



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
Aging and Long-Term Support Administration  
PO Box 45600, Olympia, WA 98504-5600

June 24, 2025

**ELECTRONIC-FACSIMILE**

**Amended Statement of Deficiencies**  
**(Amendments are in Bold Underlined Italic)**

Administrator  
NORTH CREEK RETIREMENT & ASSISTED LIVING COMMUNITY  
c/o 3425 Boone Road SE  
Salem, OR 97317

Assisted Living Facility License #**1995**  
Licensee: NORTH CREEK RETIREMENT & ASSISTED LIVING COMMUNITY LLC

**IMPOSITION OF CONDITIONS ON A LICENSE AND**  
**STOP PLACEMENT ORDER PROHIBITING ADMISSIONS**

Dear Administrator:

On June 9, 2025, the Department of Social and Health Services (DSHS), Residential Care Services completed a follow up at your facility. This letter constitutes formal notice of imposition of conditions on the license and stop placement order prohibiting admissions for your assisted living facility, also known as **NORTH CREEK RETIREMENT & ASSISTED LIVING COMMUNITY**, located at **1907 201ST PLACE SE, BOTHELL**, by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted pursuant to Laws of 1998, Chapter 272 and RCW 18.20.190 and 18.20.520.

The conditions on the license and stop placement order prohibiting admissions are based on the following violations of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated **June 9, 2025**.

**Stop Placement order prohibiting admissions**

**WAC 388-78A-2210 (1)(a)(b)(2)(a) Medication services.**

**The licensee failed to ensure safe medication services were implemented for one resident when the resident did not receive medications as prescribed by a physician. This failure resulted in the resident not receiving a physician's ordered medication and place them at risk for medical complications.**

**This is an uncorrected deficiency previously cited on March 5, 2025, and November 6, 2024, and a recurring deficiency previously cited on March 29, 2023, June 26, 2023, March 14, 2024.**

The stop placement order prohibiting admissions to your assisted living facility is effective immediately upon notice to you on **June 24, 2025**, and certified mail receipt of this letter and the attached Statement of Deficiencies report. The stop placement order prohibiting admissions will not be postponed pending an administrative hearing or informal dispute resolution process, as is required by RCW 18.20.190(4). The stop placement applies to all new admissions, re-admissions, and transfer of residents.

During the stop placement, you may not admit any new resident to your assisted living facility. In addition, you may not allow any resident who was absent from the home due to a temporary non-out-patient stay (not including out-patient treatment) at a hospital, nursing home or other treatment center to return during the stop placement unless you obtain advance approval from the department. You may request such approval by contacting Jamie Singer, Field Manager, at (253) 312-1446.

Because it may not be possible to reach the Field Manager on a weekend or holiday, any pre-approval requests should be made as soon as possible during the business week. Such exceptions are made at the sole discretion of the department on a case-by-case basis. The department may impose sanctions or take other legal action if you fail to comply with the stop placement of admissions.

The department will terminate the stop placement order prohibiting admissions when the violations necessitating the stop placement have been corrected and you exhibit the capacity to maintain adequate care and service.

### **Conditions on License**

#### **WAC 388-78A-2240 Nonavailability of medications.**

**The licensee failed to ensure two residents had physician's prescribed medications available in the facility. This failure placed both residents at risk for health complications.**

**This is an uncorrected citation previously cited on March 5, 2025, and November 6, 2024, and recurring previously cited on August 22, 2023.**

The department has determined that the following conditions shall be placed on your assisted living facility license:

- **The licensee must hire, at their own expense, a Registered Nurse Consultant (RNC) not currently or previously associated with the facility no later than April 3rd, 2025, who is familiar with assisted living facility regulations, to assist with the following:**

- **Assess the current medication system and if necessary, develop a new system or modify the existing system to comply with all applicable medication regulations for assisted living facilities to include but not limited to WAC 388-78A-2210.**
- **Train all current staff performing as medication technicians in the new or updated medication system to ensure a clear understanding of safe medication delivery and to ensure residents receive medications as prescribed.**
- **Audit the medication delivery system weekly until such a time as the facility can demonstrate sustained compliance with WAC 388-78A-2210.**
- **The licensee will provide the RNC with a copy of the March 29, 2023, June 26, 2023, and March 14, 2024, November 6, 2024, March 19, 2025, and June 9, 2025, Statement of Deficiencies reports.**
- **The licensee will provide the Residential Care Services (RCS) Field Manager with the RNC contact information as soon as the RNC is hired.**
- **The licensee must coordinate a meeting with the RCS Field Manager and Regional Administrator to discuss continued non-compliance and Department expectations by April 18th, 2025.**
- **The RNC will be available to the Department for questions.**
- **The RNC will send weekly progress reports to the RCS Field Manager for review.**
- **The licensee must post this Notice of Conditions of Operation, with the license, in a visible location in a common use area accessible to residents and visitors.**
- **The licensee must post this Notice of Conditions of Operation, with the license, in a visible location in a common use area accessible to residents and visitors.**
- ***The licensee must post this Notice of Conditions of Operation, with the license, in a visible location in a common use area accessible to residents and visitors.***

These conditions are effective on **June 24, 2025**, and remain in effect until lifted by formal Department of Social and Health Services notice.

***NOTE: These are the violations, which resulted in the conditions on a license and stop placement order prohibiting admissions; see the attached Statement of Deficiencies for any additional violations.***

**Attestation (Plan of Correction):**

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected;
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

Return the signed and dated SOD to:

Jamie Singer, Field Manager  
Region 2, Unit J  
20311 52<sup>nd</sup> Avenue West Suite 100  
Lynnwood, WA 98036  
Phone: (253) 312-1446 / Fax: (206) 971-6791  
**rcsregion2email@dshs.wa.gov**

**Appeal Rights:**

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

**Informal Dispute Resolution [RCW 18.20.195]**

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

**The written request must be received by the 10<sup>th</sup> working day from receipt of this letter.**

During the IDR process, you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

Please **email** your request(s) and supporting documentation to:

**RCSIDR@dshs.wa.gov**

**OR**

**FAX to: 360-725-3225**

Formal Administrative Hearing

You may contest the conditions on a license and stop placement order prohibiting admissions by requesting a formal administrative hearing to challenge the deficiencies, which resulted in the conditions on a license and stop placement order prohibiting admissions. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.

**The written request must be received within twenty-eight (28) calendar days of receipt of this letter.**

Send your **written** request to:

Office of Administrative Hearings  
PO Box 42489  
Olympia, Washington 98504-2489

**NOTICE:** State and federal law provide protections to defendants who are in military service, and to their dependents. Dependents of a service member are the service member's spouse, the service member's minor child, or and individual for whom the service member provided more than one-half of the individual's support for one hundred eight days immediately preceding an application for relief.

One protection provided is the protection against the entry of a default judgment in certain circumstances. This notice pertains only to a defendant who is a dependent of a member of the National Guard or a military reserve component under a call to active service, or a National Guard member under a call to service authorized by the governor of the state of Washington, for a period of more than thirty consecutive days. Other defendants in military service also have protections against default judgments not covered by this notice. If you are the dependent of a member of the national guard or a military reserve component under a call to active service, or a national guard member under a call to service authorized by the governor of the state of Washington, for a period of more than thirty consecutive days, you should notify the Department in writing of your status as such within twenty days of the receipt of this notice. If you fail to do so, then a court or an administrative tribunal may presume that you are not a dependent of an active duty member of the national guard or reserves, or a national guard member under a call to service authorized by the governor of the state of Washington, and proceed with the entry of an order of default and/or a default judgment without further proof of your status. Your response to the Department about your status does not constitute an appearance for jurisdictional purposes in any pending litigation nor a waiver of your rights.

Administrator  
NORTH CREEK RETIREMENT & ASSISTED LIVING COMMUNITY  
License #1995  
June 24, 2025  
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If you have any questions, please contact Jamie Singer, Field Manager, at (253) 312-1446.

Sincerely,



Matt Hauser  
Compliance Specialist  
Residential Care Services

Enclosure

cc: Field Manager, Region 2, Unit J  
RCS Regional Administrator, Region 2  
HCS Regional Administrator, Region 2  
DDA Regional Administrator, Region 2  
WA LTC Ombuds  
HQ Central Files  
DRW  
SN

**REQUEST FOR AN ON-SITE REVISIT WITHIN 15 WORKING DAYS**

**FACILITY:** \_\_\_\_\_

**ADDRESS:** \_\_\_\_\_

\_\_\_\_\_

Administrator  
NORTH CREEK RETIREMENT & ASSISTED LIVING COMMUNITY  
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**DATE REQUEST FAXED:** \_\_\_\_\_ **DATE MAILED:** \_\_\_\_\_

**TO:** \_\_\_\_\_, Field Manager, Region \_\_\_\_ Unit \_\_\_\_

**I believe we have corrected the violations that led to my facility/home being placed in stop placement of new admissions. I am requesting an onsite revisit within 15 working days of receipt of this letter to verify that correction(s) is complete.**

**The following steps have been taken to ensure lasting correction.**

- 1.
- 2.
- 3.
- 4.
- 5.
- 6.
- 7.

\_\_\_\_\_  
**Licensee or Designee Signature**

\_\_\_\_\_  
**Date**