



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long Term Support Administration
Residential Care Services Division • RCSIDR@dshs.wa.gov • Fax 360-725-3225

May 1, 2025
(email)

Jordan Drew-Administrator
Ciel Senior Living of Issaquah
23845 SE Issaquah Fall City Rd
Issaquah, WA 98029-7514

Assisted Living Facility License #2471

RE: INFORMAL DISPUTE RESOLUTION (IDR) REQUEST DENIED

Dear Administrator:

This letter is to inform you that the Informal Dispute Resolution (IDR) Unit received your request from the field office on April 30, 2025, for the Statement of Deficiencies (SOD) dated March 27, 2025, and the Civil Fine letter dated April 8, 2025. Records indicate that your facility received the SOD on April 8, 2025. Your IDR request needed to be postmarked, emailed, or faxed on/or before April 22, 2025, to be within the required timeframe for submission. Your request shows it was emailed to the field on April 30, 2025 therefore, your request is being denied without further process.

WAC 388-78A-3210 Informal Dispute Resolution.

The assisted living facility has a right to an informal dispute resolution meeting according to department procedure and consistent with RCW 18.20.195. The assisted living facility must make a request for an informal dispute resolution meeting in writing within ten days of receipt of the written notice of deficiency.

Please feel free to contact us at RCSIDR@DSHS.WA.GOV should you have any questions regarding this letter.

Sincerely,

Kim Friesz

Kim Friesz-AA3 for
Rebecca Fueston
IDR Unit Manager
Residential Care Services

cc: Regional Administrator 2
Field Manager Region 2 Unit D
IDR File
Central File