STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

December 27, 2024

ELECTRONIC-FACSIMILE

Administrator
NORTH CREEK RETIREMENT & ASSISTED LIVING COMMUNITY
c/o 3425 Boone Road SE
Salem, WA 97317

Assisted Living Facility License # **1995**
Licensee: NORTH CREEK RETIREMENT & ASSISTED LIVING COMMUNITY LLC

IMPOSITION OF CIVIL FINES

Dear Administrator:

On December 16, 2024, the Department of Social and Health Services (DSHS), Residential Care Services completed a Full Inspection and Complaint Investigation visit at your facility. This letter constitutes formal notice of civil fines on the license for your assisted living facility, also known as **NORTH CREEK RETIREMENT & ASSISTED LIVING COMMUNITY,** located at **1907 201ST PLACE SE, BOTHELL,** by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted pursuant to Laws of 1998, Chapter 272 and RCW 18.20.190.

The civil fines on the license are based on the following violation of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated December 16, 2024**.**

Civil Fines

WAC 388-78A-3090 (1)(a)(b)(c) Maintenance and housekeeping. **$500.00**

The licensee failed to ensure a system was in place to ensure the building was safe and in good repair for three floors. This failure placed all 68 residents at risk for a decreased quality of life.

This is a recurring deficiency previously cited on June 26, 2023, and August 17, 2023.

WAC 388-78A-2480 (1)(2) Tuberculosis—Testing—Required. **$400.00**

The licensee failed to ensure one staff was screened for tuberculosis (TB) within three days of employment. This failure placed all 68 residents at risk of exposure to TB, an infectious disease.

This is a recurring deficiency previously cited on June 26, 2023, and August 17, 2023.

WAC 388- 78A-2464 (1)(2) Background checks—Process—Background authorization form. **$500.00**

The licensee failed to ensure that one staff had a valid Washington State name and date of birth background check (NDBGC). This placed 68 residents at risk of exposure to a staff member whose criminal background history in Washington State was unknown.

This is a recurring deficiency previously cited on January 17, 2023, and March 30, 2023.

NOTE: These are the violations, which resulted in the fines; see the attached Statement of Deficiencies for any additional violations.

Attestation (Plan of Correction):

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected.
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

Return the signed and dated SOD to:

Jamie Singer, Field Manager
Region 2, Unit J
20311 52nd Avenue West Suite 100
Lynnwood, WA 98036
Phone: (253) 312-1446 / Fax: (206) 971-6791
rcsregion2email@dshs.wa.gov

Appeal Rights:

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

Informal Dispute Resolution [RCW 18.20.195]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

The written request must be received by the 10th working day from receipt of this letter.

During the IDR process, you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

Send your **written** request to:

Informal Dispute Resolution Program Manager
Residential Care Services
PO Box 45600
Olympia, Washington 98504-5600

Formal Administrative Hearing

You may contest the civil fines by requesting a formal administrative hearing to challenge the deficiency, which resulted in the civil fines. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.

The written request must be received within twenty-eight (28) calendar days of receipt of this letter.

Send your **written** request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

Payment:

If you do not request a formal administrative hearing, the civil fines are due to the Office of Financial Recovery twenty-eight (28) calendar days after receipt of this letter.

Mail a check for **$1,400.00** payable to the 'Department of Social and Health Services', **and if you have or have had a Medicaid resident(s), please include your ProviderOne ID Number # on the check,** to:

DSHS Office of Financial Recovery
PO Box 9501
Olympia, WA 98507-9501
(360) 664-5919 / FAX: (360) 664-8401
OFRMMISVendor@dshs.wa.gov

If the Office of Financial Recovery has not received your payment within twenty-eight (28) days after receipt of this letter, interest will begin to accrue immediately on the balance, at the rate of one percent per month. If you do not submit a hearing request or make payment within twenty-eight (28) days, the balance due will be recovered.

If you have any questions, please contact Jamie Singer, Field Manager, at (253) 312-1446.

Sincerely,

Matt Hauser
Compliance Specialist
Residential Care Services

Enclosure

cc: Field Manager, Region 2, Unit J
RCS Regional Administrator, Region 2
HCS Regional Administrator, Region 2
DDA Regional Administrator, Region 2
WA LTC Ombuds
Office of Financial Recovery, Vendor Program Unit
HQ Central Files
DRW
SN