



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
1200 Alder Street, Union Gap, WA 98903

07/29/2025

Highgate Wenatchee LP
HIGHGATE SENIOR LIVING
1320 S MILLER ST
WENATCHEE, WA 98801

RE: HIGHGATE SENIOR LIVING # 2225

Dear Administrator:

This letter addresses deficiencies occurring in the report(s) for: Compliance Determination(s) 63318 (Completion Date 07/29/2025) and 61050 (Completion Date 06/12/2025).

The Department completed a follow-up inspection of your Assisted Living Facility on 07/29/2025 and found no deficiencies.

The Department found that deficiencies for the following licensing laws and regulations were corrected:

WAC 388-78A-24681 Background checks Employment Provisional hire Pending results of national fingerprint background check. The assisted living facility may provisionally employ a caregiver and an administrator hired after January 7, 2012 for one hundred and twenty-days and allow the caregiver or administrator to have unsupervised access to residents when:

(2) The results of the national fingerprint background check are pending.

WAC 246-980-030 Can a nonexempt long-term care worker work before obtaining certification as a home care aide?

(2) The long-term care worker may not work for more than two hundred calendar days from their date of hire without obtaining certification.

WAC 388-112A-0080 Who is required to complete the seventy-hour long-term care worker basic training and by when? The following individuals must complete the seventy-hour long-term care worker basic training unless exempt as described in WAC 388-112A-0090 : Adult family homes.

(5) Long-term care workers in assisted living facilities within one hundred twenty days of their date of hire. Long-term care workers must not provide personal care without direct supervision until they have completed the seventy-hour long-term care worker basic training. Enhanced services facilities.

This document was prepared by Residential Care Services for the Locator website.

WAC 388-78A-2474 Training and home care aide certification requirements.

(2) The assisted living facility must ensure all assisted living facility administrators, or their designees, and caregivers hired on or after January 7, 2012 meet the long-term care worker training requirements of chapter 388-112A WAC, including but not limited to:

(b) Basic;

(4) The assisted living facility must ensure all persons listed in subsection (2) of this section, obtain the home-care aide certification.

The Department staff who did the On Site verification:

Tracy Ramirez, Assisted Living Facility Licenser

If you have any questions, please contact me at (509)208-5231.

Sincerely,

Laura Williams-Davis

Laura Williams-Davis, ALF Field Manager
Region 1, Unit G
Residential Care Services



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
1200 Alder Street, Union Gap, WA 98903

Statement of Deficiencies	License #: 2225	Compliance Determination # 61050
Plan of Correction	HIGHGATE SENIOR LIVING	Completion Date
Page 1 of 4	Licensee: Highgate Wenatchee LP	06/12/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for the unannounced on-site full inspection on 06/09/2025, 06/10/2025, 06/11/2025 and 06/12/2025 of:

HIGHGATE SENIOR LIVING
1320 S MILLER ST
WENATCHEE, WA 98801

The following sample was selected for review during the unannounced on-site visit: 7 of 54 current residents and 0 former residents.

The department staff that inspected the Assisted Living Facility:

Robin Barnes, Assisted Living Facility Licensors
Tracy Ramirez, Assisted Living Facility Licensors
Jessica Clapp, Assisted Living Facility Licensors

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 1 , Unit G
1200 Alder Street
Union Gap, WA 98903

This document was prepared by Residential Care Services for the Locator website.

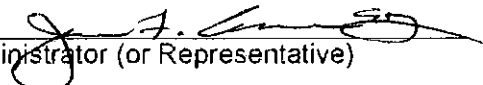
Statement of Deficiencies	License #: 2225	Compliance Determination # 61050
Plan of Correction	HIGHGATE SENIOR LIVING	Completion Date
Page 2 of 4	Licensee: Highgate Wenatchee LP	06/12/2025

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Laura Williams-Davis
Residential Care Services

06/18/2025
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.


Administrator (or Representative)

6/28/25
Date

WAC 388-78A-24681 Background checks Employment Provisional hire Pending results of national fingerprint background check. The assisted living facility may provisionally employ a caregiver and an administrator hired after January 7, 2012 for one hundred and twenty-days and allow the caregiver or administrator to have unsupervised access to residents when:

(2) The results of the national fingerprint background check are pending.

This requirement was not met as evidenced by:

~~Based on interview and record review, the facility failed to ensure that a fingerprint background~~
went to the appointment and the department had rejected it due to the fingerprint being unreadable. Staff G acknowledged Staff C's fingerprint background was more than 120 days after the hire date.

This is a recurring deficiency previously cited on 05/10/2023.

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Laura Williams-Davis
Residential Care Services

06/18/2025
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Administrator (or Representative)

Date

WAC 388-78A-24681 Background checks Employment Provisional hire Pending results of national fingerprint background check. The assisted living facility may provisionally employ a caregiver and an administrator hired after January 7, 2012 for one hundred and twenty-days and allow the caregiver or administrator to have unsupervised access to residents when:

(2) The results of the national fingerprint background check are pending.

This requirement was not met as evidenced by:

Based on interview and record review, the facility failed to ensure that a fingerprint background check was completed within 120 days of hire as required for 1 of 4 provisionally hired staff (Staff C). This failure placed residents at risk of being cared for by disqualified staff members.

Findings included...

Review of the personnel file for Staff C, Caregiver, showed that they were hired on 10/28/2024. Staff C's personnel file showed that their fingerprint background had been completed on 05/20/2025 (204 days after hire date).

In an interview on 06/11/2025 at 10:41 AM, Staff G, Business Office Manager, stated that they were responsible for ensuring new staff completed their fingerprint background. Staff G stated that Staff C went to the appointment and the department had rejected it due to the fingerprint being unreadable. Staff G acknowledged Staff C's fingerprint background was more than 120 days after the hire date.

This is a recurring deficiency previously cited on 05/10/2023.

This document was prepared by Residential Care Services for the Locator website.

Statement of Deficiencies	License #: 2225	Compliance Determination # 61050
Plan of Correction	HIGHGATE SENIOR LIVING	Completion Date
Page 3 of 4	Licensee: Highgate Wenatchee LP	06/12/2025

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, HIGHGATE SENIOR LIVING is or will be in compliance with this law and / or regulation on (Date) 7/21/25.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.


Administrator (or Representative)

Date 6/28/25

WAC 246-980-030 Can a nonexempt long-term care worker work before obtaining certification as a home care aide?

(2) The long-term care worker may not work for more than two hundred calendar days from their date of hire without obtaining certification.

WAC 388-112A-0080 Who is required to complete the seventy-hour long-term care worker basic training and by when? The following individuals must complete the seventy-hour long-term care worker basic training unless exempt as described in WAC 388-112A-0090 : Adult family homes.

(5) Long-term care workers in assisted living facilities within one hundred twenty days of their date of hire. Long-term care workers must not provide personal care without direct supervision until they have completed the seventy-hour long-term care worker basic training. Enhanced services facilities.

WAC 388-78A-2474 Training and home care aide certification requirements.

(2) The assisted living facility must ensure all assisted living facility administrators, or their designees, and caregivers hired on or after January 7, 2012 meet the long-term care worker training requirements of chapter 388-112A WAC, including but not limited to:

(b) Basic;

(4) The assisted living facility must ensure all persons listed in subsection (2) of this section, obtain the home-care aide certification.

This requirement was not met as evidenced by:

Based on interview and record review, the facility failed to ensure that caregivers met the long-term care worker training requirements for 1 of 3 staff (Staff C). This failure placed the residents at risk of being cared for by untrained staff.

Statement of Deficiencies	License #: 2225	Compliance Determination # 61050
Plan of Correction	HIGHGATE SENIOR LIVING	Completion Date
Page 4 of 4	Licensee: Highgate Wenatchee LP	06/12/2025

Findings included...

Review of the personnel file for Staff C, Caregiver, showed that they were hired on 10/28/2024. The personnel file showed that Staff C did not have a pending Home Care Aid (HCA) certification. The file showed that Staff C had completed the LTCW training on 05/21/2025 (205 days from date of hire). The file showed that as of 06/11/2025, Staff C had not obtained their HCA certification (a total of 226 days from date of hire).

Review of the facility's May 2025 through June 2025 staff schedule showed that Staff C routinely worked as an evening caregiver.

In an interview on 06/11/2025 at 10:29 AM, Staff G, Community Resource Manager, stated that Staff C had not completed the LTCW training requirements.

In an interview on 06/11/2025 at 3:06 PM, Staff H, Administrator, stated Staff C last worked and provided care to residents on 06/10/2025.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, HIGHGATE SENIOR LIVING is or will be in compliance with this law and / or regulation on (Date) 7/21/25.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.


Administrator (or Representative)

6/28/25
Date



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
1200 Alder Street, Union Gap, WA 98903

Highgate Wenatchee LP
HIGHGATE SENIOR LIVING
1320 S MILLER ST
WENATCHEE, WA 98801

RE: HIGHGATE SENIOR LIVING # 2225

Dear Administrator:

The Department completed a full inspection of your Assisted Living Facility on 06/12/2025 and found that your facility does not meet the Assisted Living Facility requirements.

The Department:

- Wrote the enclosed report; and
- May take licensing enforcement action based on many deficiency listed on the enclosed report; and
- May inspect your program to determine if you have corrected all deficiencies; and
- Expects all deficiencies to be corrected within the timeframe accepted by the department.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately;
- Contact the Field Manager for clarifications related to the Statement of Deficiencies (SOD);
- Within 10 calendar days after you receive this letter, complete and return the enclosed 'Plan/Attestation Statement';
 - o Sign and date the enclosed report;
 - o For each deficiency, indicate the date you have or will correct each deficiency;
 - o Return the Plan/Attestation Statement and report with signatures to:

Laura Williams-Davis, ALF Field Manager
Residential Care Services
Region 1, Unit G
Preferred methods:

This document was prepared by Residential Care Services for the Locator website.

eFax: (509) 454-4160

Email: rcsregion1email@dshs.wa.gov

Optional method:

1200 Alder Street

Union Gap, WA 98903

- Complete correction(s) within 45 days, or sooner if directed by the Department, after review of your proposed correction dates.
- Have your plan approved by the Department.

Consultation(s):

In addition, the Department provided consultation on the following deficiency or deficiencies not listed on the enclosed report.

WAC 388-78A-2510 Specialized training for dementia. The assisted living facility must ensure completion of specialized training, consistent with chapter 388-112A WAC, to serve residents with dementia, whenever at least one of the residents in the assisted living facility has a dementia that is the resident's primary special need and has symptoms consistent with dementia as assessed per WAC 388-78A-2090 (7).

The Assisted Living Facility failed to ensure staff who worked unsupervised with residents completed the dementia specialty training within the required timeframe. The facility acknowledged that a staff member did not complete the training required and had removed the staff member from the schedule.

WAC 388-78A-2040 Other requirements.

(1) The assisted living facility must comply with all other applicable federal, state, county and municipal statutes, rules, codes and ordinances, including without limitations those that prohibit discrimination.

The Assisted Living Facility failed to ensure they had a current Clinical Laboratory Improvement Amendments (CLIA) waiver. The facility immediately filed an application with the department to obtain a CLIA waiver.

You Are Not:

- Required to submit a plan of correction for the consultation deficiency or deficiencies stated in this letter and not listed on the enclosed report.

You May:

- Contact me for clarification of the deficiency or deficiencies found.

In Addition, You May:

06/12/2025

Page 3 of 3

- Request an **Informal Dispute Resolution (IDR)** review within 10 working days after you receive this letter. Your IDR request **must** include:
 - o What specific deficiency or deficiencies you disagree with;
 - o Why you disagree with each deficiency; and
 - o Whether you want an IDR to occur in-person, by telephone or as a paper review.
 - o Send your request to:

Email: RCSIDR@dshs.wa.gov; or

Fax: (360) 725-3225

If You Have Any Questions:

- Please contact me at (509)208-5231.

Sincerely,

Laura Williams-Davis

Laura Williams-Davis, ALF Field Manager
Region 1, Unit G
Residential Care Services

Enclosure

WAC 388-78-24681 Background Checks

- a. The CRM and Executive Director audited all current team member files to verify there are no current team members have a "pending" national fingerprint background check. All current team member files have completed national fingerprint background checks.
- b. Staff Member C was terminated immediately due to failure to complete required fingerprint background check.
- c. If results of the national fingerprint background check are listed as "pending" that team member will not be allowed unsupervised access to vulnerable adults. The Community Relations Coordinator will immediately notify the department supervisor of the "pending status" from the national fingerprint check and the work schedule will be adjusted to ensure compliance.
- d. The CRM received additional training from the Executive Director regarding WAC 388-78-24681.
- e. The Executive Director will review the national background check for all new hires with the CRM at the end of each month to verify continued compliance.

WAC 388-112A-0080 Long Term Care Worker Basic Training

- a. The CRM and Executive Director audited all current long term care worker files to verify they have completed the 75 hours of basic training within 120 days of hire. All current long term care workers have completed the 75 hours of basic training.
- b. Staff Member C was terminated immediately due to failure to complete required 75 basic training within 120 days of hire.
- c. The Community Relations Manager will track newly hired long term care workers date of hire and notify the Resident Care Coordinator if someone is nearing the 120-day deadline.
- d. The Resident Care Coordinator will then set-up a meeting with the identified long term care worker to ensure the 75-hour basic training is completed by the 120th day. If this is not met by the long-term care worker he/she will be removed from the schedule and terminated.
- e. The Resident Care Coordinator and Community Relations Coordinator will audit all new hire long term care works on a monthly basis to verify the basic training requirement is being met.

WAC 388-78A-2472 Training and Home Care Aide Certification

- a. An audit will be completed for all Highgate current long term care workers to verify they have completed the home care aide certification within the required time period.
- b. Staff member C was terminated immediately due to failure to complete the Home Care Aide certification within the required time period.
- c. The Community Relations Coordinator will track newly hired long term care workers date of hire and notify the Resident Care Coordinator if someone is nearing the deadline for their HCA certification.
- d. The Resident Care Coordinator will then set-up a meeting with the identified long term care worker to ensure the HCA license is completed within the required time period. If this is not met by the long-term care worker he/she will be removed from the schedule and terminated.
- e. The Resident Care Coordinator and Community Relations Coordinator will also audit all new hire long term care workers at the end of each month to verify HCA license are completed within required time period.

WAC 246-980-030 Nonexempt long term care worker may not work more than two hundred calendar days from their date of hire without obtaining their certification. Long term worker must not provide personal care without direct supervision until they have completed the seventy-five-hour long term care basic training.

- a. An audit will be completed for all Highgate current long term care workers to verify they have completed their seventy-five-hour long term care basic training certification within two hundred days of their hire date.
- b. Staff C was removed from the schedule and terminated.
- c. The Community Relations Coordinator will track newly hired long term care workers date of hire and notify the Resident Care Coordinator if someone is nearing the deadline to obtain the seventy-five your basic training.
- d. The Resident Care Coordinator will then set-up a meeting with the identified long term care worker to ensure the seventy-five-hour long term care basic training is completed within the required time period. If this is not met by the long-term care worker he/she will be removed from the schedule and terminated.
- e. The Resident Care Coordinator and Community Relations Coordinator will also audit all new hire long term care works at the end of each month to verify that the seventy-five-hour long term care workers basic training is completed within required two hundred calendar days.