



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

SHI-III First Hill LLC
Truewood by Merrill, First Hill
1421 MINOR AVE
SEATTLE, WA 98101

RE: Truewood by Merrill, First Hill License # 2420

Dear Administrator:

This letter addresses Compliance Determination(s) 36596 (Completion Date 02/08/2024) and 33703 (Completion Date 12/20/2023).

The Department completed a follow-up inspection of your Assisted Living Facility on 02/08/2024 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2690-1, WAC 388-78A-2690-6-c, WAC 388-78A-2690-7, WAC 388-78A-2690-7-a, WAC 388-78A-2690-7-b

The Department staff who did the off-site verification:
Sunny Kent, Licensors
Scottie Sindora, ALF Licensors

If you have any questions, please contact me at (425)670-6070.

Sincerely,

Jamie Singer

Jamie Singer, Field Manager
Region 2, Unit J
Residential Care Services



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

12/27/2023

Licensee: SHI-III First Hill LLC
Truewood by Merrill, First Hill
1421 MINOR AVE
SEATTLE, WA 98101

RE: Truewood by Merrill, First Hill License # 2420

Dear Administrator:

The Department completed a full inspection and a complaint investigation of your Assisted Living Facility on 12/20/2023 and found that your facility does not meet the Assisted Living Facility licensing requirements.

The Department:

- Wrote the enclosed Statement of Deficiencies (SOD) report; and
- May take licensing enforcement action based on any deficiency listed on the enclosed report; and
- May inspect the facility to determine if you have corrected all deficiencies.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately;
- Contact the Field Manager for clarifications related to the Statement of Deficiencies (SOD);
- Within 10 calendar days after you receive this letter, complete and return the enclosed 'Plan/Attestation Statement';
 - o Sign and date the enclosed report;
 - o For each deficiency, indicate the date you have or will correct each deficiency;
 - o Next to each deficiency, sign and date certifying that you have or will correct each cited deficiency; and
 - o Mail the Plan/Attestation Statement and report with original signatures to:

SHI-III First Hill LLC
Truewood by Merrill, First Hill # 2420
12/20/2023
Page 2 of 5

Jamie Singer, Field Manager
Residential Care Services
Region 2, Unit J
20311 52nd Ave W, Suite 100
Lynnwood, WA 98036

- Complete correction(s) within 45 days, or sooner if directed by the Department, after review of your proposed correction dates.
- Have your plan approved by the Department.

You May:

- Receive a letter of enforcement action based on any deficiency listed on the enclosed report.

In Addition, You May:

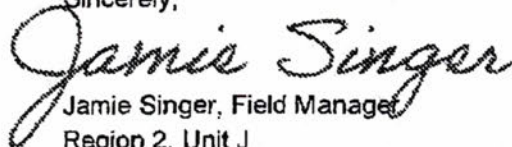
- Request an **Informal Dispute Resolution (IDR)** review within 10 working days after you receive this letter. Your IDR request **must** include:
 - o What specific deficiency or deficiencies you disagree with;
 - o Why you disagree with each deficiency; and
 - o Whether you want an IDR to occur in-person, by telephone or as a paper review.
- Send your request to:

IDR Program Manager
Department of Social and Health Services
Aging and Long-Term Support Administration
Residential Care Services
PO Box 45600
Olympia, WA 98504-5600

If You Have Any Questions:

- Please contact me at (425)670-6070.

Sincerely,



Jamie Singer, Field Manager
Region 2, Unit J
Residential Care Services

Enclosure



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

Statement of Deficiencies	License #: 2420	Compliance Determination # 33703
Plan of Correction	Truewood by Merrill, First Hill	Completion Date
Page 3 of 5	Licensee: SHI-III First Hill LLC	12/20/2023

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for the unannounced on-site full inspection and complaint investigation on 12/11/2023 and 12/14/2023 of:

Truewood by Merrill, First Hill
1421 MINOR AVE
SEATTLE, WA 98101

This document references the following complaint numbers: 108663.

The following sample was selected for review during the unannounced on-site visit: 7 of 51 current residents and 0 former residents.

The department staff that inspected the Assisted Living Facility:

Sunny Kent, Licenser
Scottie Sindora, ALF Licenser

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2, Unit J
20311 52nd Ave W, Suite 100
Lynnwood, WA 98036

As a result of the on-site visit(s) the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

A handwritten signature in cursive script that reads "Jamie Singer".
Residential Care Services

12/27/2023
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Statement of Deficiencies	License #: 2420	Compliance Determination # 33703
Plan of Correction	Truewood by Merrill, First Hill	Completion Date
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Patrick Conner
 Administrator (or Representative)

12/29/2023
 Date

WAC 388-78A-2690 Electronic monitoring equipment Resident requested use.

(1) Audio or video monitoring equipment may not be installed in the assisted living facility to monitor any resident apartment or sleeping area unless the resident or the residents' representative has requested and consents to the monitoring.

(6) If the resident requests the assisted living facility to conduct audio or video monitoring of his or her apartment or sleeping area, before any electronic monitoring occurs, the assisted living facility must ensure:

(c) The resident and the assisted living facility have agreed upon a specific duration for the electronic monitoring and the agreement is documented in writing.

(7) The assisted living facility must:

(a) Reevaluate the need for the electronic monitoring with the resident at least quarterly; and

(b) Have each reevaluation in writing, signed and dated by the resident.

This requirement was not met as evidenced by:

Based on observation, interview and record review, the Assisted Living Facility (ALF) failed to renew quarterly documentation for a resident-requested camera in an apartment for 1 of 1 sampled resident (Resident 4). This placed the resident at risk for continued video monitoring without their consent.

Findings included..

Record review of an undated Resident Characteristic Roster showed the ALF admitted Resident 4 on [REDACTED]/2022 with diagnoses including [REDACTED] and [REDACTED].

Observation, during the environmental tour on 12/11/2023 at 12:35 PM, showed a sign fastened to the wall next to the door of Resident 4's apartment. The sign read, "This area is under video surveillance".

Record review of Progress Notes for Resident 4 showed they experienced a non-injury fall in the Activity Room on 10/06/2023, and a second non-injury fall in the elevator on 11/29/2023. Review of Resident 4's MG HSE (Merrill Gardens Health Service Evaluation) Results and Service Plan (equivalent to a combined Assessment and Negotiated Service Agreement), dated 07/06/2023, showed the ALF assessed Resident 4 as a high fall risk. The ALF developed fall mitigation strategies for Resident 4.

Statement of Deficiencies	License #: 2420	Compliance Determination # 33703
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Record review of a Resident Request and Consent for Electronic Monitoring (Consent Form) showed Resident 4's Power of Attorney signed the consent for video monitoring in Resident 4's apartment on 01/17/2023 and 04/14/2023. The reason for monitoring was documented as "Fall Risk" and, "Concern about falling." The consent or re-evaluation was not updated in July and October 2023, as required by the regulation.

In an interview, on 12/13/2023 at 12:40 PM, Staff G (Resident Care Director) stated that they were unaware of the requirement for the Consent Form to be renewed and a re-evaluation to occur every 90 days.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Truewood by Merrill, First Hill is or will be in compliance with this law and / or regulation on (Date) 01/19/2024.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Patrick Conner 
Administrator (or Representative)

12/29/2023
Date