



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
8517 E Trent Ave, Ste 102, Spokane Valley, WA 99212

04/24/2025

PSL Associates, LLC
North Point Village, Assisted Living & Memory Care
1110 E Westview Ct
Spokane, WA 99218

RE: North Point Village, Assisted Living & Memory Care # 2479

Dear Administrator:

This letter addresses deficiencies occurring in the report(s) for: Compliance Determination(s) 58527 (Completion Date 04/24/2025) and 55581 (Completion Date 03/10/2025).

The Department completed a follow-up inspection of your Assisted Living Facility on 04/24/2025 and found no deficiencies.

The Department found that deficiencies for the following licensing laws and regulations were corrected:

WAC 388-78A-2466 Background checks Washington state name and date of birth background check Valid for two years National fingerprint background check Valid indefinitely.

(1) A Washington state name and date of birth background check is valid for two years from the initial date it is conducted. The assisted living facility must ensure:

(a) A new DSHS background authorization form is submitted to the department's background check central unit every two years for all administrators, caregivers, staff persons, volunteers and students; and

(b) There is a valid Washington state name and date of birth background check for all administrators, caregivers, staff persons, volunteers and students.

The Department staff who did the On Site verification:
Sandra Fast, Community Complaint Investigator

If you have any questions, please contact me at (509)323-7315.

Sincerely,
J. Salquist

This document was prepared by Residential Care Services for the Locator website.

Jessica Salquist, Regional Administrator
Region 1, Unit B
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: North Point Village, Assisted **Provider Type:** Assisted Living Facility
Living & Memory Care

License/Cert.#: 2479

Intake ID: 167434

Compliance Determination #: 55581

Region/Unit #: RCS Region 1 / Unit B

Investigator: Sandra Fast

Investigation Date(s): 02/28/2025 through 03/10/2025

Complainant Contact Date(s):

Allegation(s):

Medications passed with no credentials

Investigation Methods:

Sample:	Total residents: 80 Resident sample size: 3 Closed records sample size: 0
Observations:	Residents Activities Resident rooms Staff to resident interactions Resident to resident interactions Medication administration
Interviews:	Nursing staff Residents Family members Business office manager Staff development coordinator
Record Reviews:	Medical records Facility policies Personnel files Staff patterns

Investigation Summary:

Review of personnel documents showed one medication technician's Washington state name and date of birth background check was expired and was cited according to Washington Administrative Code (WAC) 388-78A-2466(1)(a)(b).

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written

☐ N/A



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Statement of Deficiencies	License #: 2479	Compliance Determination # 55581
Plan of Correction	North Point Village, Assisted Living & Memory Care	Completion Date
Page 1 of 3	Licensee: PSL Associates, LLC	03/10/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 02/28/2025 of:

North Point Village, Assisted Living & Memory Care
1110 E Westview Ct
Spokane, WA 99218

This document references the following complaint number(s): 167434, 166674

The following sample was selected for review during the unannounced on-site visit: 3 of 80 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Sandra Fast, Community Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 1, Unit B
8517 E Trent Ave, Ste 102
Spokane Valley, WA 99212

Statement of Deficiencies	License #: 2479	Compliance Determination # 55581
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Page 2 of 3	Licensee: PSL Associates, LLC	03/10/2025

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.



03/21/2025

Residential Care Services

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.



Administrator (or Representative)

3.24.25

Date

WAC 388-78A-2466 Background checks Washington state name and date of birth background check Valid for two years National fingerprint background check Valid indefinitely.

(1) A Washington state name and date of birth background check is valid for two years from the initial date it is conducted. The assisted living facility must ensure:

(a) A new DSHS background authorization form is submitted to the department's background check central unit every two years for all administrators, caregivers, staff persons, volunteers and students; and

(b) There is a valid Washington state name and date of birth background check for all administrators, caregivers, staff persons, volunteers and students.

This requirement was not met as evidenced by:

Based on interview and record review, the facility failed to ensure a Washington state name and date of birth background check was submitted every two years as required for 1 of 5 staff (Staff B). This failure placed residents at risk of receiving unsupervised care and services from a potentially disqualified staff member.

Finding included...

Review of the personnel file for Staff B, Medication Technician, showed they were hired on 05/19/2022. Further review showed that Staff B's last Washington state name and date of birth background check was completed on 05/17/2022. The personnel file did not show documentation of a current two year Washington state name and date of birth background check.

In an interview on 3/11/25 at 1:29 PM, Staff A, Executive Director, stated that they were

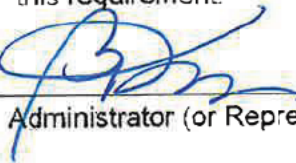
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unable to find a current name and date of birth background check for Staff B.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, North Point Village, Assisted Living & Memory Care is or will be in compliance with this law and / or regulation on (Date) April 24, 2025

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.



Administrator (or Representative)

3.24.25

Date

1. 388-7A-2466 Personnel file for Staff "B" Medication Technician showed they were hired on **05.19.22**. Further review showed that Staff "B's" last Washington state name and date of birth was completed on 05.17.22. The personnel file does not show documentation of a current two-year Washington state name and date of birth background check.

I. Corrective Action: NPV has now ran Staff "B's" name and date of birth background check and the results were "No Record".

II. How to Identify Other Residents: n/a

III. Systemic Change: Background checks for all staff are now being monitored through an internal tracking system to ensure that they are being submitted every two years from the initial date conducted. The Business Office Director will review the tracker to ensure that all staff are in compliance.

IV. Monitoring: This is now being tracked by the Business Office Director and Assistant Executive Director on a weekly basis.

V. Date of Completion: 04.24.2025