



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
8517 E Trent Ave, Ste 102, Spokane Valley, WA 99212

05/27/2025

PSL Associates, LLC
North Point Village, Assisted Living & Memory Care
1110 E Westview Ct
Spokane, WA 99218

RE: North Point Village, Assisted Living & Memory Care # 2479

Dear Administrator:

This letter addresses deficiencies occurring in the report(s) for: Compliance Determination(s) 60147 (Completion Date 05/27/2025) and 57357 (Completion Date 04/08/2025).

The Department completed a follow-up inspection of your Assisted Living Facility on 05/27/2025 and found no deficiencies.

The Department found that deficiencies for the following licensing laws and regulations were corrected:

WAC 388-113-0020 Which criminal convictions and pending charges automatically disqualify an individual from having unsupervised access to adults or minors who are receiving services in a program under chapters 388-71 , 388-101, 388-76, 388-78A, 388-97, 388-825, and 388-107 WAC?

(mmm) Vehicular assault;

(3) When the department determines that a conviction or pending charge in federal court or in any other court, including state court is equivalent to a Washington state crime that is disqualifying under this section, the equivalent conviction or pending charge is also disqualifying.

WAC 388-78A-2470 Background check Employment-disqualifying information Disqualifying negative actions.

(1) The assisted living facility must not employ an administrator, caregiver, or staff person, to have unsupervised access to residents, as defined in RCW 43.43.830 , if the individual has a disqualifying criminal conviction or pending charge for a disqualifying crime under chapter 388-113 WAC, unless the individual is eligible for an exception under WAC 388-113-0040 .

The Department staff who did the On Site verification:

This document was prepared by Residential Care Services for the Locator website.

Sandra Fast, Community Complaint Investigator

If you have any questions, please contact me at (509)993-7821.

Sincerely,

Stephanie Jenks, Community Field Manager
Region 1, Unit B
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: North Point Village, Assisted **Provider Type:** Assisted Living Facility
Living & Memory Care

License/Cert.#: 2479

Intake ID: 173149

Compliance Determination #: 57357

Region/Unit #: RCS Region 1 / Unit B

Investigator: Sandra Fast

Investigation Date(s): 04/02/2025 through 04/08/2025

Complainant Contact Date(s):

Allegation(s):

Staff allowed to have unsupervised access to vulnerable adults with background status of "Disqualify."

Investigation Methods:

Sample:	Total residents: 80 Resident sample size: 0 Closed records sample size: 0
Observations:	Concierge common area
Interviews:	Administrative staff
Record Reviews:	Personnel files

Investigation Summary:

Personnel records reviewed showed that a facility staff member had a Washington state name and date of birth background check with a "disqualify," result. Records showed that the staff had worked at the facility for over 24 years. Observation of the staff's work area showed that the staff had unsupervised access to vulnerable adults. A citation was issued according to Washington administrative code (WAC) 388-78A-2470 (1).

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
8517 E Trent Ave, Ste 102, Spokane Valley, WA 99212

Statement of Deficiencies	License #: 2479	Compliance Determination # 57357
Plan of Correction	North Point Village, Assisted Living & Memory Care	Completion Date
Page 1 of 3	Licensee: PSL Associates, LLC	04/08/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 04/02/2025 and 04/08/2025 of:

North Point Village, Assisted Living & Memory Care
1110 E Westview Ct
Spokane, WA 99218

This document references the following complaint number(s): 173149

The following sample was selected for review during the unannounced on-site visit: 0 of 80 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Sandra Fast, Community Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 1 , Unit B
8517 E Trent Ave, Ste 102
Spokane Valley, WA 99212

This document was prepared by Residential Care Services for the Locator website.

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

J. Salquist
Residential Care Services

04/17/2025
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Administrator (or Representative)

Date

WAC 388-113-0020 Which criminal convictions and pending charges automatically disqualify an individual from having unsupervised access to adults or minors who are receiving services in a program under chapters 388-71 , 388-101, 388-76, 388-78A, 388-97, 388-825, and 388-107 WAC?

(mmm) Vehicular assault;

(3) When the department determines that a conviction or pending charge in federal court or in any other court, including state court is equivalent to a Washington state crime that is disqualifying under this section, the equivalent conviction or pending charge is also disqualifying.

WAC 388-78A-2470 Background check Employment-disqualifying information Disqualifying negative actions.

(1) The assisted living facility must not employ an administrator, caregiver, or staff person, to have unsupervised access to residents, as defined in RCW 43.43.830 , if the individual has a disqualifying criminal conviction or pending charge for a disqualifying crime under chapter 388-113 WAC, unless the individual is eligible for an exception under WAC 388-113-0040 .

This requirement was not met as evidenced by:

Based on interview, observation, and record review, the facility failed to assure a staff member's Washington state name and date of birth background check was free from disqualifying information for 1 out of 1 staff (Staff B). This failure put residents at risk of having unsupervised contact with a staff member who had been disqualified to do so.

Findings included...

Review of Staff B, Concierge's, personnel documents showed that they had a hire date of 09/28/2000. Staff B's Washington state name and date of birth background checks dated 03/05/2019, and 03/25/2025, showed a "disqualify," status. Further review of

This document was prepared by Residential Care Services for the Locator website.

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Residential Care Services

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

Administrator (or Representative)

Date

WAC 388-113-0020 Which criminal convictions and pending charges automatically disqualify an individual from having unsupervised access to adults or minors who are receiving services in a program under chapters 388-71 , 388-101, 388-76, 388-78A, 388-97, 388-825, and 388-107 WAC?

(mmm) Vehicular assault;

(3) When the department determines that a conviction or pending charge in federal court or in any other court, including state court is equivalent to a Washington state crime that is disqualifying under this section, the equivalent conviction or pending charge is also disqualifying.

WAC 388-78A-2470 Background check Employment-disqualifying information Disqualifying negative actions.

(1) The assisted living facility must not employ an administrator, caregiver, or staff person, to have unsupervised access to residents, as defined in RCW 43.43.830 , if the individual has a disqualifying criminal conviction or pending charge for a disqualifying crime under chapter 388-113 WAC, unless the individual is eligible for an exception under WAC 388-113-0040 .

This requirement was not met as evidenced by:

Based on interview, observation, and record review, the facility failed to assure a staff member's Washington state name and date of birth background check was free from disqualifying information for 1 out of 1 staff (Staff B). This failure put residents at risk of having unsupervised contact with a staff member who had been disqualified to do so.

Findings included...

Review of Staff B, Concierge's, personnel documents showed that they had a hire date of 09/26/2000. Staff B's Washington state name and date of birth background checks dated 03/05/2019, and 03/25/2025, showed a "disqualify," status. Further review of

This document was prepared by Residential Care Services for the Locator website.

Staff B's records showed that they had a criminal conviction that disqualified them from having unsupervised access to vulnerable adults.

In an interview on 04/03/2025 at 3:00 PM, Staff A, Executive Director, stated that the disqualify status of Staff B was discovered during an audit of staff background checks.

In an observation on 04/08/2025 at 10:35 AM, the concierge was the only staff present in the reception area. A resident was observed sitting at a table close to the concierge's desk.

In an interview on 04/08/2025 at 10:58 AM, Staff A stated that when they had spoken to Staff B, they stated to them that they had been allowed to work because they were in a role that did not have unsupervised access to vulnerable adults.

In an observation on 04/08/2025 at 2:26 PM, the concierge was the only staff in the reception area. A resident was observed sitting in their wheelchair close to the concierge's desk.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, North Point Village, Assisted Living & Memory Care is or will be in compliance with this law and / or regulation on (Date)_____.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Administrator (or Representative)

Date