



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, Washington 98504-5600

November 28, 2023
(email)

Megan Harrison- Assistant Executive Director
Bonaventure of Lacey
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Salem, OR 97317
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IDR RESULTS

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Dear Administrator:

Thank you for participating in the Informal Dispute Resolution (IDR) process on October 31, 2023. This letter is a follow-up to my telephone call with Nicole Brophy about the results of the IDR. During the IDR, citations from the Statement of Deficiencies (SOD) report dated September 21, 2023 (CD 29442) were addressed. As we discussed during the IDR, the following information was considered:

- All written materials presented by the assisted living facility.
- All oral statements and explanations offered by the assisted living facility.
- Records gathered by the RCS regional staff.

In addition, I questioned RCS regional staff and RCS Nurse Delegation Subject Matter Expert to clarify facts and issues that were raised.

After careful review and consideration, I have decided to make the following change to the SOD report dated September 21, 2023 (CD 29442):

WAC 388-78A-2240 Non availability of medications – Edited, added that a fax was sent between 8/7-8/16.

WAC 388-78A-2320 Intermittent Nursing Services-Edited, Removed language regarding signed physician orders as well as regarding diabetic care for Resident 5.

WAC 388-78A-3100 Safe Storage of supplies and equipment-No Change

WAC 388-78A-2660 Resident Rights-Edited, Updated deficient practice statement to clarify that resident 8 and 9's grievances were unresolved.

Based on the above, no change was made to the previously imposed enforcement action dated October 4, 2023.

Next Steps:

- Review the attached amended cover letter and SOD reflecting the change noted above.
- Follow instructions according to the cover letter to the SOD.

Note: The Length of time for completion and posting of final documents to the DSHS locator, including amended documents, will vary. If you are looking for specific information not currently posted, please contact pdd@dshs.wa.gov

If you have any questions, please contact me at staci.dilg@dshs.wa.gov .

Sincerely,



Staci Dilg
IDR Program Manager
Residential Care Services

Enclosure

cc: Regional Administrator, Region 3
Field Service Administrator, Reg 3
Field Manager, Region 3E
Regional Long Term Care Ombuds
Statewide Long Term Care Ombuds
Office of Financial Recovery, Vendor Program Unit
Compliance Unit
Nicole Brophy, NBrophy@livebsl.com
Central File
IDR File