



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
8517 E Trent Ave, Ste 102, Spokane Valley, WA 99212

SESSIONS RESIDENTIAL CARE INC
SESSIONS RESIDENTIAL CARE INC
PO Box 1469
Veradale, WA 99037

RE: SESSIONS RESIDENTIAL CARE INC # 1999

Dear Administrator:

This document references Compliance Determination 40779 (Completion Date 05/08/2024).

The Department completed a full inspection of your Assisted Living Facility on 05/08/2024 and found that your facility does not meet the Assisted Living Facility requirements.

The department staff who did the inspection and provided consultation:

Veronica Jackson, Assisted Living Facility Licensors
Brian Zbylski, ALF Licensors

Consultation:

WAC 388-78A-2930 Communication system.

(1) The assisted living facility must:

(a) Provide residents and staff persons with the means to summon on-duty staff assistance from all resident-accessible areas including:

(iii) Corridors, as well as common and outdoor areas accessible to residents.

The facility did not have a communication system in the outside common area for residents and staff to summon staff assistance in case of an emergency. The facility owner was not aware of the requirement and had a plan in place to install a communication system at the conclusion of the survey.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the facility to determine if you have corrected all deficiencies.

You May:

- Contact me for clarification of the deficiency or deficiencies found.

In Addition, You May:

- Request an **Informal Dispute Resolution (IDR)** review within 10 working days after you receive this letter. Your IDR request **must** include:
 - o What specific deficiency or deficiencies you disagree with;
 - o Why you disagree with each deficiency; and
 - o Whether you want an IDR to occur in-person, by telephone or as a paper review.
 - o Send your request to:

IDR Program Manager
Department of Social and Health Services
Aging and Long-Term Support Administration
Residential Care Services
PO Box 45600
Olympia, WA 98504-5600

If You Have Any Questions:

- Please contact me at (509)993-7821.

Sincerely,



Stephanie Jenks, Field Manager
Region 1, Unit B
Residential Care Services

SESSIONS RESIDENTIAL CARE INC # 1999

05/08/2024

Page 3 of 3

This document was prepared by Residential Care Services for the Locator website.