. R1 stated that they were not hurt, and that unknown outside personnel (non-staff; fire department) had come to assist the resident off the floor.

During an interview on 01/12/2024 at 10:25am, the Facility Med Tech (Staff B) who contacted Emergency Medical Services (EMS) / 9-11 on 12/11/2023 stated that it is the facility's policy to contact EMS personnel for any resident lift needs, and that this is not the duty of facility staff members. Staff B stated they typically work the overnight (NOC) shift and are the only facility staff for the three floors of the Assisted Living residents during this shift, so that there is no way for this staff member to lift a resident from the floor without outside assistance.

Record review on 01/08/2024 of the facility's Resident Fall Report from 12/11/2023 noted that there was "no injuries" to R1, and that the resident had "sat down and could not get up."

Statement of Deficiencies	License #: 1983	Compliance Determination # 34871
Plan of Correction	BAY VISTA COMMONS ASSISTED LIVING COMMUNITY	Completion Date
Page 3 of 3	Licensee: HOUSING AUTHORITY OF THE CITY OF BREMERTON	01/12/2024

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, BAY VISTA COMMONS ASSISTED LIVING COMMUNITY is or will be in compliance with this law and / or regulation on (Date) 02/25/2024.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Jamie Payson
Administrator (or Representative)

01/17/2024
Date

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, BAY VISTA COMMONS ASSISTED LIVING COMMUNITY is or will be in compliance with this law and / or regulation on (Date)_____ .

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Administrator (or Representative)

Date



191 Russell Road
Bremerton, Washington 98312
Phone: (360) 377-8300
Main Fax: (360) 377-6090
Nurse Fax: (360) 782-0151

January 16, 2024

Bay Vista Commons Correction Plan

Complaint #109819

Action Items:

- As of 1-16-24 we are in contact with Centerwell Home Health to provide staff training on safe resident transfers and appropriate body mechanics for lifts.
- An email was sent to city of Bremerton Fire Department's medical services officer requesting hands on training for moving and lifting from the floor.
- Our fiscal budget was approved in October 2023. Included in that budget was [REDACTED]. Since that time several items have been researched and we are currently awaiting information from an "expert" at our parent company, Martha and Mary. Once a decision is made we will order the equipment and provide training on its use.
- We are in the process of creating an appropriate fall response team and procedure which should be implemented with all staff trained by February 1, 2024.