



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
1200 Alder Street, Union Gap, WA 98903

EMERITUS CORPORATION
Brookdale College Place
550 E WHITMAN DRIVE
COLLEGE PLACE, WA 99324

RE: Brookdale College Place # 2322

Dear Administrator:

This document references Compliance Determination 26949 (07/20/2023), which included complaint number(s) 90350.

The Department completed a complaint investigation of your Assisted Living Facility on 07/20/2023 and found that your facility does not meet the Assisted Living Facility requirements.

The department staff who did the inspection and provided consultation:

Krista Connelly, Community Nurse Consultant

Consultation:

WAC 388-78A-2260 Storing, securing, and accounting for medications.

- (2) The assisted living facility must ensure all medications under the assisted living facility's control are properly stored:
- (c) Separate from food or toxic chemicals;
- (d) In a locked compartment that is accessible only to designated responsible staff persons; and

On 06/27/2023, the facility's medication room was observed with food items out on the counter, large piles of expired or discontinued medications that needed to be

destroyed.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the facility to determine if you have corrected all deficiencies.

You May:

- Contact me for clarification of the deficiency or deficiencies found.

In Addition, You May:

- Request an **Informal Dispute Resolution (IDR)** review within 10 working days after you receive this letter. Your IDR request **must** include:
 - o What specific deficiency or deficiencies you disagree with;
 - o Why you disagree with each deficiency; and
 - o Whether you want an IDR to occur in-person, by telephone or as a paper review.
 - o Send your request to:

IDR Program Manager
Department of Social and Health Services
Aging and Long-Term Support Administration
Residential Care Services
PO Box 45600
Olympia, WA 98504-5600

If You Have Any Questions:

- Please contact me at (509)572-7394.

Sincerely,

Michelle Closner

Michelle Closner, Field Manager
Region 1, Unit Z
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: Brookdale College Place **Provider Type:** Assisted Living Facility
License/Cert.#: 2322
Compliance Determination #: 26949 **Intake ID:** 90350
Investigator: Krista Connelly **Region/Unit #:** RCS Region 1 / Unit G
Investigation Date(s): 06/27/2023 through 07/20/2023
Complainant Contact Date(s):

Allegation(s):

The facility's medication room had piles of expired/discontinued medications that needed to be destroyed unsecured in cabinets and drawers that were too full to close.

Investigation Methods:

Sample: Total residents: 72
Resident sample size: 0
Closed records sample size: 0

Observations: Medication room, medication storage, the facility process for medication destruction, medication delivery and medication carts for storage.

Interviews: Facility Staff.

Record Reviews: Sampled Residents' records including face sheet, assessments, physician orders, visits, progress notes, care plan, medication/treatment administration records and incident investigations.

Investigation Summary:

The facility's medication room was located near the front lobby where a lot of the residents gathered before meals. The medication room did not have ventilation, had missing light bulbs and several piles of medications that needed to be destroyed were piled up in unsecured cabinets and drawers. Consultation issued for failure to have safe, secure storage of such medication.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A