STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

Mountlake Terrace Assisted Living Community LLC
Vineyard Park at Mountlake Terrace
23008 56th Ave W
Mountlake Terrace, WA 98043

RE: Vineyard Park at Mountlake Terrace License # 2335

Dear Administrator:

This letter addresses Compliance Determination(s) 28541 (Completion Date 09/06/2023) and 25579 (Completion Date 06/27/2023).

The Department completed a follow-up inspection of your Assisted Living Facility on 09/06/2023 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2210-1-b, WAC 388-78A-2210-2, WAC 388-78A-2210-2-b

The Department staff who did the on-site verification:
Lisa Hauk, Complaint Investigator

If you have any questions, please contact me at (425)670-6070.

Sincerely,

Jamie Singer

Jamie Singer, Field Manager
Region 2, Unit J
Residential Care Services

Residential Care Services
Investigation Summary Report

Provider/Facility: Vineyard Park at Mountlake Terrace
Provider Type: Assisted Living Facility
License/Cert.#: 2335
Intake ID: 85524
Compliance Determination #: 25579
Region/Unit #: RCS Region 2 / Unit J
Investigator: Lisa Hauk
Investigation Date(s): 06/22/2023 through 06/27/2023
Complainant Contact Date(s): 06/21/2023

Allegation(s):
The Named Resident (NR) was diagnosed with [redacted] at the Assisted Living Facility (ALF) and other residents have had scabies.

Investigation Methods:

Sample:	Total residents: 81 Resident sample size: 3 Closed records sample size: 1
Observations:	Identified resident. Residents, Activities, Resident rooms, Staff to resident interactions, Resident to resident interactions
Interviews:	Administrator, nurse, memory care coordinator, staff and others not associated with the facility.
Record Reviews:	Characteristics roster, facility policies, resident records and investigations.

Investigation Summary:
Record review and interview showed the NR was diagnosed with [redacted]. Other NRs had different diagnoses. The ALF put infection control measures in place to prevent the spread of scabies. The ALF notified NR's doctors and families and addressed all NR's ailments individually. Citation WAC 388-78A-2210 (1)(b)(2) written for medication services.

Conclusion / Action:

- [x] Failed Provider Practice Identified / Citation(s) Written
- [ ] Failed Provider Practice Not Identified / No Citation Written
- [ ] N/A

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Statement of Deficiencies	License #: 2335	Compliance Determination # 25579
Plan of Correction	Vineyard Park at Mountlake Terrace	Completion Date
Page 1 of 3	Licensee: Mountlake Terrace Assisted Living Community LLC	06/27/2023

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 06/22/2023 and 06/22/2023 of:

Vineyard Park at Mountlake Terrace
23008 56th Ave W
Mountlake Terrace, WA 98043

This document references the following complaint number(s): 85524, 85884, 86424

The following sample was selected for review during the unannounced on-site visit: 3 of 81 current residents and 1 former residents.

The department staff that investigated the Assisted Living Facility:

Lisa Hauk, Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2 , Unit J
20311 52nd Ave W, Suite 100
Lynnwood, WA 98036

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Jamie Singer
Residential Care Services

7/3/2023
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Elre Rabeun
Administrator (or Representative)

7-10-23
Date

WAC 388-78A-2210 Medication services.

(1) An assisted living facility providing medication service, either directly or indirectly, must:

(b) Develop and implement systems that support and promote safe medication service for each resident.

(2) The assisted living facility must ensure the following residents receive their medications as prescribed, except as provided for in WAC 388-78A-2230 and 388-78A-2250 :

(b) If the assisted living facility provides medication administration services, each resident who requires medication administration and his or her negotiated service agreement indicates the assisted living facility will provide medication administration.

This requirement was not met as evidenced by:

Based on observation, interview and record review, the Assisted Living Facility (ALF) failed to ensure that 1 of 4 residents (Resident 1), received the correct dose of a physician's ordered topical (applied to the skin) cream. This failure placed Resident 1 at risk of harmful side effects.

Findings included...

NOTE Review of https://www.cdc.gov showed Permethrin cream should be applied in two or more applications no more than a week apart. Review of medlineplus.gov showed the side effects of Permethrin cream was itching, redness, numbness or tingling of the skin, rash and trouble breathing.

Record review of an undated "Move in Record" showed the ALF admitted Resident 1 on [redacted]/2017 with [redacted] and [redacted]. Record review of a Service Plan, revised on 06/03/2023 showed staff assisted with Resident 1's medication administration.

Record review of a Physician's Office Visit Report (OVR), dated 06/03/2023 showed Resident 1 was diagnosed with [redacted]. The OVR showed a physician's order to treat the scabies with Permethrin 5% cream at bedtime, apply from scalp line to foot soles, not face. Leave overnight; wash off in the morning and repeat once in 14 days.

Record review of Resident 1's June 2023 Medication Administration Record (MAR) showed the physician ordered Permethrin cream was transcribed as Permethrin cream 5% - apply to affected area topically at bedtime related to scabies for 14 days, wash off in A.M. and remove per schedule. The MAR showed to give the Permethrin cream daily for 14 days instead of as ordered to apply once and then repeat in 14 days.

Record review of the June 2023 MAR showed the ALF staff applied Permethrin cream to Resident 1 every evening for 14 days on 06/04/2023 through 06/17/2023.

In interview, on 06/26/2023 at 1:32 PM, Staff C (Memory Care Director) stated that, "[Resident 1] got it [Permethrin cream] every day for 14 days. I entered the order wrong on the MAR."

This citation was previously cited on 12/20/2022.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Vineyard Park at Mountlake Terrace is or will be in compliance with this law and / or regulation on (Date) 8-5-23 .

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Else Robinson — Administrator (or Representative)

7-10-23 — Date

July 10, 2023

Jamie Singer, Field Manager

RCS, Region 2, Unit J

20311 52 Nd Ave W. Suite 100

Lynnwood, WA 98036

RE: Vineyard Park at Mountlake Terrace- BH2335. Plan of correction for June 22, citation.

23008 56th Ave W, Mountlake Terrace, WA 98043.

Dear Ms. Singer

Please find the plan of corrections for the Complaint investigation results from June 22:

WAC 388-78A-2210 Medication Services

- Date of correction 8/5/23
- Responsible person Director of Nursing
- Medication will be given as prescribed by physcian
- Staff that have the authority to enter medications directly into EMR will be retrained in process and procedures.

If you have any questions, please do not hesitate to contact me. Thank you.

Sincerely,

Else Robinson

Else Robinson

Executive Director