



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

November 8, 2024

ELECTRONIC-FACSIMILE

Administrator
Easthaven Villa
311 Cullens St NW
Yelm, WA 98597

Assisted Living Facility License # **2144**
Licensee: Caring Places Management, LLC

IMPOSITION OF CIVIL FINES

Dear Administrator:

On October 28, 2024, the Department of Social and Health Services (DSHS), Residential Care Services completed a follow-up visit at your facility. This letter constitutes formal notice of civil fines on the license for your assisted living facility, also known as **Easthaven Villa**, located at **311 Cullens St NW, Yelm**, by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted pursuant to Laws of 1998, Chapter 272 and RCW 18.20.190.

The civil fines on the license are based on the following violation of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated October 28, 2024.

Civil Fines

WAC 388-78A-2610 (1)(2)(c) Infection control.

\$500.00

The licensee failed to provide the necessary handwashing supplies in two assisted living residents rooms. This failure resulted in staff not having access to hand hygiene supplies, and placed 37 assisted living residents, staff, and visitors at risk of infectious disease.

This is an uncorrected and recurring deficiency previously cited on August 5, 2024, for subsections (1)(2)(c) and 02/07/2023 for subsection (1).

WAC 388-78A-2040 (1)(2) Other requirements.

\$300.00

The licensee failed to have their respiratory protection program updated for two facility buildings (Assisted Living building and Memory care building). This failure placed all 71 residents and staff safety at risk in the event of an infectious disease outbreak.

This is an uncorrected deficiency previously cited on August 5, 2024, for subsection (1).

WAC 388-78A-3090 (1)(a)(b)(c)(d) Maintenance and housekeeping.

\$400.00

The licensee failed to provide a safe, sanitary, and well-maintained environment for two buildings (assisted living building and memory care building). These failures placed 71 residents at risk to have a diminished quality of life due to unsafe, unsanitary, and unmaintained living conditions.

This is an uncorrected deficiency previously cited on August 5, 2024.

WAC 388-78A-2474 (2)(a)(e) Training and home care aide certification requirements.

\$300.00

The licensee failed to ensure staff completed their continuing education for two staff reviewed. This failure placed all 71 residents at risk for being cared for by untrained staff.

This is an uncorrected deficiency previously cited on August 5, 2024, for subsection 388-78a-2474-2e.

WAC 388-78A-2950 (6) Water supply.

\$400.00

The licensee failed to maintain safe water temperatures between 105 and 120 degrees in one building (Assisted Living building) reviewed. This failure placed all 37 assisted living residents, visitors, and staff at risk of injury from unsafe water temperatures and decreased quality of life.

This is an uncorrected deficiency previously cited on August 5, 2024.

NOTE: These are the violations, which resulted in the fines; see the attached Statement of Deficiencies for any additional violations.

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Attestation (Plan of Correction):

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected.
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

Return the signed and dated SOD to:

Cory Cisneros, Field Manager
Region 3, Unit E
6639 Capitol Blvd SW Point Plaza West
Tumwater, WA 98501
Phone: (253) 254-3190 / Fax: (360) 664-8451
rcsregion3email@dshs.wa.gov

Appeal Rights:

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

Informal Dispute Resolution [RCW 18.20.195]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

The written request must be received by the 10th working day from receipt of this letter.

During the IDR process, you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

Send your **written** request to:

Informal Dispute Resolution Program Manager
Residential Care Services
PO Box 45600
Olympia, Washington 98504-5600

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Formal Administrative Hearing

You may contest the civil fines by requesting a formal administrative hearing to challenge the deficiency, which resulted in the civil fines. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.

The written request must be received within twenty-eight (28) calendar days of receipt of this letter.

Send your **written** request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

Payment:

If you do not request a formal administrative hearing, the civil fines are due to the Office of Financial Recovery twenty-eight (28) calendar days after receipt of this letter.

Mail a check for **\$1,900.00** payable to the 'Department of Social and Health Services', **and if you have or have had a Medicaid resident(s), please include your ProviderOne ID Number # on the check,** to:

DSHS Office of Financial Recovery
PO Box 9501
Olympia, WA 98507-9501
(360) 664-5919 / FAX: (360) 664-8401
OFRMMISVendor@dshs.wa.gov

If the Office of Financial Recovery has not received your payment within twenty-eight (28) days after receipt of this letter, interest will begin to accrue immediately on the balance, at the rate of one percent per month. If you do not submit a hearing request or make payment within twenty-eight (28) days, the balance due will be recovered.

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If you have any questions, please contact Cory Cisneros, Field Manager, at (253) 254-3190.

Sincerely,



Matt Hauser
Compliance Specialist
Residential Care Services

Enclosure

cc: Field Manager, Region 3, Unit E
RCS Regional Administrator, Region 3
HCS Regional Administrator, Region 3
DDA Regional Administrator, Region 3
WA LTC Ombuds
Office of Financial Recovery, Vendor Program Unit
HQ Central Files
DRW
SN