



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 99250, Lakewood, WA 98496

C.F. Bridgeport, LLC
Bridgeport Place
5250 Bridgeport Way W
University Place, WA 98467

RE: Bridgeport Place # 2427

Dear Administrator:

This document references Compliance Determination 22317 (06/07/2023), which included complaint number(s) 63239, 73766.
The Department completed a complaint investigation of your Assisted Living Facility on 06/07/2023 and found that your facility does not meet the Assisted Living Facility requirements.

The department staff who did the inspection and provided consultation:

Woodetta Maulana,

Consultation:

WAC 388-78A-2210 Medication services.

(2) The assisted living facility must ensure the following residents receive their medications as prescribed, except as provided for in WAC 388-78A-2230 and 388-78A-2250 :

(a) Each resident who requires medication assistance and his or her negotiated service agreement indicates the assisted living facility will provide medication assistance; and

(b) If the assisted living facility provides medication administration services, each resident who requires medication administration and his or her negotiated service agreement indicates the assisted living facility will provide medication administration.

Resident 1's procedure was scheduled for the 8th of February and staff were to stop the

This document was prepared by Residential Care Services for the Locator website.

and review of the medication administration record (MAR) showed staff stopped the Xarelto (a blood thinning medication) for 4 days (February 4th, 5th, 6th and 7th) prior to the procedure, instead of 2 days as ordered.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the facility to determine if you have corrected all deficiencies.

You May:

- Contact me for clarification of the deficiency or deficiencies found.

In Addition, You May:

- Request an **Informal Dispute Resolution (IDR)** review within 10 working days after you receive this letter. Your IDR request **must** include:
 - o What specific deficiency or deficiencies you disagree with;
 - o Why you disagree with each deficiency; and
 - o Whether you want an IDR to occur in-person, by telephone or as a paper review.
 - o Send your request to:

IDR Program Manager
Department of Social and Health Services
Aging and Long-Term Support Administration
Residential Care Services
PO Box 45600
Olympia, WA 98504-5600

If You Have Any Questions:

- Please contact me at (253)442-3013.

Sincerely,



Manfay Chan, Field Manager
Region 3, Unit D
Residential Care Services

Bridgeport Place # 2427

06/07/2023

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Residential Care Services Investigation Summary Report

Provider/Facility: Bridgeport Place

Provider Type: Assisted Living Facility

License/Cert.#: 2427

Compliance Determination #: 22317

Intake ID: 73766

Investigator: Woodetta Maulana

Region/Unit #: RCS Region 3 / Unit D

Investigation Date(s): 04/10/2023 through 06/07/2023

Complainant Contact Date(s):

Allegation(s):

- 1) developed diverticulitis
- 2) did not sign a care plan
- 3) Given bill for \$900
- 4) Xarelto stopped for 5 days instead of 2
- 5) Fish oil stopped for 4 days instead of 7
- 6) Pills found on floor

Investigation Methods:

Sample:	Total residents: 66 Resident sample size: 2 Closed records sample size: 0
Observations:	staff to resident interaction residents general observation of the facility
Interviews:	staff residents others not associated with the facility
Record Reviews:	Resident records

Investigation Summary:

- 1) Diagnosed prior to admitting to the facility
- 2) care plan signed after POA agreed with lower level of care. During an interview, the Executive Director stated the POA will be reimbursed for previous month
- 3) Interviewed business office manager who stated the resident was billed for two months, not one, and the bill was paid without issue
- 4) Consultation: Xarelto held 4 days instead of 2 as ordered
- 5) According to the medication administration record (MAR), the fish oil was held for seven days as ordered
- 6) Observed resident's room and pills not found on floor during this investigation

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A