STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
1200 Alder Street, Union Gap, WA 98903

RIVERTON RETIREMENT & ASSISTED LIVING COMMUNITY LLC
BONAVENTURE OF THE TRI-CITIES
3425 Boone Rd., SE
SALEM, OR 97317

RE: BONAVENTURE OF THE TRI-CITIES License # 2015

Dear Administrator:

This letter addresses Compliance Determination(s) 64640 (Completion Date 09/10/2025) and 62590 (Completion Date 07/23/2025).

The Department completed a follow-up inspection of your Assisted Living Facility on 09/10/2025 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2468-1, WAC 388-78A-2468-3, WAC 388-78A-2474-2-b, WAC 388-112A-0080-5, WAC 388-112A-0105-1, WAC 388-78A-2484, WAC 388-78A-2484-1, WAC 388-78A-2484-2

The Department staff who did the on-site verification:
Elaine Lopez, Licensor

If you have any questions, please contact me at (509)208-5231.

Sincerely,

Laura Williams-Davis

Laura Williams-Davis, ALF Field Manager
Region 1, Unit G
Residential Care Services

STATE OF WASHINGTON

DEPARTMENT OF SOCIAL AND HEALTH SERVICES

AGING AND LONG-TERM SUPPORT ADMINISTRATION

1200 Alder Street, Union Gap, WA 98903

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for the unannounced on-site full inspection on 07/21/2025, 07/22/2025 and 07/23/2025 of:

BONAVENTURE OF THE TRI-CITIES
1800 BELLERIVE DRIVE
RICHLAND, WA 99352

The following sample was selected for review during the unannounced on-site visit: 9 of 84 current residents and 0 former residents.

The department staff that inspected the Assisted Living Facility:

Jessica Clapp, Assisted Living Facility Licensor
Robin Barnes, Assisted Living Facility Licensor
Elaine Lopez, Licensor

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 1 , Unit G
1200 Alder Street
Union Gap, WA 98903

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Laura Williams-Davis
Residential Care Services

07/31/2025
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Administrator (or Representative)

8/1/25
Date

WAC 388-78A-2468 Background checks Employment Conditional hire Pending results of Washington state name and date of birth background check. The assisted living facility may conditionally hire an administrator, caregiver, or staff person directly or by contract, pending the result of the Washington state name and date of birth background check, provided that the assisted living facility:

(1) Submits the background authorization form for the person to the department no later than one business day after he or she starts working;

(3) Has received three positive references for the person;

This requirement was not met as evidenced by:

Based on interview and record review, the facility failed to ensure that a Washington state name and date of birth background check was completed within one day after they started working for 3 of 4 staff (Staff B, C, and D) and failed to complete a reference check for 1 of 4 staff (Staff B). This failure placed residents at risk of being cared for by disqualified staff.

Findings included...

<Staff B>

Review of the personnel file for Staff B, Caregiver, showed that they started working on 04/30/2025. Staff B's file showed that a Washington State name and date of birth background check was completed on 05/08/2025, eight days after they started working at the facility.

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Laura Williams-Davis
Residential Care Services

07/31/2025
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Administrator (or Representative)

Date

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This requirement was not met as evidenced by:

Based on interview and record review, the facility failed to ensure that a Washington state name and date of birth background check was completed within one day after they started working for 3 of 4 staff (Staff B, C, and D) and failed to complete a reference check for 1 of 4 staff (Staff B). This failure placed residents at risk of being cared for by disqualified staff.

Findings included...

<Staff B>

Review of the personnel file for Staff B, Caregiver, showed that they started working on 04/30/2025. Staff B's file showed that a Washington State name and date of birth background check was completed on 05/08/2025, eight days after they started working at the facility.

Further review of the personnel file for Staff B did not show that reference checks had been completed when they were hired.

Review of the facility's staff schedule for July 2025 showed that Staff B worked nine shifts in the month.

In an interview on 07/22/2025 at 1:55 PM, Staff A, Administrator, stated that reference checks were not completed for Staff B.

<Staff C>

Review of the personnel file for Staff C, Registered Nurse, showed that they started working at the facility on 2/18/2025. Staff C's file showed that a Washington state name and date of birth background check was completed on 02/26/2025, eight days after they started working.

In an interview on 07/21/2025 at 8:54 AM, Staff A stated that Staff C worked at the facility daily.

<Staff D>

Review of the personnel file for Staff D, Caregiver, showed that they started working at the facility on 02/09/2025. Staff D's file showed that a Washington state name and date of birth background check was completed on 02/20/2025, 11 days after they started working.

In an interview on 07/22/2025 at 2:27 PM, Staff A stated that they were not working at the facility when Staff C and D were hired and that they did not know why the background checks were completed late. Staff A stated that Staff D worked at the facility from 02/09/2025 through 04/19/2025.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, BONAVENTURE OF THE TRI-CITIES is or will be in compliance with this law and / or regulation on (Date) 9/3/2025 .

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Administrator (or Representative) — Date: 8/1/25

WAC 388-112A-0080 Who is required to complete the seventy-hour long-term care worker basic training and by when? The following individuals must complete the seventy-hour long-term care worker basic training unless exempt as described in WAC 388-112A-0090 : Adult family homes.

(5) Long-term care workers in assisted living facilities within one hundred twenty days of their date of hire. Long-term care workers must not provide personal care without direct supervision until they have completed the seventy-hour long-term care worker basic training. Enhanced services facilities.

WAC 388-112A-0105 Who is required to obtain home care aide certification and by when? Unless exempt under WAC 246-980-025 , the following individuals must be certified by the department of health as a home care aide within the required time frames:

(1) All long-term care workers, within two hundred days of the date of hire;

WAC 388-78A-2474 Training and home care aide certification requirements.

(2) The assisted living facility must ensure all assisted living facility administrators, or their designees, and caregivers hired on or after January 7, 2012 meet the long-term care worker training requirements of chapter 388-112A WAC, including but not limited to:

(b) Basic;

This requirement was not met as evidenced by:

Based on interview and record review, the facility failed to ensure that caregivers met the long-term care worker training requirements for 2 of 2 staff (Staff D and E). This failure placed residents at risk of being cared for by untrained staff.

Findings included...

Review of Washington Administrative Code (WAC) 246-980-030 showed that a Long-Term Care Worker (LTCW) must submit an application for Home Care Aide (HCA)

Plan/Attestation Statement

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In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Administrator (or Representative) Date

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(5) Long-term care workers in assisted living facilities within one hundred twenty days of their date of hire. Long-term care workers must not provide personal care without direct supervision until they have completed the seventy-hour long-term care worker basic training. Enhanced services facilities.

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(1) All long-term care workers, within two hundred days of the date of hire;

WAC 388-78A-2474 Training and home care aide certification requirements.

(2) The assisted living facility must ensure all assisted living facility administrators, or their designees, and caregivers hired on or after January 7, 2012 meet the long-term care worker training requirements of chapter 388-112A WAC, including but not limited to:

(b) Basic;

This requirement was not met as evidenced by:

Based on interview and record review, the facility failed to ensure that caregivers met the long-term care worker training requirements for 2 of 2 staff (Staff D and E). This failure placed residents at risk of being cared for by untrained staff.

Findings included...

Review of Washington Administrative Code (WAC) 246-980-030 showed that a Long-Term Care Worker (LTCW) must submit an application for Home Care Aide (HCA)

certification within 14 days of hire.

<Staff D>

Review of the personnel file for Staff D, Caregiver, showed that they were hired on 02/09/2025 as a caregiver. As of 07/22/2025, Staff D's file did not show when or if the HCA certification application had been submitted.

In an interview on 07/22/2025 at 2:27 PM, Staff A, Administrator, stated that they did not know if the HCA application was submitted for Staff D.

<Staff E>

Review of the personnel file for Staff E, Caregiver, showed that they were hired on 06/24/2021 to work in the kitchen. The file showed that Staff E had transitioned to work as a caregiver as of 10/13/2021.
Staff E's file showed that the HCA certification application was submitted 10/16/2023 .

In an interview on 07/22/2025 at 2:49 PM, Staff A stated that they did not know why the HCA application was not submitted in 2021 when Staff E became a caregiver.

Plan/Attestation Statement

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In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Administrator (or Representative) — 8/1/2025 Date

WAC 388-78A-2484 Tuberculosis Two step skin testing. Unless the staff person meets the requirement for having no skin testing or only one test, the assisted living facility choosing to do skin testing, must ensure that each staff person has the following two-step skin testing:

(1) An initial skin test within three days of employment; and

certification within 14 days of hire.

<Staff D>

Review of the personnel file for Staff D, Caregiver, showed that they were hired on 02/09/2025 as a caregiver. As of 07/22/2025, Staff D's file did not show when or if the HCA certification application had been submitted.

In an interview on 07/22/2025 at 2:27 PM, Staff A, Administrator, stated that they did not know if the HCA application was submitted for Staff D.

<Staff E>

Review of the personnel file for Staff E, Caregiver, showed that they were hired on 06/24/2021 to work in the kitchen. The file showed that Staff E had transitioned to work as a caregiver as of 10/13/2021.
Staff E's file showed that the HCA certification application was submitted 10/16/2023 .

In an interview on 07/22/2025 at 2:49 PM, Staff A stated that they did not know why the HCA application was not submitted in 2021 when Staff E became a caregiver.

Plan/Attestation Statement

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In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Administrator (or Representative) _____ Date _____

WAC 388-78A-2484 Tuberculosis Two step skin testing. Unless the staff person meets the requirement for having no skin testing or only one test, the assisted living facility choosing to do skin testing, must ensure that each staff person has the following two-step skin testing:

(1) An initial skin test within three days of employment; and

(2) A second test done one to three weeks after the first test.

This requirement was not met as evidenced by:

Based on interview and record review, the facility failed to ensure an initial test for tuberculosis was completed within three days of hire for 3 of 3 staff (Staff A, B and D) and failed to ensure that a second tuberculosis test was completed for 1 of 4 staff (Staff D). This failure placed residents at risk of potential exposure to a communicable disease.

Findings included...

<Staff A>

Review of the personnel file for Staff A, Administrator, showed that they were hired on 02/24/2025. Staff A's file showed that they did not have any Tuberculosis (TB) test completed upon hire as of 07/22/2025.

In an interview on 07/22/2025 at 1:52 PM, Staff A stated that a TB test had not been done when they were hired.

<Staff B>

Review of the personnel file for Staff B, Caregiver, showed that they were hired on 04/30/2025. Staff B's file showed that they had not had any TB testing completed as of 07/22/2025.

Review of the facility's staff schedule for July 2025 showed that Staff B worked nine shifts in the month.

In an interview on 07/22/2025 at 1:55 PM, Staff A acknowledged that a TB test had not been completed for Staff B.

<Staff D>

Review of the personnel file for Staff D, Caregiver, showed that they were hired on 02/09/2025. Staff D's file showed that a first step TB test was completed on 03/10/2025, 29 days after they were hired. Staff D's file showed that they did not have a second step TB test completed.

In an interview on 07/22/2025 at 2:15 PM, Staff A stated that Staff B and Staff D's TB tests were not completed as required.

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In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Administrator (or Representative) — Date: 8/1/2025

In an interview on 07/22/2025 at 2:15 PM, Staff A stated that Staff B and Staff D's TB tests were not completed as required.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, BONAVENTURE OF THE TRI-CITIES is or will be in compliance with this law and / or regulation on (Date)_____ .

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Administrator (or Representative) Date