



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
*Aging and Long-Term Support Administration*  
*PO Box 45600, Olympia, Washington 98504-5600*

June 27, 2024  
(Email)

Ashley Guido, RN, MSN, MBA  
Ciel Senior Living of the Tri-Cities  
(Formerly Columbia Crossing of Grandridge)  
7255 W Grandridge Blvd  
Kennewick, WA 99336

**IDR SCHEDULING LETTER**

License #2449

Dear Administrator:

This letter will confirm your request for an Informal Dispute Resolution (IDR) regarding Statement of Deficiencies (SOD) dated May 23, 20204 and the Civil Fine letter dated June 4, 2024.

Your document review will be conducted on July 16, 2024.

You indicated you are disputing the following citation(s):

WAC 388-78A-2660 (1) (4)

Please provide additional documentation specifically related to the citation(s) you are disputing at least one week prior to the scheduled IDR date by emailing them to [RCSIDR@dshs.wa.gov](mailto:RCSIDR@dshs.wa.gov), or by faxing them to (360) 725-3225.

If you have any questions, please contact me at (360) 725-3218 or Scotti Bower at (360) 725-2648.

Sincerely,

*Laci Traulsen for Scotti Bower*

Laci Traulsen for  
Scotti Bower  
IDR Program Manager  
Residential Care Services

Enclosure

cc: Field Manager, Region 1, Unit G  
Compliance Specialist – Matt Hauser  
Regional Long-Term Care Ombuds  
State Long Term Care Ombuds  
Vendor Overpayments  
Field File  
Central File  
IDR File