



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032

AMENDED
03/12/2024

Aegis Senior Communities LLC
AEGIS OF MARYMOOR
4585 WEST LAKE SAMMAMISH PARKWAY NE
REDMOND, WA 98052

RE: AEGIS OF MARYMOOR License # 2209

Dear Administrator:

This letter addresses Compliance Determination(s) 33954 (Completion Date 01/02/2024) and 30312 (Completion Date 09/29/2023).

The Department completed a follow-up inspection of your Assisted Living Facility on 01/02/2024 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2560-5-b-i

The Department staff who did the on-site verification:
Thomas Forkgen, ALF Licenser

If you have any questions, please contact me at (253)234-6020.

Sincerely,

 , IDR PM for Region 2D

Laurie Anderson, Field Manager
Region 2, Unit D
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



Residential Care Services Investigation Summary Report

Provider/Facility: AEGIS OF MARYMOOR **Provider Type:** Assisted Living Facility
License/Cert.#: 2209
Compliance Determination #: 30312 **Intake ID:** 99494
Investigator: Thomas Forkgen **Region/Unit #:** RCS Region 2 / Unit D
Investigation Date(s): 09/01/2023 through 09/29/2023
Complainant Contact Date(s):

Allegation(s):

Unqualified designee operating the facility in the full capacity of the Administrator of Record who actually worked as the Administrator for a different corporate facility.

Investigation Methods:

Sample:	Total residents: 43 Resident sample size: 43 Closed records sample size: 0
Observations:	Observed the General Manager (Designee) interacting with residents, families, and staff. Observed General Manager occupied the Administrator office and role.
Interviews:	Concierge staff member and General Manager (Designee)
Record Reviews:	Administrator of Records personnel file and General Manager's (Designee) personnel file.

Investigation Summary:

The previous Administrator of Record was found to be unqualified and still continued to work as the "General Manager" with a secondary title "designee" for the Administrator of Record who was the General Manager for a different corporate facility. The Designee did not meet the qualifications for a Designee or Administrator yet continued to function in the role. Failed practice identified. Citation issued.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



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Statement of Deficiencies	License #: 2209	Compliance Determination # 30312
Plan of Correction	AEGIS OF MARYMOOR	Completion Date
Page 1 of 3	Licensee: Aegis Senior Communities LLC	09/29/2023

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 09/01/2023 and 09/01/2023 of:

AEGIS OF MARYMOOR
4585 WEST LAKE SAMMAMISH PARKWAY NE
REDMOND, WA 98052

This document references the following complaint number(s): 99494

The following sample was selected for review during the unannounced on-site visit: 43 of 43 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Thomas Forkgen, ALF Licenser

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2, Unit D
20425 72nd Avenue S, Suite 400
Kent, WA 98032

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Laurie Anderson

Residential Care Services

10/10/2023

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.

Statement of Deficiencies	License #: 2209	Compliance Determination # 30312
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.....
 Administrator (or Representative)

.....
 Date

WAC 388-78A-2560 Administrator responsibilities. The licensee must ensure the administrator:

(5) When the administrator is not available on the premises, either:

(b) Designates a person approved by the licensee to act in place of the administrator. The designee must be:

(i) Qualified by experience to assume designated duties; and

This requirement was not met as evidenced by:

Based on observation, interview, and record review the facility failed to appoint a qualified designee for 1 of 1 staff (Staff A, General Manager). This failure placed the 43 residents at risk for abuse and neglect and at risk of unmet care needs from an unqualified designee.

Findings included...

Review of the facility's undated Employee Roster showed no listing for Staff C. There was no documentation that identified the Administrator of Record.

Review of Staff A's undated personnel records showed that Staff A completed an approved Department of Health and Social Services (DSHS) administrator course, provided by the facility's corporation. Further review of Staff A's personnel records showed Staff A lacked the qualifications required by the Washington Administrative Code (WACs) to be an approved designee of an Assisted Living Facility (ALF). There was no documentation that showed, prior to assuming the administrator duties, that Staff A had experience providing direct care to vulnerable adults. There was no documentation that showed Staff A had experience managing persons who provided care to vulnerable adults.

Review of the facility's "Resident Council Minutes", dated 07/25/2023, showed that residents were notified that Staff C was the newly appointed Administrator of Record. The council minutes showed that Staff A continued to be the General Manager for this facility.

Observation on 09/01/2023 at 9:45 AM, showed Staff A walked to the Concierge desk to greet the Department Representative. Observation then showed Staff A interacted with the residents and staff.

During an interview on 09/01/2023 9:42 AM, Staff B, Concierge, stated that they did not

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know the Administrator of record, Staff C. Staff B stated that the administrator was Staff A, General Manager. Staff B stated that Staff A may know Staff C.

During an interview on 09/01/2023 at 9:45 AM, Staff A stated that Staff C was the administrator of record. Staff A stated that they were the General Manager and designee for Staff C. Staff A stated that Staff C also served as the Administrator/General Manager at another facility located a few miles away.

During an interview on 09/01/2023 at 10:00 AM, Staff A stated that Staff C was previously in the facility two weeks ago for a resident council meeting. Staff A stated that Staff C did not have a set schedule to be on site at this facility. Staff A stated that Staff C was currently out of town and unavailable. Staff A stated that Staff C did not make operational decisions or conduct day-to-day operations at the facility.

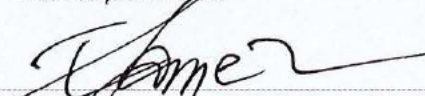
During an interview on 09/01/2023 at 12:15 PM, Staff A stated that they were responsible for day-to-day operations, resident welfare, investigations, incident reports, and hiring and termination of employees. Staff A stated that Staff C was informed of all state related issues.

During a conference call on 09/21/2023 at 1:00 PM, Collateral Contact 3 (CC3) Policy Unit Manager for Residential Care Services, stated that a qualified designee for the administrator of record must meet the qualification by experience to be the designee of record. The required qualifications by experience must be in accordance with at least one of the WACs 388-78A-2524 through 388-78A-2527.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, AEGIS OF MARYMOOR is or will be in compliance with this law and / or regulation on (Date) 11/13/23.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.


Administrator (or Representative)

10/11/23
Date

PLAN OF CORRECTIONS

Community Name: Aegis of Marymoor Survey Date: 9/29/23

Plan of Correcti

/Regulation #	Deficient System or Standard	Action Plan	Team Member's Name	Estimated date of completion	Signature/Date
388-78A -2560	Administrator Responsibilities: Community failed to appoint a qualified designee.	A new designee has been appointed at the community.	Ebrima Gomez	11/13/23	<i>E Gomez</i> 10/11/23