



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 99250, Lakewood, WA 98496

Milton Meridian LLC
The Meridian at Stone Creek
1111 S 376th St
Milton, WA 98354

RE: The Meridian at Stone Creek License # 2365

Dear Administrator:

This letter addresses Compliance Determination(s) 44331 (Completion Date 07/25/2024) and 37530 (Completion Date 03/06/2024).

The Department completed a follow-up inspection of your Assisted Living Facility on 07/25/2024 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-3090-1-b, WAC 388-78A-2650-3, WAC 388-78A-2950-6

The Department staff who did the on-site verification:

Shirley Grew, LTC Surveyor
Kathy Heinz, Long Term Care Surveyor

If you have any questions, please contact me at (253)442-3013.

Sincerely,

Manfay Chan, Field Manager
Region 3, Unit D
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



Residential Care Services Investigation Summary Report

Provider/Facility: The Meridian at Stone Creek **Provider Type:** Assisted Living Facility

License/Cert.#: 2365

Intake ID: 110510

Compliance Determination #: 37530

Region/Unit #: RCS Region 3 / Unit D

Investigator: Woodetta Maulana

Investigation Date(s): 12/15/2023 through 03/06/2024

Complainant Contact Date(s):

Allegation(s):

- 1) Facility is without hot water
- 2) Kitchen does not have hot running water
- 3) Several residents have passed away
- 4) There is no nurse practitioner

Investigation Methods:

Sample:	Total residents: Resident sample size: Closed records sample size:
Observations:	staff to resident interaction residents general observation of the facility hot water temperatures kitchen
Interviews:	staff residents
Record Reviews:	n/a

Investigation Summary:

- 1-2) The assisted living facility (ALF) failed to report to the department when the facility's boiler system no longer worked to keep water temperatures between 105 and 120 degrees Fahrenheit.
- 3) Unable to substantiate failed practice.
- 4) Unable to substantiate failed practice.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



Residential Care Services Investigation Summary Report

Provider/Facility: The Meridian at Stone Creek **Provider Type:** Assisted Living Facility

License/Cert.#: 2365

Intake ID: 120711

Compliance Determination #: 37530

Region/Unit #: RCS Region 3 / Unit D

Investigator: Woodetta Maulana

Investigation Date(s): 12/15/2023 through 03/06/2024

Complainant Contact Date(s):

Allegation(s):

- 1) Facility is without hot water
- 2) And there are pigeon droppings at the entrance/exit of the facility

Investigation Methods:

Sample:	Total residents: Resident sample size: Closed records sample size:
Observations:	staff to resident interaction residents general observation of the facility hot water temperatures
Interviews:	staff residents
Record Reviews:	n/a

Investigation Summary:

- 1) The assisted living facility (ALF) failed to report to the department when the facility's boiler system no longer worked to keep water temperatures between 105 and 120 degrees Fahrenheit.
- 2) Observed interventions of spikes and a fake owl to deter birds/pigeons.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



Residential Care Services Investigation Summary Report

Provider/Facility: The Meridian at Stone Creek **Provider Type:** Assisted Living Facility

License/Cert. #: 2365

Intake ID: 120593

Compliance Determination #: 37530

Region/Unit #: RCS Region 3 / Unit D

Investigator: Woodetta Maulana

Investigation Date(s): 12/15/2023 through 03/06/2024

Complainant Contact Date(s):

Allegation(s):

- 1) Facility is without hot water
- 2) Concerned about sanitization of the kitchen

Investigation Methods:

Sample:	Total residents: Resident sample size: Closed records sample size:
Observations:	staff to resident interaction residents general observation of the facility hot water temperatures kitchen
Interviews:	staff residents
Record Reviews:	n/a

Investigation Summary:

- 1) The assisted living facility (ALF) failed to report to the department when the facility's boiler system no longer worked to keep water temperatures between 105 and 120 degrees Fahrenheit.
- 2) Due to the hot water issue pots and pans are cleaned using the three sink method with sanitizer and boiling water and boiling water is used to clean kitchen and food prep areas.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



Residential Care Services Investigation Summary Report

Provider/Facility: The Meridian at Stone Creek **Provider Type:** Assisted Living Facility

License/Cert. #: 2365

Intake ID: 120567

Compliance Determination #: 37530

Region/Unit #: RCS Region 3 / Unit D

Investigator: Woodetta Maulana

Investigation Date(s): 12/15/2023 through 03/06/2024

Complainant Contact Date(s):

Allegation(s):

- 1) Facility is without hot water
- 2) Concerned about sanitization of the kitchen

Investigation Methods:

Sample:	Total residents: Resident sample size: Closed records sample size:
Observations:	staff to resident interaction residents general observation of the facility hot water temperatures kitchen
Interviews:	staff residents
Record Reviews:	n/a

Investigation Summary:

- 1) The assisted living facility (ALF) failed to report to the department when the facility's boiler system no longer worked to keep water temperatures between 105 and 120 degrees Fahrenheit.
- 2) Due to the hot water issue pots and pans are cleaned using the three sink method with sanitizer and boiling water and boiling water is used to clean kitchen and food prep areas.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



Residential Care Services Investigation Summary Report

Provider/Facility: The Meridian at Stone Creek **Provider Type:** Assisted Living Facility

License/Cert. #: 2365

Intake ID: 120787

Compliance Determination #: 37530

Region/Unit #: RCS Region 3 / Unit D

Investigator: Woodetta Maulana

Investigation Date(s): 12/15/2023 through 03/06/2024

Complainant Contact Date(s):

Allegation(s):

- 1) Facility is without hot water
- 2) Facility has norovirus
- 3) Facility in general is not clean

Investigation Methods:

Sample:	Total residents: Resident sample size: Closed records sample size:
Observations:	staff to resident interaction residents general observation of the facility hot water temperatures
Interviews:	staff residents
Record Reviews:	n/a

Investigation Summary:

- 1) The assisted living facility (ALF) failed to report to the department when the facility's boiler system no longer worked to keep water temperatures between 105 and 120 degrees Fahrenheit.
- 2) Interviewed ED who stated there is no outbreak of norovirus.
- 3) The assisted living facility (ALF) failed to ensure the exterior grounds were sanitary and kept in good repair.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



Residential Care Services Investigation Summary Report

Provider/Facility: The Meridian at Stone Creek **Provider Type:** Assisted Living Facility

License/Cert. #: 2365

Intake ID: 120926

Compliance Determination #: 37530

Region/Unit #: RCS Region 3 / Unit D

Investigator: Woodetta Maulana

Investigation Date(s): 12/15/2023 through 03/06/2024

Complainant Contact Date(s):

Allegation(s):

1) Facility is without hot water

Investigation Methods:

Sample:	Total residents: Resident sample size: Closed records sample size:
Observations:	staff to resident interaction residents general observation of the facility hot water temperatures
Interviews:	staff residents
Record Reviews:	n/a

Investigation Summary:

1) The Assisted Living Facility failed to report to the department when the facility's boiler system no longer worked to keep water temperatures between 105 and 120 degrees Fahrenheit.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



Residential Care Services Investigation Summary Report

Provider/Facility: The Meridian at Stone Creek **Provider Type:** Assisted Living Facility

License/Cert. #: 2365

Intake ID: 113054

Compliance Determination #: 37530

Region/Unit #: RCS Region 3 / Unit D

Investigator: Woodetta Maulana

Investigation Date(s): 12/15/2023 through 03/06/2024

Complainant Contact Date(s):

Allegation(s):

1) Named resident is without hot water

Investigation Methods:

Sample:	Total residents: Resident sample size: Closed records sample size:
Observations:	staff to resident interaction residents general observation of the facility hot water temperatures
Interviews:	staff residents
Record Reviews:	n/a

Investigation Summary:

1) The he assisted living failed to report to the department when the facility's boiler system no longer worked to keep water temperatures between 105 and 120 degrees Fahrenheit.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



Residential Care Services Investigation Summary Report

Provider/Facility: The Meridian at Stone Creek **Provider Type:** Assisted Living Facility

License/Cert.#: 2365

Intake ID: 120473

Compliance Determination #: 37530

Region/Unit #: RCS Region 3 / Unit D

Investigator: Woodetta Maulana

Investigation Date(s): 12/15/2023 through 03/06/2024

Complainant Contact Date(s):

Allegation(s):

- 1) Facility is without hot water
- 2) Concerned about sanitization of the kitchen
- 3) Facility has one medication technician for three floors at night

Investigation Methods:

Sample:	Total residents: Resident sample size: Closed records sample size:
Observations:	staff to resident interaction residents general observation of the facility hot water temperatures
Interviews:	staff residents
Record Reviews:	n/a

Investigation Summary:

- 1) The assisted living facility (ALF) failed to report to the department when the facility's boiler system no longer worked to keep water temperatures between 105 and 120 degrees Fahrenheit.
- 2) Due to the hot water issue pots and pans are cleaned using the three sink method with sanitizer and boiling water and boiling water is used to clean kitchen and food prep areas .
- 3) Assisted Living Facility's do not have minimum staffing ratios.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



Residential Care Services Investigation Summary Report

Provider/Facility: The Meridian at Stone Creek **Provider Type:** Assisted Living Facility

License/Cert. #: 2365

Intake ID: 120553

Compliance Determination #: 37530

Region/Unit #: RCS Region 3 / Unit D

Investigator: Woodetta Maulana

Investigation Date(s): 12/15/2023 through 03/06/2024

Complainant Contact Date(s):

Allegation(s):

1) Facility is without hot water

Investigation Methods:

Sample:	Total residents: Resident sample size: Closed records sample size:
Observations:	staff to resident interaction residents general observation of the facility hot water temperatures
Interviews:	staff residents
Record Reviews:	n/a

Investigation Summary:

1) The assisted living facility (ALF) failed to report to the department when the facility's boiler system no longer worked to keep water temperatures between 105 and 120 degrees Fahrenheit.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



Residential Care Services Investigation Summary Report

Provider/Facility: The Meridian at Stone Creek **Provider Type:** Assisted Living Facility

License/Cert.#: 2365

Intake ID: 120751

Compliance Determination #: 37530

Region/Unit #: RCS Region 3 / Unit D

Investigator: Woodetta Maulana

Investigation Date(s): 12/15/2023 through 03/06/2024

Complainant Contact Date(s):

Allegation(s):

- 1) Facility has no hot water
- 2) Food prep areas are not properly sanitized and residents are using paper and plastic cups and utensils

Investigation Methods:

Sample:	Total residents: Resident sample size: Closed records sample size:
Observations:	staff to resident interaction residents general observation of the facility water temperatures kitchen
Interviews:	staff residents
Record Reviews:	n/a

Investigation Summary:

- 1) The Assisted Living Facility failed to report to the department when the facility's boiler system no longer worked to keep water temperatures between 105 and 120 degrees Fahrenheit.
- 2) Resident food is served on plastic wear, and food prep areas and pots and pans are properly sanitized.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



Residential Care Services Investigation Summary Report

Provider/Facility: The Meridian at Stone Creek **Provider Type:** Assisted Living Facility

License/Cert. #: 2365

Intake ID: 120543

Compliance Determination #: 37530

Region/Unit #: RCS Region 3 / Unit D

Investigator: Woodetta Maulana

Investigation Date(s): 12/15/2023 through 03/06/2024

Complainant Contact Date(s):

Allegation(s):

1) Facility is without hot water

Investigation Methods:

Sample:	Total residents: Resident sample size: Closed records sample size:
Observations:	staff to resident interaction residents general observation of the facility hot water temperatures
Interviews:	staff residents
Record Reviews:	n/a

Investigation Summary:

1) The assisted living facility (ALF) failed to report to the department when the facility's boiler system no longer worked to keep water temperatures between 105 and 120 degrees Fahrenheit.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



Residential Care Services Investigation Summary Report

Provider/Facility: The Meridian at Stone Creek **Provider Type:** Assisted Living Facility

License/Cert. #: 2365

Intake ID: 120506

Compliance Determination #: 37530

Region/Unit #: RCS Region 3 / Unit D

Investigator: Woodetta Maulana

Investigation Date(s): 12/15/2023 through 03/06/2024

Complainant Contact Date(s):

Allegation(s):

1) Facility is without hot water

Investigation Methods:

Sample:	Total residents: Resident sample size: Closed records sample size:
Observations:	staff to resident interaction residents general observation of the facility hot water temperatures
Interviews:	staff residents
Record Reviews:	n/a

Investigation Summary:

1) The assisted living facility (ALF) failed to report to the department when the facility's boiler system no longer worked to keep water temperatures between 105 and 120 degrees Fahrenheit.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



Residential Care Services Investigation Summary Report

Provider/Facility: The Meridian at Stone Creek **Provider Type:** Assisted Living Facility

License/Cert. #: 2365

Intake ID: 120683

Compliance Determination #: 37530

Region/Unit #: RCS Region 3 / Unit D

Investigator: Woodetta Maulana

Investigation Date(s): 12/15/2023 through 03/06/2024

Complainant Contact Date(s):

Allegation(s):

1) Facility is without hot water

Investigation Methods:

Sample:	Total residents: Resident sample size: Closed records sample size:
Observations:	staff to resident interaction residents general observation of the facility hot water temperatures
Interviews:	staff residents
Record Reviews:	n/a

Investigation Summary:

1) The assisted living facility (ALF) failed to report to the department when the facility's boiler system no longer worked to keep water temperatures between 105 and 120 degrees Fahrenheit.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



Residential Care Services Investigation Summary Report

Provider/Facility: The Meridian at Stone Creek **Provider Type:** Assisted Living Facility

License/Cert. #: 2365

Intake ID: 120728

Compliance Determination #: 37530

Region/Unit #: RCS Region 3 / Unit D

Investigator: Woodetta Maulana

Investigation Date(s): 12/15/2023 through 03/06/2024

Complainant Contact Date(s):

Allegation(s):

1) Facility is without hot water

Investigation Methods:

Sample:	Total residents: Resident sample size: Closed records sample size:
Observations:	staff to resident interaction residents general observation of the facility hot water temperatures
Interviews:	staff residents
Record Reviews:	n/a

Investigation Summary:

1) The assisted living facility (ALF) failed to report to the department when the facility's boiler system no longer worked to keep water temperatures between 105 and 120 degrees Fahrenheit.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



Residential Care Services Investigation Summary Report

Provider/Facility: The Meridian at Stone Creek **Provider Type:** Assisted Living Facility

License/Cert.#: 2365

Intake ID: 120737

Compliance Determination #: 37530

Region/Unit #: RCS Region 3 / Unit D

Investigator: Woodetta Maulana

Investigation Date(s): 12/15/2023 through 03/06/2024

Complainant Contact Date(s):

Allegation(s):

- 1) Facility is without hot water
- 2) Dishwasher not working
- 3) Eating on plasticware

Investigation Methods:

Sample:	Total residents: Resident sample size: Closed records sample size:
Observations:	staff to resident interaction residents general observation of the facility hot water temperatures kitchen
Interviews:	staff residents
Record Reviews:	n/a

Investigation Summary:

- 1) The assisted living facility (ALF) failed to report to the department when the facility's boiler system no longer worked to keep water temperatures between 105 and 120 degrees Fahrenheit.
- 2) Dishwasher was working, but due to the hot water issue pots and pans are cleaned using the three sink method with sanitizer and boiling water
- 3) Residents are eating on plasticware which is not a violation of the regulation while the facility works on their boiler.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written

☐ N/A



Residential Care Services Investigation Summary Report

Provider/Facility: The Meridian at Stone Creek **Provider Type:** Assisted Living Facility

License/Cert.#: 2365

Intake ID: 120732

Compliance Determination #: 37530

Region/Unit #: RCS Region 3 / Unit D

Investigator: Woodetta Maulana

Investigation Date(s): 12/15/2023 through 03/06/2024

Complainant Contact Date(s):

Allegation(s):

- 1) Facility has no hot water
- 2) Residents were eating with regular plates and silverware and possible sanitization issue with no hot water
- 3) One of the elevators was not working

Investigation Methods:

Sample:	Total residents: Resident sample size: Closed records sample size:
Observations:	staff to resident interaction residents general observation of the facility hot water temperatures kitchen
Interviews:	staff residents
Record Reviews:	n/a

Investigation Summary:

- 1) The assisted living facility (ALF) failed to report to the department when the facility's boiler system no longer worked to keep water temperatures between 105 and 120 degrees Fahrenheit.
- 2) Observation of the kitchen and interview with dietary manager showed that the kitchen area has a way to properly sanitize plates silverware and utensils with boiling water and sanitizing solution.
- 3) The facility has more than one elevator, and working elevator can be used until the other elevator is repaired.

Conclusion / Action:

☒ Failed Provider Practice Identified / Citation(s) Written

This document was prepared by Residential Care Services for the Locator website.

☐ Failed Provider Practice Not Identified / No Citation Written

☐ N/A



Residential Care Services Investigation Summary Report

Provider/Facility: The Meridian at Stone Creek **Provider Type:** Assisted Living Facility

License/Cert. #: 2365

Intake ID: 120734

Compliance Determination #: 37530

Region/Unit #: RCS Region 3 / Unit D

Investigator: Woodetta Maulana

Investigation Date(s): 12/15/2023 through 03/06/2024

Complainant Contact Date(s):

Allegation(s):

- 1) Facility is without hot water
- 2) Dishwasher not working
- 3) Eating on plasticware

Investigation Methods:

Sample:	Total residents: Resident sample size: Closed records sample size:
Observations:	staff to resident interaction residents general observation of the facility hot water temperatures kitchen
Interviews:	staff residents
Record Reviews:	n/a

Investigation Summary:

- 1) The assisted living facility (ALF) failed to report to the department when the facility's boiler system no longer worked to keep water temperatures between 105 and 120 degrees Fahrenheit.
- 2) Dishwasher was working, but due to the hot water issue pots and pans are cleaned using the three sink method with sanitizer and boiling water.
- 3) Residents are eating on plasticware which is not a violation of the regulation while the facility works on their boiler.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written

☐ N/A



Residential Care Services Investigation Summary Report

Provider/Facility: The Meridian at Stone Creek **Provider Type:** Assisted Living Facility

License/Cert.#: 2365

Intake ID: 120725

Compliance Determination #: 37530

Region/Unit #: RCS Region 3 / Unit D

Investigator: Woodetta Maulana

Investigation Date(s): 12/15/2023 through 03/06/2024

Complainant Contact Date(s):

Allegation(s):

- 1) Facility is without hot water
- 2) Dishwasher not working
- 3) Eating on plasticware

Investigation Methods:

Sample:	Total residents: Resident sample size: Closed records sample size:
Observations:	staff to resident interaction residents general observation of the facility hot water temperatures kitchen
Interviews:	staff residents
Record Reviews:	n/a

Investigation Summary:

- 1) The assisted living facility (ALF) failed to report to the department when the facility's boiler system no longer worked to keep water temperatures between 105 and 120 degrees Fahrenheit.
- 2) Dishwasher was working, but due to the hot water issue pots and pans are cleaned using the three sink method with sanitizer and boiling water.
- 3) Residents are eating on plasticware which is not a violation of the regulation while the facility works on their boiler.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written

☐ N/A



Residential Care Services Investigation Summary Report

Provider/Facility: The Meridian at Stone Creek **Provider Type:** Assisted Living Facility

License/Cert.#: 2365

Intake ID: 120738

Compliance Determination #: 37530

Region/Unit #: RCS Region 3 / Unit D

Investigator: Woodetta Maulana

Investigation Date(s): 12/15/2023 through 03/06/2024

Complainant Contact Date(s):

Allegation(s):

- 1) Facility is without hot water
- 2) Kitchen has black sewer worms
- 3) Facility has mice
- 4) Parking lot has old furnishings on facility grounds

Investigation Methods:

Sample:	Total residents: Resident sample size: Closed records sample size:
Observations:	staff to resident interaction residents general observation of the facility hot water temperatures kitchen outside environment
Interviews:	staff residents
Record Reviews:	n/a

Investigation Summary:

- 1) The assisted living facility (ALF) failed to report to the department when the facility's boiler system no longer worked to keep water temperatures between 105 and 120 degrees Fahrenheit.
- 2) Observed kitchen and did not observe sewer worms.
- 3) Observation of the facility and kitchen did not show mice or mice droppings.
- 4) The assisted living facility (ALF) failed to ensure the exterior grounds were sanitary and kept in good repair. This failure placed all residents at risk for harm.

Conclusion / Action:

☒ Failed Provider Practice Identified / Citation(s) Written

This document was prepared by Residential Care Services for the Locator website.

☐ Failed Provider Practice Not Identified / No Citation Written

☐ N/A



Residential Care Services Investigation Summary Report

Provider/Facility: The Meridian at Stone Creek **Provider Type:** Assisted Living Facility

License/Cert.#: 2365

Intake ID: 120529

Compliance Determination #: 37530

Region/Unit #: RCS Region 3 / Unit D

Investigator: Woodetta Maulana

Investigation Date(s): 12/15/2023 through 03/06/2024

Complainant Contact Date(s):

Allegation(s):

- 1) Residents have no hot water since 2/23/24. This is not the first time in the last year that the residents have not had hot water for an extended period of time.
- 2) Maintenance has not been kept up on the facility with the residents not having working washers and dryers for extended periods.
- 3)January there was a shortage of food for the residents and the food has been giving many of them diarrhea. The safe handling of food is in question as well as the shortage of food.

Investigation Methods:

Sample:	Total residents: Resident sample size: Closed records sample size:
Observations:	staff to resident interaction residents general observation of the facility hot water temperatures kitchen
Interviews:	staff residents
Record Reviews:	n/a

Investigation Summary:

- 1) The assisted living facility (ALF) failed to report to the department when the facility's boiler system no longer worked to keep water temperatures between 105 and 120 degrees Fahrenheit.
- 2) Unable to substantiate failed practice
- 3) Unable to substantiate failed practice

Conclusion / Action:

☒ Failed Provider Practice Identified / Citation(s) Written

☐ Failed Provider Practice Not Identified / No Citation Written

☐ N/A



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 99250, Lakewood, WA 98496

Statement of Deficiencies	License #: 2365	Compliance Determination # 37530
Plan of Correction	The Meridian at Stone Creek	Completion Date
Page 1 of 5	Licensee: Milton Meridian LLC	03/06/2024

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 12/15/2023 and 02/27/2024 of:

The Meridian at Stone Creek
1111 S 376th St
Milton, WA 98354

This document references the following complaint number(s): 120926, 120751, 120732, 120787, 120683, 120728, 120737, 120734, 120725, 120711, 120593, 120567, 120473, 120553, 120543, 120529, 120506, 120738, 113054, 110510

The following sample was selected for review during the unannounced on-site visit: 0 of 0 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Woodetta Maulana,

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3 , Unit D
PO Box 99250
Lakewood, WA 98496

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Residential Care Services

03/07/2024

Date

This document was prepared by Residential Care Services for the Locator website.

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.



Administrator (or Representative)

3/17/24

Date

WAC 388-78A-3090 Maintenance and housekeeping.

(1) The assisted living facility must:

(b) Keep exterior grounds, assisted living facility structure, and component parts safe, sanitary and in good repair;

This requirement was not met as evidenced by:

Based on observation and interview, the Assisted Living Facility (ALF) failed to ensure the exterior grounds were safe, sanitary and in good repair. This failure placed all residents at risk for harm.

Findings included...

On 02/29/2024 at 10:00 a.m. during an observation of the parking lot, that residents had access, with Staff B, the Maintenance Director, showed there were eight wet and stained mattresses, one wall mirror, six inoperable washing machines, one large wet recliner, one metal bed frame, several pieces of foam material and other trash items on the parking lot grounds and on the sidewalk of the ALF exterior grounds.

On 02/29/2024 at 10:00 a.m. during an interview, Staff B stated all items except for the bed frame and one mattress had been there since he was hired one month earlier, stating the mattress and the bedframe had been there for about a week. When asked, Staff B stated the washing machines were inoperable and were to be removed from the premises the following week along with the other items. When asked why items were not removed earlier, Staff B stated they had to get financial approval from their corporate office to haul items away.

On 02/29/2024 at 9:30 a.m. during an interview, Staff A, the Executive Director, stated the maintenance department was not aware to call a company that will pick up the appliances for free. Staff B stated all other items would be removed the following week.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, The Meridian at Stone Creek is or will be in compliance with this law and / or regulation on (Date) 4/15/2024.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.



Administrator (or Representative)

3/17/2024

Date

WAC 388-78A-2650 Reporting fires and incidents. The assisted living facility must immediately report to the department's aging and disability services administration:

(3) Circumstances which threaten the assisted living facility's ability to ensure continuation of services to residents.

This requirement was not met as evidenced by:

Based on observation and interview the Assisted Living Facility (ALF) failed to report to the department when the facility's boiler system no longer worked to keep water temperatures between 105- and 120-degrees Fahrenheit. Failure to notify the department prevented the department from knowing if the facility had resources to ensure continuation of services.

Findings included...

Observations on 02/27/2024 starting at 12:50 p.m. with Staff B, the Maintenance Director, showed temperatures for four sample resident rooms (E204, E207, E112 and E114) ranging from 93.6 degrees F to 99 degrees F.

On 02/27/2024 at 1:30 pm., Staff B stated due to safety issues he and his staff stopped resetting the system and that is when the water temperatures remained low. Staff B stated he stopped resetting the system on Friday 02/23/2024.

On 02/27/2024 at 1:42 p.m., during an interview, Staff A, the Executive Director, confirmed she did not notify the department when the facility's boiler no longer worked to keep water temperatures between 105 degrees F and 120 degrees F.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, The Meridian at Stone Creek is or will be in compliance with this law and / or regulation on (Date) 4/15/24.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.



Administrator (or Representative)

3/17/24

Date

WAC 388-78A-2950 Water supply. The assisted living facility must:

(6) Provide all sinks in resident rooms, toilet rooms and bathrooms, and bathing fixtures used by residents with hot water between 105 F and 120 F at all times; and

This requirement was not met as evidenced by:

Based on observation and interview the Assisted Living Facility (ALF) failed to maintain hot water temperatures between 105 degrees F and 120 degrees F at all times. This failure placed all residents at risk to have a decreased quality of life.

Findings included...

Observations on 12/15/2023 starting at 1:30 p.m. with Staff C, the Maintenance Director, showed temperatures for six sample resident rooms (E107, E126, W133, W148, W203, and W316) ranging from 100.5 degrees F to 105 degrees F.

On 12/15/2023 at 2 p.m., during an interview, Staff A, the Executive Director, stated a company would be out on 12/19/2023 to address the boiler. Staff A stated residents were offered to take showers in rooms that did not have fluctuations in water temperatures.

Observations on 02/27/2024 starting at 12:50 p.m. with Staff B, the Maintenance Director, showed temperatures for four sample resident rooms (E204, E207, E112 and E114) ranging from 93.6 degrees F to 99 degrees F.

On 02/27/2024 at 12:52 p.m., Resident 1 stated, "There is no hot water, and I have not had a shower since last Wednesday (02/20/2024)."

On 02/27/2024 at 12:57 p.m., during an interview, Resident 2 stated, "I have not had hot water since last Thursday (02/21/2024) and have not had a shower in a week."

Observation on 02/27/2024 at 1:40 p.m. with Staff B of the boiler showed "current error." During an interview, Staff B stated when "current error" displayed on the boiler, it meant the boiler did not keep the water hot.

On 02/27/2024 at 1:30 p.m., Staff B stated when the "current error" code would display on the boiler, he would reset the system every hour to keep temperatures between 105 F and 120 F. Staff B stated Staff A told him to notify a professional company to inform them of the problem. Staff B stated after giving the company a description of the issue, he was told the "current error" code was a safety feature and that it was unsafe to continue resetting the system. Staff B stated when he and his staff stopped resetting the system, the water temperatures remained low. Staff B stated he stopped resetting the system on Friday 02/23/2024.

On 02/27/2024 at 1:42 p.m., during an interview, Staff A stated she received approval from the corporate office on 02/27/2024 to hire a construction company to repair or replace the boiler.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, The Meridian at Stone Creek is or will be in compliance with this law and / or regulation on (Date) 4/15/24.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.



Administrator (or Representative)

3/17/24

Date