



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 99250, Lakewood, WA 98496

Passionate Care Center LLC
Passionate Care Center
321 S 116th St
Tacoma, WA 98444

RE: Passionate Care Center # 2450

Dear Administrator:

This document references Compliance Determination 41011 (05/14/2024), which included complaint number(s) 129916.
The Department completed a complaint investigation of your Assisted Living Facility on 05/14/2024 and found that your facility does not meet the Assisted Living Facility requirements.

The department staff who did the inspection and provided consultation:

Lisa Mason, NCI ALF Licensors

Consultation:

WAC 388-78A-2630 Reporting abuse and neglect.

- (1) The assisted living facility must ensure that each staff person:
 - (b) Makes an immediate report to the appropriate law enforcement agency and the department consistent with chapter 74.34 RCW of all incidents of suspected sexual abuse or physical abuse of a resident.

A resident said they did not want the Law Enforcement notified when an allegation of sexual abuse was made. The Administrator did report to Law Enforcement three days after being informed of the incident.

This document was prepared by Residential Care Services for the Locator website.

05/14/2024

Page 2 of 2

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the facility to determine if you have corrected all deficiencies.

You May:

- Contact me for clarification of the deficiency or deficiencies found.

In Addition, You May:

- Request an **Informal Dispute Resolution (IDR)** review within 10 working days after you receive this letter. Your IDR request **must** include:
 - o What specific deficiency or deficiencies you disagree with;
 - o Why you disagree with each deficiency; and
 - o Whether you want an IDR to occur in-person, by telephone or as a paper review.
 - o Send your request to:

IDR Program Manager
Department of Social and Health Services
Aging and Long-Term Support Administration
Residential Care Services
PO Box 45600
Olympia, WA 98504-5600

If You Have Any Questions:

- Please contact me at (253)442-3013.

Sincerely,



Manfay Chan, Field Manager
Region 3, Unit D
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: Passionate Care Center **Provider Type:** Assisted Living Facility
License/Cert.#: 2450
Compliance Determination #: 41011 **Intake ID:** 129916
Investigator: Lisa Mason **Region/Unit #:** RCS Region 3 / Unit D
Investigation Date(s): 05/09/2024 through 05/14/2024
Complainant Contact Date(s):

Allegation(s):

A resident said they had been sexually abused by another resident

Investigation Methods:

Sample:	Total residents: Resident sample size: 2 Closed records sample size:
Observations:	Resident rooms Identified resident Residents
Interviews:	Identified resident Nursing staff
Record Reviews:	Incident investigation Medical records

Investigation Summary:

A resident reported an allegation of sexual abuse by another resident. Resident interviewed said she had the ability to lock her door. The facility initiated a safety plan of frequent checks, and residents to be separate from one another. Interview with facility staff said they did not see anything or hear anything out of the ordinary the day of the allegation. The facility reported the female resident was doing her usual routine. Record review of the facility investigation and resident documentation met regulations. Administrator interview said he had delayed calling Law Enforcement because the female resident asked him not to call.

Consultation - WAC 388-78A-2630-1-b- Reporting Abuse Neglect

Conclusion / Action:

- ☐ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A