



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES

Home and Community Living Administration
Residential Care Services • RCSIDR@dshs.wa.gov

October 20, 2025
(email)

Licensee: BFG Kennewick Master Tenant LLC
Ciel Senior Living of the Tri-Cities
7255 W Grandridge Blvd

IDR RESULTS

ALF #2449

Dear Provider:

Thank you for participating in the Informal Dispute Resolution (IDR) process by requesting a desk review of the Statement of Deficiencies (SOD) dated September 10, 2025.

The following information was considered during the review:

- All written materials presented by the Assisted Living Facility ;
- Records gathered by the Residential Care Services (RCS) regional staff.
- Follow up with the Fire Marshall.

After careful review and consideration, I have decided not to make any changes to SOD listed above.

Next Steps:

- If you have not done so already, begin the process of correcting the disputed deficiency or deficiencies immediately.
- Contact the local field manager if you need clarification related to the SOD report.
- Within 10 calendar days after you receive this letter, complete, and return the "Plan/Attestation Statement" for all disputed deficiencies.
 - For each disputed deficiency, indicate the date you have or will have corrected each one.

- Next to each disputed deficiency, sign and date certifying that you have or will correct each disputed deficiency.
- Mail the "Plan/Attestation Statement" with original signatures to:

Laura Williams-Davis, ALF Field Manager
Residential Care Services
Region 1, Unit G
Preferred methods:
eFax: (509) 454-4160
Email: rcsregion1email@dshs.wa.gov
Optional method:
1200 Alder Street
Union Gap, WA 98903

- You must complete corrections within 45 days or less if directed by the department after review of your proposed correction dates.

If you have any questions, please contact me at Staci.dilg@dshs.wa.gov .

Sincerely,



Staci Dilg
IDR Program Manager
Residential Care Services

cc: Regional Administrator, Region 1
Field Service Administrator, Region 1
Field Manager, Region 1 Unit G
Statewide Long Term Care Ombudsman
Regional Long Term Care Ombudsman
Central File
IDR File