



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
1200 Alder Street, Union Gap, WA 98903

EMERITUS CORPORATION
Brookdale College Place
550 E WHITMAN DRIVE
COLLEGE PLACE, WA 99324

RE: Brookdale College Place # 2322

Dear Administrator:

This document references Compliance Determination 50529 (12/30/2024), which included complaint number(s) 155691.

The Department completed a complaint investigation of your Assisted Living Facility on 12/30/2024 and found that your facility does not meet the Assisted Living Facility requirements.

The department staff who did the inspection and provided consultation:

Elaine Lopez, Licensors
Elizabeth Hall, AFH/ALF Licensors

Consultation:

WAC 388-78A-3011 Resident unit furnishings.

- (1) The assisted living facility must ensure each resident sleeping room contains:
 - (a) A bed for each resident, except when:
 - (i) Two residents mutually agree to share a bed; or
 - (ii) A resident requests or provides alternate furniture for sleeping.
 - (c) If using a bed, a mattress for each bed which:

- (i) Fits the bed frame;
- (ii) Is in good condition; and
- (iii) Is at least four inches thick unless otherwise requested or necessary for resident health or safety.
- (d) One or more pillows for each resident;
- (e) Bedding for each bed, in good repair; and

The facility failed to provide a pillow for a resident when they moved into the facility. The facility stated that they were unaware of the facility's requirement to provide bedding and pillows. The facility reviewed the regulations and had knowledge of what the facility was required to provide when a resident moves into the facility. The resident had furnishings in their room.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the facility to determine if you have corrected all deficiencies.

You May:

- Contact me for clarification of the deficiency or deficiencies found.

In Addition, You May:

- Request an **Informal Dispute Resolution (IDR)** review within 10 working days after you receive this letter. Your IDR request **must** include:
 - o What specific deficiency or deficiencies you disagree with;
 - o Why you disagree with each deficiency; and
 - o Whether you want an IDR to occur in-person, by telephone or as a paper review.
- o Send your request to:

IDR Program Manager
Department of Social and Health Services
Aging and Long-Term Support Administration
Residential Care Services
PO Box 45600
Olympia, WA 98504-5600

If You Have Any Questions:

Brookdale College Place # 2322

12/30/2024

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- Please contact me at (509)323-7315.

Sincerely,

A handwritten signature in cursive script that reads "J Salquist".

Jessica Salquist, Field Manager

Region 1, Unit G

Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: Brookdale College Place **Provider Type:** Assisted Living Facility
License/Cert.#: 2322 **Intake ID:** 155691
Compliance Determination #: 50529 **Region/Unit #:** RCS Region 1 / Unit G
Investigator: Elaine Lopez
Investigation Date(s): 11/25/2024 through 12/30/2024
Complainant Contact Date(s):

Allegation(s):

The facility did not provide bed sheets, bed comforter, mattress cover, lotion, and towels when the named resident moved in and the family had to purchase the items.

Investigation Methods:

Sample:	Total residents: 78 Resident sample size: 4 Closed records sample size: 0
Observations:	Observations of the facility common areas were clean and without odors. Resident to resident and resident to staff interactions were respectful.
Interviews:	Sampled residents, facility staff, and others not associated with the facility.
Record Reviews:	Facility characteristic roster, resident records (demographics page and care plan), admission agreement, disclosure of services, and resident handbook.

Investigation Summary:

Facility administration interview showed that they did not know that the facility was required to provide a bed, chair, bed sheets, bed cover, lotion, towels, and a chair in a resident's apartment. Interview with the named resident's family showed that they had to purchase items when the named resident moved in due to the facility not providing the items. Failed practice identified, written consult. See Washington Administrative Code 388-78A-3011 Resident unit furnishings.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A