



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032

ALJOYA HOUSE AT MERCER ISLAND LLC
ALJOYA MERCER ISLAND
2430 76TH AVENUE SE
MERCER ISLAND, WA 98040

RE: ALJOYA MERCER ISLAND License # 2019

Dear Administrator:

This letter addresses Compliance Determination(s) 28770 (Completion Date 08/29/2023) and 25856 (Completion Date 06/28/2023).

The Department completed a follow-up inspection of your Assisted Living Facility on 08/29/2023 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-24642-1

The Department staff who did the on-site verification:
Claudia Machado, Community Complaint Investigator

If you have any questions, please contact me at (253)234-6020.

Sincerely,

Laurie Anderson, Field Manager
Region 2, Unit D
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: ALJOYA MERCER ISLAND **Provider Type:** Assisted Living Facility

License/Cert.#: 2019

Compliance Determination #: 25856

Intake ID: 85041

Investigator: Claudia Machado

Region/Unit #: RCS Region 2 / Unit D

Investigation Date(s): 06/26/2023 through 06/28/2023

Complainant Contact Date(s):

Allegation(s):

Other - administrative/personnel - missing background/fingerprint information from annual licensing inspection.

Investigation Methods:

Sample:	Total residents: 26 Resident sample size: 0 Closed records sample size: 0
Observations:	Conference room; personnel records
Interviews:	Administrator
Record Reviews:	Employee staff records for 6 staff

Investigation Summary:

On-site investigation found facility failed practice - 1 of 6 sampled staff records reviewed had no documentation of staff national fingerprint background check, staff worked for 151 days providing direct care. Administrator reported in interview that staff did not complete a fingerprint check. Administrator stated that the staff member would be removed from the schedule until the staff completed fingerprints and the facility had received the results. Failed practice identified. See citation.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



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Statement of Deficiencies	License #: 2019	Compliance Determination # 25856
Plan of Correction	ALJOYA MERCER ISLAND	Completion Date
Page 1 of 3	Licensee: ALJOYA HOUSE AT MERCER ISLAND LLC	06/28/2023

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 06/26/2023 and 06/26/2023 of:

ALJOYA MERCER ISLAND
2430 76TH AVENUE SE
MERCER ISLAND, WA 98040

This document references the following complaint number(s): 85041

The following sample was selected for review during the unannounced on-site visit: 0 of 26 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Claudia Machado, Community Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2, Unit D
20425 72nd Avenue S, Suite 400
Kent, WA 98032

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Laurie Anderson

Residential Care Services

06/30/2023

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Statement of Deficiencies

License #: 2019

Compliance Determination # 25856

Plan of Correction

ALJOYA MERCER ISLAND

Completion Date

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Licensee: ALJOYA HOUSE AT MERCER ISLAND LLC

06/28/2023



Administrator (or Representative)

7-5-2023

Date

WAC 388-78A-24642 Background checks National fingerprint background check.

(1) Administrators and all caregivers who are hired after January 7, 2012 and are not disqualified by the Washington state name and date of birth background check, must complete a national fingerprint background check and follow department procedures.

This requirement was not met as evidenced by:

Based on record review and interview, the facility failed to submit a request for a national fingerprint background check for 1 of 6 staff (Staff F, resident assistant) prior to Staff F having unsupervised contact with facility residents. This failure placed all facility residents at risk of potential abuse or neglect by a caregiver with an unknown background.

Findings included...

A review of Staff F's undated facility employee records showed the facility hired Staff F on 01/27/2023. Further review of the employee records showed no documentation that Staff F completed a national fingerprint background check.

Review of facility undated document titled "DSHS Survey Roster", showed Staff F worked unsupervised for 151 days. Staff F provided direct care to facility residents without a pending national fingerprint background check.

During an interview on 06/26/2023 at 1:55 PM, Staff A, Executive Director, stated that when Staff F was hired, the facility did not submit the request for a national fingerprint background check for Staff F.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, ALJOYA MERCER ISLAND is or will be in compliance with this law and / or regulation on (Date) 6-29-2023.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Statement of Deficiencies

License #: 2019

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Plan of Correction

ALJOYA MERCER ISLAND

Completion Date

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Licensee: ALJOYA HOUSE AT MERCER ISLAND LLC

06/28/2023



Administrator (or Representative)

7-5-2023

Date