



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
800 NE 136th Ave Ste 200, Vancouver, WA 98684

Caring Places Management, LLC
Easthaven Villa
311 Cullens St NW
Yelm, WA 98597

RE: Easthaven Villa License # 2144

Dear Administrator:

This letter addresses Compliance Determination(s) 25230 (Completion Date 06/12/2023) and 22507 (Completion Date 04/20/2023).

The Department completed a follow-up inspection of your Assisted Living Facility on 06/12/2023 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2471-1, WAC 388-78A-2471-4

The Department staff who did the on-site verification:
Anissa Bearden, Licensors

If you have any questions, please contact me at (253)254-3190.

Sincerely,

Cory Cisneros

Cory Cisneros, Field Manager
Region 3, Unit E
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: Easthaven Villa

Provider Type: Assisted Living Facility

License/Cert.#: 2144

Compliance Determination #: 22507

Intake ID: 78074

Investigator: Anissa Bearden

Region/Unit #: RCS Region 3 / Unit E

Investigation Date(s): 04/13/2023 through 04/20/2023

Complainant Contact Date(s):

Allegation(s):

1) allegation of sexual abuse evidence by sperm found in residents urine sample that was conducted at the hospital.

Investigation Methods:

Sample:	Total residents: 69 Resident sample size: 3 Closed records sample size: 0
Observations:	Resident to resident interactions Staff to resident interactions Resident rooms Resident care equipment Dining Activities Residents
Interviews:	Identified staff Nursing staff Residents Law enforcement administrative staff Business office manager
Record Reviews:	Medical records Hospital records State reporting log Incident investigation Personnel files

Investigation Summary:

1) after interview and record review the allegation of sexual abuse was conducted as not have occurred. The urine test at the hospital was in error. Another urine sample was completed with findings of bacteria and mucous. An assessment of the resident was completed and there were no findings of any sexual abuse had been conducted. The facility did fail to have a name and date of birth background check and finger print background check for an agency staff member available at the facility for review.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A

4 pages



STATE OF WASHINGTON
 DEPARTMENT OF SOCIAL AND HEALTH SERVICES
 AGING AND LONG-TERM SUPPORT ADMINISTRATION
 6639 Capitol Blvd SW, Floor 1or 1, Tumwater, WA 98501

Statement of Deficiencies	License #: 2144	Compliance Determination # 22507
Plan of Correction	Easthaven Villa	Completion Date
Page 1 of 3	Licensee: Caring Places Management, LLC	04/20/2023

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 04/13/2023 and 04/21/2023 of:

Easthaven Villa
 311 Cullens St NW
 Yelm, WA 98597

This document references the following complaint number(s): 78074

The following sample was selected for review during the unannounced on-site visit: 3 of 69 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Anissa Bearden, Licensors

From
 DSHS, Aging and Long-Term Support Administration
 Residential Care Services, Region 3, Unit E
 6639 Capitol Blvd SW, Floor 1or 1
 Tumwater, WA 98501

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Cory Cisneros

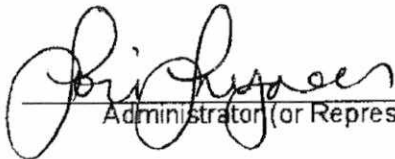
Residential Care Services

04/27/2023

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Statement of Deficiencies	License # 2144	Compliance Determination # 22507
Plan of Correction	Easthaven Villa	Completion Date
Page 2 of 3	Licensee: Caring Places Management, LLC	04/20/2023


 Administrator (or Representative)

5/4/23
 Date

WAC 388-78A-2471 Background check Confidentiality Use restricted Retention. The assisted living facility must ensure that all disclosure statements, background authorization forms, background check results and related information are:

- (1) Maintained on-site in a confidential and secure manner;
- (4) Retained and available for department review during the individual's employment or association with a facility and for at least two years after termination of the employment or association.

This requirement was not met as evidenced by:

Based on interview and record review, the facility failed to ensure 1 of 3 sampled staff (Staff C) had a copy of their Washington State Name and Date of Birth and Finger Print Background Checks at the facility for the department to review. This failure to ensure a Washington State Background Check was available placed 69 of 69 residents at risk for being cared for by a staff member with a potentially disqualifying history.

Findings included...

On 04/13/2023, an on-site review of staff records showed that Staff C, Caregiver (agency staff), did not have a Washington State Name and Date of Birth and Finger Print Background check available at the facility for review.

On 04/13/2023 at 10:43 AM, the department requested Staff C's, background checks for review.

Record review of a document titled, Consumer Report for Staff C, showed no results of the Washington State Name and Date of Birth and Finger Print Background Checks. The document had been printed from a company called Clipboard Health.

In an interview on 04/13/2023 at 1:15 PM, Staff A, Administrator, stated that Staff B, Resident Care Coordinator, verified agency staff background checks through the staffing agencies system called Clipboard Health.

Record review of an email received on 04/18/2023 at 11:55 AM, showed Staff A was having a problem getting a copy of Staff C's background check for the department to review.

Record review of an email received on 04/19/2023 at 9:41 AM, showed Staff A, informed the department that they were unable to get a copy of the background checks for Staff C.

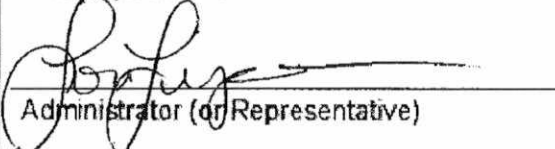
In an interview on 04/21/2023 at 10:04 AM, Staff A, stated that they had always had access to the background checks for their agency staff that worked at the facility, but with this company, they were unable to provide it to the facility.

Statement of Deficiencies	License #: 2144	Compliance Determination # 22507
Plan of Correction	Easthaven Villa	Completion Date
Page 3 of 3	Licensee: Caring Places Management, LLC	04/20/2023

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Easthaven Villa is or will be in compliance with this law and / or regulation on (Date) June 11, 2023

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.



Administrator (or Representative)

5/4/23

Date



Plan of Correction

Statement of Deficiencies Report Dated April 28, 2023

Deficiency	Actions	Responsible Person(s)	Due Date	Completed Date
WAC 388-78A-2471 Background check. Confidentiality use restricted retention. The assisted living facility must ensure that all disclosure statements, background authorization forms, background check results and related information are: (1) Maintained on site in a confidential secure manner (4) Retained and available for department review during the individual's employment or association with a facility and for at least two years after termination of the employment or association.	Community will ensure all background checks are up to date per regulation and readily available on-site.	Business Office Manager, Administrators	6/11/23	