



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

December 27, 2024

ELECTRONIC-FACSIMILE

Administrator
The Cottages at Lacey
8570 Martin Way E
Lacey, WA 98516

Assisted Living Facility License # **2443**
Licensee: Lacey Special Care Community LLC

IMPOSITION OF CIVIL FINES

Dear Administrator:

On December 17, 2024, the Department of Social and Health Services (DSHS), Residential Care Services completed a follow-up visit at your facility. This letter constitutes formal notice of civil fines on the license for your assisted living facility, also known as **The Cottages at Lacey**, located at **8570 Martin Way E, Lacey**, by the State of Washington, Department of Social and Health Services. These actions are taken under the authority granted pursuant to Laws of 1998, Chapter 272 and RCW 18.20.190.

The civil fines on the license are based on the following violation of the RCW and/or WAC as described in the attached Statement of Deficiencies (SOD) report dated December 17, 2024.

Civil Fines

WAC 388-78A-2610 (1)(2)(c)(d)(e) Infection control.

\$1,000.00

The licensee failed to ensure the facility staff members washed their hands per the acceptable standards for three staff members reviewed. The facility also failed to ensure one laundry room had appropriate infection control for soiled linens. These failures placed 51 residents and 31 staff at risk of contracting and spreading communicable diseases.

This is an uncorrected and recurring deficiency previously cited on October 14, 2024, April 5, 2024, January 18, 2024, June 22, 2023, and March 27, 2023, for subsections (1)(2)(c)(e).

WAC 388-78A-2950 (6) Water supply.

\$500.00

The licensee failed to ensure the facility's hot water temperature had been maintained between 105 and 120 degrees Fahrenheit (F) for two areas reviewed. This failure placed 51 residents and 31 staff at risk for potential skin burns, discomfort, and decreased quality of life.

This is an uncorrected deficiency previously cited on October 14, 2024.

WAC 388-78A-3100 (1)(2)(3)(4) Safe storage of supplies and equipment.

\$500.00

The licensee facility failed to secure potentially hazardous supplies accessible to memory care residents for two locations within the facility. This failure placed 51 residents at risk for ingesting potentially toxic materials.

This is an uncorrected and recurring deficiency previously cited on October 14, 2024, and January 18, 2024.

WAC 388- 78A-2320 (2)(b)(3)(c) Intermittent nursing services systems.

\$600.00

The licensee failed to ensure facility staff had the required nurse delegation training and credentials for two staff reviewed. The facility also failed to maintain and provide current nurse delegation documents for three residents. These failures resulted in three residents receiving medications from unqualified caregivers and placed them at risk for unmet medical care needs.

This is an uncorrected deficiency previously cited on October 14, 2024.

NOTE: These/This is/are the violations, which resulted in the fines; see the attached Statement of Deficiencies for any additional violations.

Attestation (Plan of Correction):

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected.
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

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Return the signed and dated SOD to:

Cory Cisneros, Field Manager
Region 3, Unit E
6639 Capitol Blvd SW Point Plaza West
Tumwater, WA 98501
Phone: (253) 254-3190 / Fax: (360) 664-8451
rcsregion3email@dshs.wa.gov

Appeal Rights:

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

Informal Dispute Resolution [RCW 18.20.195]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

The written request must be received by the 10th working day from receipt of this letter.

During the IDR process, you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

Send your **written** request to:

Informal Dispute Resolution Program Manager
Residential Care Services
PO Box 45600
Olympia, Washington 98504-5600

Formal Administrative Hearing

You may contest the civil fines by requesting a formal administrative hearing to challenge the deficiency, which resulted in the civil fines. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.

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The written request must be received within twenty-eight (28) calendar days of receipt of this letter.

Send your **written** request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

Payment:

If you do not request a formal administrative hearing, the civil fines are due to the Office of Financial Recovery twenty-eight (28) calendar days after receipt of this letter.

Mail a check for **\$2,600.00** payable to the 'Department of Social and Health Services', **and if you have or have had a Medicaid resident(s), please include your ProviderOne ID Number # on the check**, to:

DSHS Office of Financial Recovery
PO Box 9501
Olympia, WA 98507-9501
(360) 664-5919 / FAX: (360) 664-8401
OFRMMISVendor@dshs.wa.gov

If the Office of Financial Recovery has not received your payment within twenty-eight (28) days after receipt of this letter, interest will begin to accrue immediately on the balance, at the rate of one percent per month. If you do not submit a hearing request or make payment within twenty-eight (28) days, the balance due will be recovered.

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If you have any questions, please contact Cory Cisneros, Field Manager, at (253) 254-3190.

Sincerely,



Rathana Duong
Compliance Specialist
Residential Care Services

Enclosure

cc: Field Manager, Region 3, Unit E
RCS Regional Administrator, Region 3
HCS Regional Administrator, Region 3
DDA Regional Administrator, Region 3
WA LTC Ombuds
Office of Financial Recovery, Vendor Program Unit
HQ Central Files
DRW
SN