



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HOME AND COMMUNITY LIVING ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032

ELDORADO WEST INC
ELDORADO WEST RETIREMENT COMMUNITY
2020 A St SE Suite 101
Auburn, WA 98002

RE: ELDORADO WEST RETIREMENT COMMUNITY License # 2140

Dear Administrator:

This letter addresses Compliance Determination(s) 73473 (Completion Date 02/27/2026) and 71548 (Completion Date 02/03/2026).

The Department completed a follow-up inspection of your Assisted Living Facility on 02/27/2026 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:

WAC 388-78A-2480-1, WAC 388-78A-2474-2-d, WAC 388-78A-2474-2-e, WAC 388-112A-0611-1-a-iii, WAC 388-112A-0720-2-b, WAC 388-112A-0720-2-a, WAC 388-78A-2400-2

The Department staff who did the on-site verification:

Steven Garrett, LTC Licenser
Jane Hermano, NCI

If you have any questions, please contact me at (206)305-3489.

Sincerely,

James Sherman, Field Manager
Region 2, Unit D
Residential Care Services



STATE OF WASHINGTON
 DEPARTMENT OF SOCIAL AND HEALTH SERVICES
 HOME AND COMMUNITY LIVING ADMINISTRATION
 20425 72nd Avenue S, Suite 400, Kent, WA 98032

Statement of Deficiencies	License #: 2140	Compliance Determination # 71548
Plan of Correction	ELDORADO WEST RETIREMENT COMMUNITY	Completion Date
Page 1 of 6	Licensee: ELDORADO WEST INC	02/03/2026

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for the unannounced on-site full inspection on 01/21/2026 and 01/26/2026 of:

ELDORADO WEST RETIREMENT COMMUNITY
 1010 SW 134th St
 Burien, WA 98146

The following sample was selected for review during the unannounced on-site visit: 9 of 88 current residents and 0 former residents.

The department staff that inspected the Assisted Living Facility:

Steven Garrett, LTC Licenser
 Jane Hermano, NCI

From:
 DSHS, Home and Community Living Administration
 Residential Care Services, Region 2 , Unit D
 20425 72nd Avenue S, Suite 400
 Kent, WA 98032

Statement of Deficiencies	License #: 2140	Compliance Determination # 71548
Plan of Correction	ELDORADO WEST RETIREMENT COMMUNITY	Completion Date
Page 2 of 6	Licensee: ELDORADO WEST INC	02/03/2026

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Jim Sherman

Residential Care Services

02-03-2026

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Coral Pacheta

Administrator (or Representative)

02-06-26

Date

WAC 388-78A-2480 Tuberculosis Testing Required.

(1) The assisted living facility must develop and implement a system to ensure each staff person is screened for tuberculosis within three days of employment

This requirement was not met as evidenced by:

Based on interview and record review the facility failed to ensure 1 of 6 staff (Staff C) was screened for tuberculosis (TB) within three days of employment. This failure placed 88 residents at risk of contracting an airborne and contagious respiratory disease.

Findings included...

Review of facility's Characteristics Roster showed the facility provided assisted living services to 88 residents.

Review of facility's personnel records showed the facility hired Staff C, Caregiver, on 08/07/2025. Review showed from 08/07/2025 through 01/26/2026, Staff C worked at the facility. Staff C provided care and services for residents. Documentation showed Staff C was screened for TB on 12/11/2025, 126 days after employment.

During an interview on 01/22/2026 at 10:15 AM, Staff A, Executive Director/Administrator, stated that they were aware of the TB screening requirements. Staff A stated that they were unaware that Staff C was not screened for TB within three days of employment.

Statement of Deficiencies	License #: 2140	Compliance Determination # 71548
Plan of Correction	ELDORADO WEST RETIREMENT COMMUNITY	Completion Date
Page 3 of 6	Licensee: ELDORADO WEST INC	02/03/2026

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, ELDORADO WEST RETIREMENT COMMUNITY is or will be in compliance with this law and / or regulation on (Date) 02.20.24.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Administrator (or Representative)

Local Broker

Date

02.06.24

WAC 388-112A-0611 Who in an assisted living facility is required to complete continuing education training each year, how many hours of continuing education are required, and when must they be completed?

(1) The continuing education training requirements that apply to certain individuals working in assisted living facilities are described below.

(a) The following long-term care workers must complete 12 hours of continuing education by their birthday each year:

(iii) A certified nursing assistant;

WAC 388-112A-0720 What are the CPR and first-aid training requirements?

(2) Assisted living facilities.

(a) Assisted living facility administrators who provide direct care and long-term care workers must have and maintain a valid CPR and first-aid card or certificate within thirty days of their date of hire.

(b) Licensed nurses working in assisted living facility must have and maintain a valid CPR card or certificate within thirty days of their date of hire.

WAC 388-78A-2474 Training and home care aide certification requirements.

(2) The assisted living facility must ensure all assisted living facility administrators, or their designees, and caregivers hired on or after January 7, 2012 meet the long-term care worker training requirements of chapter 388-112A WAC, including but not limited to:

(d) Cardiopulmonary resuscitation and first aid; and

(e) Continuing education.

This requirement was not met as evidenced by:

Based on interview and record review the facility failed to ensure 2 of 6 staff (Staff A and Staff E) completed and maintained all required training to perform their job duties and responsibilities. This failure placed 88 residents at risk of unmet care needs from

Statement of Deficiencies	License #: 2140	Compliance Determination # 71548
Plan of Correction	ELDORADO WEST RETIREMENT COMMUNITY	Completion Date
Page 4 of 6	Licensee: ELDORADO WEST INC	02/03/2026

staff with incomplete training.

Findings included...

Review of the facility's Characteristics Roster showed the facility provided assisted living services to 88 residents.

Review of facility's personnel records showed the facility hired Staff A, Executive Director/Administrator, on 02/13/2023; and Staff E, Caregiver, on 07/12/2023.

FIRST AID AND CARDIOPULMONARY RESUSCITATION (CPR)

Review of Staff A's undated personnel records showed Staff A provided direct care for residents from 02/13/2023 through 01/26/2026. The records showed that Staff A was a Licensed Practical Nurse (LPN). The records showed documentation in Staff A's records that Staff A's required CPR and First Aid training expired on 12/2025.

CONTINUING EDUCATION (CE)

Review of Staff E's undated personnel records showed Staff E provided direct care for residents from 07/12/2023 through 01/26/2026. The records showed that Staff E was a Certified Nursing Assistant (CNA). There was no documentation in Staff E's records that showed Staff E completed the required 12 hours of CE between their birthdays, 08/11/2024 and 08/11/2025.

During an interview on 01/22/2026 at 10:15 AM, Staff A stated that they were aware of the First Aid/CPR and CE training requirements. Staff A stated that they were aware their First Aid/CPR training had expired. Staff A stated that they were unaware Staff E had not completed the required 12 hours of CE requirements.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, ELDORADO WEST RETIREMENT COMMUNITY is or will be in compliance with this law and / or regulation on (Date) 02-20-26.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Administrator (or Representative)

Cora Bahen

Date 02-06-24

Statement of Deficiencies	License #: 2140	Compliance Determination # 71548
Plan of Correction	ELDORADO WEST RETIREMENT COMMUNITY	Completion Date
Page 5 of 6	Licensee: ELDORADO WEST INC	02/03/2026

WAC 388-78A-2400 Protection of resident records. The assisted living facility must:

(2) Maintain resident records and preserve their confidentiality in accordance with applicable state and federal statutes and rules, including chapters 70.02 and 70.129 RCW;

This requirement was not met as evidenced by:

Based on observation, interview, and record review, the facility failed to ensure 20 of 20 Medication-packaging cards (Medication card 1 through Medication card 20) which contained resident's identifiable health information were protected from unauthorized access by other people. This failure placed the residents' confidential health records at risk for access from unauthorized individuals.

Findings included...

Note: RCW 70.129.050 Privacy and confidentiality of personal and medical records. The resident has the right to personal privacy and confidentiality of his or her personal and clinical records. (1) Personal privacy includes accommodations, medical treatment, written and telephone communications, personal care, visits, and meetings of family and resident groups. This does not require the facility to provide a private room for each resident however, a resident cannot be prohibited by the facility from meeting with guests in his or her bedroom if no roommates object.

Review of the facility's undated policy titled, "Resident Rights-Our Resident's Bill of Rights", showed that resident's personal and medical records were treated as confidential. Review of the facility's employee guidelines showed that residents' files, records, or logs left out in the open for anyone to access violated resident confidentiality.

Observation on 01/21/2026 between 12:16 PM and 12:47 PM, showed the first-floor mobile medication cart in the hallway, right outside Room 120, near the dining room. There was no staff administering medications visible anywhere in the first-floor hallway. Observation showed eleven empty Medication cards (a packaging method used to keep individual doses of medications separated) left in the medication cart's cup holder. Each medication card had a pre-printed pharmacy label attached. The pharmacy label contained health information that included the resident's name, medication details, directions for use, prescribing physician and pharmacy contact information. Observation showed residents, non-nursing staff, and visitors walked by the unattended medication cart.

Observation on 01/22/2026 between 10:27 AM and 10:58 AM, showed the first-floor mobile medication cart located in the hallway, next to a common resident's sitting area/library. There was no staff administering medications visible in the first-floor hallway. Observation showed eight empty Medication cards, an inhaler and diabetes medication boxes each with pre-printed pharmacy label attached. The pharmacy label

Statement of Deficiencies	License #: 2140	Compliance Determination # 71548
Plan of Correction	ELDORADO WEST RETIREMENT COMMUNITY	Completion Date
Page 6 of 6	Licensee: ELDORADO WEST INC	02/03/2026

contained resident's identifiable health information. Observation showed the area had residents and non-nursing staff passing through.

During an interview on 01/22/2026 at 11:03 AM, Staff G, Corporate Director of Wellness, stated that they were unaware of the medication cards with resident information left unsecured on the cart. Staff G stated that they expected the nursing staff to remove any identifiable health information from the medication cards before stacking them and leaving them out on the cart. Staff G removed the medication cards and stated that they would discard them.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, ELDORADO WEST RETIREMENT COMMUNITY is or will be in compliance with this law and / or regulation on (Date) 02-20-24.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Coal Branta

Administrator (or Representative)

02-06-24

Date



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HOME AND COMMUNITY LIVING ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032

ELDORADO WEST INC
ELDORADO WEST RETIREMENT COMMUNITY
2020 A St SE Suite 101
Auburn, WA 98002

RE: ELDORADO WEST RETIREMENT COMMUNITY # 2140

Dear Administrator:

The Department completed a full inspection of your Assisted Living Facility on 02/03/2026 and found that your facility does not meet the Assisted Living Facility requirements.

The Department:

- Wrote the enclosed report; and
- May take licensing enforcement action based on many deficiency listed on the enclosed report; and
- May inspect your program to determine if you have corrected all deficiencies; and
- Expects all deficiencies to be corrected within the timeframe accepted by the department.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately;
- Contact the Field Manager for clarifications related to the Statement of Deficiencies (SOD);
- Within 10 calendar days after you receive this letter, complete and return the enclosed 'Plan/Attestation Statement';
 - o Sign and date the enclosed report;
 - o For each deficiency, indicate the date you have or will correct each deficiency;
 - o Return the Plan/Attestation Statement and report with signatures to:

James Sherman, Field Manager
Residential Care Services
Region 2, Unit D
Preferred methods:

ELDORADO WEST RETIREMENT COMMUNITY # 2140

02/03/2026

Page 2 of 3

eFax: (253) 395-5071

Email: rcsregion2email@dshs.wa.gov

Optional method:

20425 72nd Avenue S, Suite 400

Kent, WA 98032

- Complete correction(s) within 45 calendar days of Last Date of Data Collection (02/03/2026), no later than 03/20/2026 or sooner if directed by the Department, after review of your proposed correction dates.
- Have your plan approved by the Department.

Consultation(s):

In addition, the Department provided consultation on the following deficiency or deficiencies not listed on the enclosed report.

WAC 388-78A-3090 Maintenance and housekeeping.

(1) The assisted living facility must:

(a) Provide a safe, sanitary and well-maintained environment for residents;

Two non-functioning soap dispensers in the resident's apartment bathroom required batteries. During the licensing inspection, the battery-operated soap dispensers were functioning. This deficiency was corrected by the exit conference.

You Are Not:

- Required to submit a plan of correction for the consultation deficiency or deficiencies stated in this letter and not listed on the enclosed report.

You May:

- Contact me for clarification of the deficiency or deficiencies found.

In Addition, You May:

- Request an **Informal Dispute Resolution (IDR)** review within 10 working days after you receive this letter. Your IDR request **must** include:
 - o What specific deficiency or deficiencies you disagree with;
 - o Why you disagree with each deficiency; and
 - o Whether you want an IDR to occur in-person, by telephone or as a paper review.
 - o You can make an IDR request and find directions on the IDR web page at:
<https://www.dshs.wa.gov/altsa/idr>

If You Have Any Questions:

- Please contact me at (206)305-3489.

ELDORADO WEST RETIREMENT COMMUNITY # 2140

02/03/2026

Page 3 of 3

Sincerely,

A handwritten signature in cursive script that reads "Jim Sherman".

James Sherman, Field Manager

Region 2, Unit D

Residential Care Services

Enclosure

This document was prepared by Residential Care Services for the Locator website.