



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
800 NE 136th Ave Ste 200, Vancouver, WA 98684

Bonaventure of Salmon Creek LLC
Bonaventure of Salmon Creek
3425 Boone Rd SE
Salem, OR 97317

RE: Bonaventure of Salmon Creek License # 2321

Dear Administrator:

This letter addresses Compliance Determination(s) 49181 (Completion Date 10/23/2024) and 44454 (Completion Date 09/09/2024).

The Department completed a follow-up inspection of your Assisted Living Facility on 10/23/2024 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-112A-0080-3

The Department staff who did the on-site verification:
Yvonne Chitekwe

If you have any questions, please contact me at (360)450-1218.

Sincerely,

Michael Burdick, Field Manager
Region 3, Unit I
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



Residential Care Services Investigation Summary Report

Provider/Facility: Bonaventure of Salmon Creek
License/Cert.#: 2321
Compliance Determination #: 44454
Investigator: Yvonne Chitekwe
Investigation Date(s): 07/22/2024 through 09/09/2024
Complainant Contact Date(s): 07/22/2024, 09/06/2024

Provider Type: Assisted Living Facility
Intake ID: 137813
Region/Unit #: RCS Region 3 / Unit I

Allegation(s):

1. Resident/Patient/Client abuse: allegation of caregiver verbal abuse toward residents
 2. Unqualified person: allegation of unqualified staff providing personal care.
-

Investigation Methods:

Sample:	Total residents: 72 Resident sample size: 6 Closed records sample size: 3
Observations:	Identified resident Residents Activities Dining Resident care equipment Resident rooms Staff to resident interactions Resident to resident interactions
Interviews:	Identified staff Nursing staff Family members Caregivers Executive Director Assistant executive Director
Record Reviews:	Resident Characteristic Roster Staff List Incident investigation Facility policies Personnel files Staff training records

Investigation Summary:

1. Resident/Patient/Client abuse: : The on-site investigation was conducted in

relation to all allegations and incidents identified in the intake. Based on interviews, observations and records review, no failed facility practice was substantiated during the investigation.

2. Unqualified person: The on-site investigation was conducted in relation to all allegations and incidents identified in the intake. Based on interviews, observations and records review, failed facility practice in maintaining unqualified personnel staff was substantiated during the investigation

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



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Statement of Deficiencies	License #: 2321	Compliance Determination # 44454
Plan of Correction	Bonaventure of Salmon Creek	Completion Date
Page 1 of 3	Licensee: Bonaventure of Salmon Creek LLC	09/09/2024

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 07/22/2024 and 09/06/2024 of:

Bonaventure of Salmon Creek
13700 NE Salmon Creek Ave
Vancouver, WA 98686

This document references the following complaint number(s): 137813, 143844

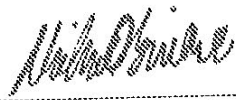
The following sample was selected for review during the unannounced on-site visit: 6 of 72 current residents and 3 former residents.

The department staff that investigated the Assisted Living Facility:

Yvonne Chitekwe

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3, Unit I
800 NE 136th Ave Ste 200
Vancouver, WA 98684

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.


Residential Care Services

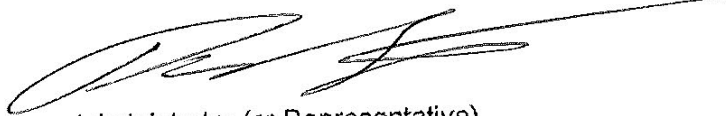
09/09/2024

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.

Statement of Deficiencies	License #: 2321	Compliance Determination # 44454
Plan of Correction	Bonaventure of Salmon Creek	Completion Date
Page 2 of 3	Licensee: Bonaventure of Salmon Creek LLC	09/09/2024



Administrator (or Representative)

Date

10/5/24

WAC 388-112A-0080 Who is required to complete the seventy-hour long-term care worker basic training and by when? The following individuals must complete the seventy-hour long-term care worker basic training unless exempt as described in WAC 388-112A-0090 : Adult family homes.

(3) Long-term care workers in adult family homes within one hundred twenty days of date of hire. Long-term care workers must not provide personal care without direct supervision until they have completed the seventy-hour long-term care worker basic training. Assisted living facilities.

This requirement was not met as evidenced by:

Based on interview and record review, the facility failed to ensure 2 of 4 sampled staff (Staff C, and Staff D) completed the required seventy-hour long-term care worker basic training and the failed to ensure that the required training was documented in the employee records for 2 of 4 sampled staff (Staff C, and Staff D). This failure placed all 72 residents at risk for harm due to staff not being properly trained.

Findings included...

Staff C

Record review for staff C Caregiver/Medication Technician showed that Staff C was hired 04/30/2024. Review of Staff C's personnel file showed no documentation of the 70-hour basic training and no documentation of dementia and mental health special training.

Staff D

Record review for staff D Caregiver showed that Staff D was hired 01/30/2024. Review of Staff D's personnel file showed no documentation of the 70-hour basic training and no documentation of dementia and mental health special training.

During an interview on 08/22/2024 at 3:34 PM, Staff A, Executive Director, acknowledged that the facility failed to maintain qualified staff when it failed to adhere to the Long-term care workers rule that states the LTC Workers must not provide personal care without direct supervision until they have completed the seventy-hour long-term care worker basic training. Staff A acknowledged that Staff C and Staff D's personnel files were missing their required new employee training records and failed to provide documentation showing Staff C and Staff D completed their required 70-hours

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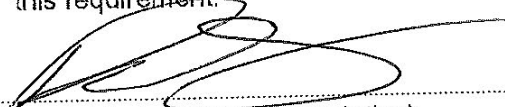
of long-term caregiver required training.

During an interview on 09/05/2024 at 01:26 PM Staff C verbalized knowledge of not getting fully training to safely care for Memory Care Residents. Staff C stated they had never worked in Long-Term Care facility and that they provided personal care to residents based on their own personal experience and based what they were being told. They also stated they provided personal care unsupervised on day 2 of their employment and that they proceeded to work unsupervised until day 5 of employment when they were told they were "on their own" with a group of residents to care for.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Bonaventure of Salmon Creek is or will be in compliance with this law and / or regulation on (Date) 10/21/24.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.


Administrator (or Representative)

10/5/24
Date