



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, Washington 98504-5600

August 23, 2024
(email)

Spring Ridge Retirement, LLC
6856 E Portland Ave
Tacoma, WA 98404

IDR RESULTS

ALF #2160

Dear Provider:

Thank you for participating in the Informal Dispute Resolution (IDR) process. During the IDR we addressed your disputes identified in your IDR Request in response to the Statement of Deficiencies (SOD) report dated June 12, 2024. As discussed during the IDR, the following information was considered:

- All materials presented by the Assisted Living Facility ;
- All oral statements and explanations offered by the Assisted Living Facility;
- Records gathered by the Residential Care Services (RCS) regional staff.

After careful review and consideration, I have decided to make the following changes to the SOD identified above:

WAC 388-78A-2371 - Edited, Removed progress note, " Review of R1's progress note, dated 01/03/2024 at 3:19am, showed that R1 was "confused about what time it is and what day it is...opens her door and asks if anyone is there...has not slept."

WAC 388-78A-2210 - Edited, added the date of 1/1/2024 at 9:47pm to the progress note review on 6/3/2024 to clarify the date of the progress note, not the date it was reviewed.

WAC 388-78A-2610 - Edited, removed, "in the following days".

Based on the above, there is no change to the previously imposed enforcement action for **WAC 388-78A-2371**.

Next Steps:

- Review the attached amended cover letter and SOD reflecting the change noted above.
- Follow instructions according to the cover letter to the SOD.

Note: The Length of time for completion and posting of final documents to the DSHS locator, including amended documents, will vary. If you are looking for specific information not currently posted, please contact pdd@dshs.wa.gov.

If you have any questions, please contact me at staci.dilg@dshs.wa.gov.

Sincerely,

A handwritten signature in black ink that reads "Staci Dilg". The script is cursive and fluid.

Staci Dilg
IDR Program Manager
Residential Care Services

cc: Regional Administrator, Region 3
Field Service Administrator, Region 3
Field Manager, Region 3 Unit D
Statewide and Regional Long Term Care Ombudsman
Central File
IDR File
Compliance Unit
Vendor OP