



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
800 NE 136th Ave Ste 200, Vancouver, WA 98684

CHP Longview-Monticello Park WA Tenant Corp
Prestige Senior Living Monticello Park
605 Broadway St
Longview, WA 98632

RE: Prestige Senior Living Monticello Park # 2238

Dear Administrator:

This document references Compliance Determination 46718 (09/25/2024), which included complaint number(s) 142029, 144921, 144510.

The Department completed a complaint investigation of your Assisted Living Facility on 09/25/2024 and found that your facility does not meet the Assisted Living Facility requirements.

The department staff who did the inspection and provided consultation:

Jacob Ubl, ALF NCI CI

Consultation:

WAC 388-78A-2210 Medication services.

(2) The assisted living facility must ensure the following residents receive their medications as prescribed, except as provided for in WAC 388-78A-2230 and 388-78A-2250 :

The Assisted Living Facility failed to ensure residents were receiving their medications with an hour of the prescribed times.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and

- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the facility to determine if you have corrected all deficiencies.

You May:

- Contact me for clarification of the deficiency or deficiencies found.

In Addition, You May:

- Request an **Informal Dispute Resolution (IDR)** review within 10 working days after you receive this letter. Your IDR request **must** include:
 - o What specific deficiency or deficiencies you disagree with;
 - o Why you disagree with each deficiency; and
 - o Whether you want an IDR to occur in-person, by telephone or as a paper review.
 - o Send your request to:

IDR Program Manager
Department of Social and Health Services
Aging and Long-Term Support Administration
Residential Care Services
PO Box 45600
Olympia, WA 98504-5600

If You Have Any Questions:

- Please contact me at (360)450-1218.

Sincerely,



Michael Burdick, Field Manager
Region 3, Unit I
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: Prestige Senior Living
Monticello Park

License/Cert.#: 2238

Compliance Determination #: 46718

Investigator: Jacob Ubl

Investigation Date(s): 09/04/2024 through 09/25/2024

Complainant Contact Date(s):

Provider Type: Assisted Living Facility

Intake ID: 144510

Region/Unit #: RCS Region 3 / Unit I

Allegation(s):

1. Quality of Care/Treatment: Allegation that Facility was delivering a residents medications late.

Investigation Methods:

Sample:	Total residents: 75 Resident sample size: 4 Closed records sample size: 0
Observations:	Identified resident Residents Resident rooms Staff to resident interactions Resident to resident interactions Medication administration
Interviews:	Identified resident staff Residents Family members
Record Reviews:	Medical records State reporting log Incident investigation Facility policies

Investigation Summary:

1. Quality of Care/Treatment: Failed practice identified. Consultation provided to Facility regarding medications being delivered late to residents.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written

☐ N/A