



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, Washington 98504-5600

November 8, 2023
(email)

Ryan Knudson-Administrator
Willow Grove
1620 E Mead St
Spokane, WA 99218

IDR SCHEDULING LETTER

License #2399

Dear Administrator:

This letter will confirm your request for an Informal Dispute Resolution (IDR) regarding Statement of Deficiencies (SOD) dated October 5, 2023.

Based on your conversation with IDR Program staff, your IDR review meeting is scheduled for:

- **Date and Time** November 28, 2023 at 1:30
- **Type of Review** Telephone/**Teams**

You can call 1-564-999-2000 conference ID 813 775 515# or you may join the Teams meeting via computer with the link from your calendar invitation.

You indicated you are disputing the following citation(s):

WAC 388-78A-2600, WAC 388-78A-2660, WAC 388-78A-2130

You indicated the following individuals will participate and represent your facility in the IDR process:

Ryan Knudson-Administrator and Ashley Bennett-Director of Care

Please provide additional documentation specifically related to the citation(s) you are disputing at least one week prior to the scheduled IDR date by emailing them to RCSIDR@dshs.wa.gov or by faxing them to (360) 725-3225.

If you have any questions, please contact me at (360) 725-3233 or Rebecca Fueston at (360) 725-3203.

Sincerely,

Kim Friesz for

Kim Friesz for
Rebecca Fueston
IDR Program Manager
Residential Care Services

Enclosure

cc: Field Manager, Region 1 Unit B
Regional Long Term Care Ombuds
State Long Term Care Ombuds
Field File
Central Files
IDR File