



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, Washington 98504-5600

July 24, 2024
(emailed)

Administrator- Lanette Lara
Spring Ridge Retirement
6856 East Portland Ave.
Tacoma, WA 98404

IDR SCHEDULING LETTER

License # 2160

Dear Administrator:

This letter will confirm your request for an Informal Dispute Resolution (IDR) regarding Statement of Deficiencies (SOD) dated June 12, 2024 and the Imposition of Civil Fine dated June 26, 2024.

Based on your conversation with IDR Program staff, your IDR review meeting is scheduled for:

- **Date and Time** August 8, 2024 at 1:30
- **Type of Review** Direct/**Teams Video**

You can call 1-564-999-2000 conference ID 674 018 023# or you may join the Teams meeting via computer, with the link from your calendar invitation sent to you on July 23, 2024.

You indicated you are disputing the following citation(s):

WAC 388-78A-2371 and the civil fine associated with it.
WAC 388-78A-2210 and WAC 388-78A-2610

You indicated the following individuals will participate and represent your facility in the IDR process:

Lanette Lara- Administrator, Nanette Wilkins- Director of Operations, Trisha Shipp- Regional Wellness Director, Brianna Sam- Operations Support Specialist

Please provide additional documentation specifically related to the citation(s) you are disputing at least one week prior to the scheduled IDR date by emailing them to RCSIDR@dshs.wa.gov or by faxing them to (360) 725-3225.

Please contact either RCSIDR@dshs.wa.gov or Staci Dilg at Staci.Dilg@dshs.wa.gov if you have any questions.

Sincerely,

Robert Hunt

Robert Hunt for
Staci Dilg
IDR Program Manager
Residential Care Services

Enclosure

cc: Field Manager, Region 3, Unit D
Compliance Specialist – Rathana Duong
Regional Long Term Care Ombuds
State Long Term Care Ombuds
Vendor Overpayments
Field File
Central Files
IDR File