



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
3906-172nd St NE, Suite #100, Arlington, WA 98223

OVENELL HOME ALF INC
OVENELL HOME ALF INC
625 E Washington Ave
Burlington, WA 98233

RE: OVENELL HOME ALF INC License # 2172

Dear Administrator:

This letter addresses Compliance Determination(s) 32375 (Completion Date 11/02/2023) and 25686 (Completion Date 07/27/2023).

The Department completed a follow-up inspection of your Assisted Living Facility on 11/02/2023 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2300-1-c-iv, WAC 388-78A-2300-2-a-ii

The Department staff who did the on-site verification:
Cristina Gonzalez, ALF Licenser

If you have any questions, please contact me at (360)651-6846.

Sincerely,

Kimberley Ripley, Field Manager
Region 2, Unit A
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



Residential Care Services Investigation Summary Report

Provider/Facility: OVENELL HOME ALF INC **Provider Type:** Assisted Living Facility
License/Cert.#: 2172
Compliance Determination #: 25686 **Intake ID:** 82634
Investigator: Teresa Pederson-Tuley **Region/Unit #:** RCS Region 2 / Unit A
Investigation Date(s): 06/22/2023 through 07/27/2023
Complainant Contact Date(s): 06/22/2023

Allegation(s):

1. The food was terrible.
 2. Portion sizes were not adequate.
 3. The same meals were being repeated.
-

Investigation Methods:

Sample:	Total residents: 23 Resident sample size: 4 Closed records sample size: 0
Observations:	Identified resident Residents Dining Staff to resident interactions
Interviews:	Identified resident Residents Kitchen staff Administrator Administrator Designee
Record Reviews:	Medical records Facility policies

Investigation Summary:

According to observation, interview and record review:

1. The food was observed to be carbohydrate heavy.
 2. The portion sizes were observed to be adequate.
 3. The facility did not retain menus, does not have a Registered Dietitian to approve the meal cycle schedule and the same meals are repeated in a 2 week cycle. Citation at WAC 388-78A-2300 Food and Nutrition Services(1)(c)(iv)(vi), (2)(ii).
- Failed Practice identified
-

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written

☐ Failed Provider Practice Not Identified / No Citation Written

☐ N/A



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
3906-172nd St NE, Suite #100, Arlington, WA 98223

RECEIVED
AUG 18 2023
ALISA

Statement of Deficiencies	License #: 2172	Compliance Determination # 25686
Plan of Correction	OVENELL HOME ALF INC	Completion Date
Page 1 of 3	Licensee: OVENELL HOME ALF INC	07/27/2023

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 06/22/2023 and 06/22/2023 of:

OVENELL HOME ALF INC
625 E Washington Ave
Burlington, WA 98233

This document references the following complaint number(s): 82634, 86740

The following sample was selected for review during the unannounced on-site visit: 4 of 23 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Teresa Pederson-Tuley, Nursing Consultant Institutional

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2, Unit A
3906-172nd St NE, Suite #100
Arlington, WA 98223

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Kim Ripley
Residential Care Services

08/03/2023
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.

Statement of Deficiencies	License #: 2172	Compliance Determination # 25686
Plan of Correction	OVENELL HOME ALF INC	Completion Date
Page 2 of 3	Licensee: OVENELL HOME ALF INC	07/27/2023



Administrator (or Representative)

8/29/23

Date

WAC 388-78A-2300 Food and nutrition services.

(1) The assisted living facility must:

(c) Ensure all menus;

(iv) Are kept at least six months;

(2) The assisted living facility must plan in writing, prepare on-site or provide through a contract with a food service establishment located in the vicinity that meets the requirements of chapter 246-215 WAC, and serve to each resident as ordered:

(a) Prescribed general low sodium, general diabetic, and mechanical soft food diets according to a diet manual. The assisted living facility must ensure the diet manual is:

(ii) Approved by a dietitian; and

This requirement was not met as evidenced by:

Based on interview, and record review the facility failed to provide a balanced meal plan for 23 of 23 residents when they failed to maintain menus for six months, served the same meals 2 weeks in a row, and did not have a Registered Dietitian to approve menus. This failure to provide nutritionally balanced meals placed all residents at risk for dehydration, weight loss, and poor nutritional status.

Record Review of the facility Food Services Quality Improvement Policy showed:

1. Menu Planning

A. Daily/weekly nutritional needs must meet RDA (recommended daily/dietary allowance) standards.

3. Forecasting

A. Use of a six-week cycle menu

Record Review of the facilities Food policies showed that the facility does not employ a Registered Dietitian to review and sign the facility menus.

Record Review of the facility menu for June 2023, showed that Lasagna and Chicken and French Fries were served twice in a 2-week period.

On 06/22/2023 at 11:15 AM Staff C, Caregiver, stated that menus are prepared 1 week ahead, and that the facility did not keep the previous months menus, and that the facility does not have a Registered Dietitian to approve the menus.

Statement of Deficiencies	License #: 2172	Compliance Determination # 25686
Plan of Correction	OVENELL HOME ALF INC	Completion Date
Page 3 of 3	Licensee: OVENELL HOME ALF INC	07/27/2023

06/22/2023 at 11:30 AM Staff D, Cook, stated that the facility does not keep the previous months menus, the facility does not have a Registered Dietitian to approve the menus, and the staff print recipes from the internet to use for meal planning.

On 06/22/2023 at 11:40 AM Staff A, Administrator, stated that the meals are not approved by a Registered Dietitian and that he wasn't sure how long the menus were kept.

On 06/22/2023 at 12:00 PM Staff B, Administrator Designee, stated that the menu's were not approved by a Registered Dietitian, that he had no knowledge of that regulation, that he really didn't think about serving the same meals in a 3 week period, and that 3 months of menus were not available because the facility did not keep them.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, OVENELL HOME ALF INC is or will be in compliance with this law and / or regulation on (Date) 8/13/23.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.


Administrator (or Representative)

8/13/23
Date