



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 99250, Lakewood, WA 98496

Puyallup Valley Enhanced Residential Care Inc
Puyallup Valley Enhanced Residential Care Inc
723 2nd St NW
Puyallup, WA 98371

RE: Puyallup Valley Enhanced Residential Care Inc License # 2490

Dear Administrator:

This letter addresses Compliance Determination(s) 59534 (Completion Date 05/28/2025) and 56123 (Completion Date 03/20/2025).

The Department completed a follow-up inspection of your Assisted Living Facility on 05/28/2025 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:

WAC 388-78A-2240, WAC 388-78A-2480, WAC 388-78A-2480-1, WAC 388-78A-2480-2, WAC 388-78A-2950, WAC 388-78A-2950-6

The Department staff who did the on-site verification:

Melisa Moran, Assisted Living Facility Nursing Consultant Institutional

If you have any questions, please contact me at (253)442-3013.

Sincerely,

Manfay Chan, Allied Health Field Manager
Region 3, Unit D
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



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DEPARTMENT OF SOCIAL AND HEALTH SERVICES
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PO Box 99250, Lakewood, WA 98496

Statement of Deficiencies	License #: 2490	Compliance Determination # 56123
Plan of Correction	Puyallup Valley Enhanced Residential Care Inc	Completion Date
Page 1 of 8	Licensee: Puyallup Valley Enhanced Residential Care Inc	03/20/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for the unannounced on-site full inspection on 03/11/2025 and 03/14/2025 of:

Puyallup Valley Enhanced Residential Care Inc
723 2nd St NW
Puyallup, WA 98371

The following sample was selected for review during the unannounced on-site visit: 7 of 49 current residents and 0 former residents.

The department staff that inspected the Assisted Living Facility:

Cathleen Davis, ALF Licenser
Melisa Moran, Assisted Living Facility Nursing Consultant Institutional

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3 , Unit D
PO Box 99250
Lakewood, WA 98496

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Page 2 of 6	Licensee: Puyallup Valley Enhanced Residential Care Inc	03/20/2025

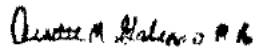
As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.


Residential Care Services

04/02/2025

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.



Administrator (or Representative)

4/2/2025

Date

WAC 388-78A-2240 Nonavailability of medications. When the assisted living facility has assumed responsibility for obtaining a resident's prescribed medications, the assisted living facility must obtain them in a correct and timely manner.

This requirement was not met as evidenced by:

Based on observations, interviews, and record reviews the Assisted Living Facility (ALF) failed to obtain prescribed medications for 4 of 6 sampled residents (Resident 2, 3, 4, & 7 [R2, 3, 4, & 7]). This failure placed the resident at risk for potential medical decline.

Findings included...

In an interview on 03/12/2025 at 10:00 AM, Staff F, Register Nurse (RN), said there was a disconnect between staff passing medications and communicating when the medication was running low. Staff F stated when staff does not make it known that resident's medications run low, this caused us not to send an order to the provider. Staff F said staff also needed to suspend the medications and communicate the need for another order to be placed. Staff F said she was currently working on training staff about communication and documenting medications needs.

<Resident 2>

Record review of R2's MAR, dated December 2024, showed a prescribed medication, duloxetine HCL, a medication used to treat anxiety and depression. This prescribed medication was not provided on 12/21/2024 at 6:47 AM with a note stating, "Not in Med Box." On 12/23/2024 at 8:29 AM the prescribed medication was not provided and stated, "Needs new RX" in the chart note. On 12/24/2024 at 8:09 AM, 12/25/2024 at 8:

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.



04/02/2025

Residential Care Services

Date

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Administrator (or Representative)

Date

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08 AM, and 12/26/2024 at 7:06 AM the prescribed medication was not provided with a chart note stating, "Waiting for Pharmacy to Deliver."

Record review of R2's MAR, dated February 2025, showed a prescribed medication, estradiol, a medication used to treat symptoms of menopause. This prescribed medication was noted in the MAR as "Waiting on Pharmacy to Deliver" on 02/24/2025 at 3:36 PM. This prescribed medication was not provided on 02/25/2024 at 7:33 PM with no notation indicating why the medication was not provided.

<Resident 3>

Record review of R3's MAR, dated February 2025, showed a prescribed medication, fluticasone propionate HFA, a medication used to treat allergic rhinitis. This prescribed medication was not provided on 02/07/2025 at 8:59 AM, 02/07/2025 at 7:39 PM, 02/08/2025 at 8:23 PM, 02/09/2025 at 6:58 PM, 02/10/2025 at 10:46 AM, 02/10/2025 at 7:02 PM with notes stating, "Waiting on Pharmacy to Deliver."

Record review of R3's MAR, dated February 2025, showed a prescribed medication, chlorhexidine gluconate, a medication used to treat allergic rhinitis. This prescribed medication was not provided on 02/07/2025 at 8:59 AM, 02/07/2025 at 7:39 PM, 02/08/2025 at 8:23 PM, 02/09/2025 at 6:58 PM, 02/10/2025 at 10:46 AM, 02/10/2025 at 7:02 PM with notes stating, "Waiting on Pharmacy to Deliver."

<Resident 4>

Record review of R4's MAR, dated December 2024, January 2025, February 2025 and March 2025, showed a prescribed medication, hydrocortisone, a medication used to alleviate itching. This medication was noted in the MAR as "Waiting for pharmacy to deliver" so this medication was not given on 12/13/2024 at 6:50 PM, 12/14/2024 at 7:23 AM and 7:14 PM, 12/15/2024 at 7:01 AM and 8:52 PM, 01/02/2025 at 8:07 AM, 01/13/2025 at 7:44 AM, 02/12/2025 at 7:16 AM, 02/14/2025 at 7:43 AM and 7:43 PM, 03/10/2025 at 7:08 PM, and 03/11/2025 at 7:35 AM.

<Resident 7>

Record review of R7's MAR, dated December 2024, showed a medication, prednisolone acetate, used to treat inflammation and suppress immune systems when treating eye conditions. This medication was noted in the MAR as "Waiting on Pharmacy to deliver" and not given on the dates of 12/01/2024 at 7:15 AM, 11:11 AM and 4:38 AM, 12/02/2024 at 7:42 AM, 10:51 AM, 4:14 PM and 8:07 PM, 12/03/2024 at 7:20 AM, 11:09 AM, 4:22PM, 7:27 PM, 12/04/2024 at 11:12 AM, 12/13/2024 at 7:51 AM, 12/28/2024 at 3:56 PM and 8:00 PM, 12/29/2024 at 7:08 AM, 11:09 AM, 3:55 PM, 7:39 PM, 12/30/2024 at 7:15 AM and 10:55 AM, and 12/31/2024 at 11:26 AM and 7:19 PM.

Record review of R7's MAR, dated December 2024, showed a prescribed medication, tacrolimus, used to treat psoriasis, a chronic auto-immune skin condition showing raised, inflamed scaly patches on the body. This prescribed medication was noted in the MAR as "Waiting on Pharmacy to Deliver" and not given on 12/28/2024 at 8:00 PM, 12/29/2024 at 7:09 PM, 12/30/2024 at 7:15 AM and 6:50 PM, and 12/31/2024 at 7:20 AM.

Record review of R7's MAR, dated December 2024, showed a prescribed medication, cyclosporine, used to increase tear production. This prescribed medication was noted in the MAR as "Waiting on Pharmacy to Deliver" and not given on 12/08/2024 at 4:29 AM, 12/09/2024 at 7:55 AM and 7:00 PM.

Record review of R7's MAR, dated January 2025, showed a prescribed medication, risperidone, a medication used to treat mental health disorders. This prescribed medication was left blank on 01/05/2025 at 8:00 PM with no notation indicating why the medication was not provided.

Record review of R7's MAR, dated January 2025, showed a prescribed medication, Sure Comfort, a medication used to treat diabetes, a disease of low and high blood sugar. This prescribed medication was left blank on 01/05/2025 with no notation indicating why the medication was not provided.

Record review of R7's MAR, dated January 2025, showed a prescribed medication, Systane, a medication used to treat dry eyes. This prescribed medication was left blank on 01/05/2025 at 8:00 PM with no notation indicating why the medication was not provided.

Record review of R7's MAR, dated January 2025, showed a prescribed medication, tacrolimus, this ointment is used to treat the symptoms of eczema (atopic dermatitis; a skin disease that causes the skin to be dry and itchy and to sometimes develop red, scaly rashes). This prescribed medication was left blank on 01/05/2025 at 8:00 PM with no notation indicating why the medication was not provided.

Record review of R7's MAR, dated January 2025, showed a prescribed medication, clindamycin, a medication used to treat skin infections. This prescribed medication was left blank on 01/05/2025 at 8:00 PM with no notation indicating why the medication was not provided.

Record review of R7's MAR, dated January 2025, showed a prescribed medication, Latanoprost, a medication used to treat macular degeneration, an eye disease. This prescribed medication was left blank on 01/05/2025 at 8:00 PM without a notation indicating why the medication was not provided.

Statement of Deficiencies	License #: 2490	Compliance Determination # 56123
Plan of Correction	Puyallup Valley Enhanced Residential Care Inc	Completion Date
Page 5 of 8	Licensee: Puyallup Valley Enhanced Residential Care Inc	03/20/2025

Record review R7's MAR, dated January 2025, showed a prescribed medication, metoprolol tartrate, a medication used to lower blood pressure. This prescribed medication was left blank on 01/05/2025 at 8:00 PM with no notation indicating why the medication was not provided.

Record review of R7's MAR, dated February 2025, showed a prescribed medication, oxycodone-acetaminophen, a medication used to relieve pain. This prescribed medication was noted in the MAR as "Waiting on Pharmacy to Deliver" and not given on 02/27/2025 at 2:05 PM and 3:36 PM, 02/28/2025 at 7:15 AM and 11:10 AM.

Record review of R7's MAR, dated February 2025, showed a prescribed medication, ibuprofen, a medication used to relieve pain. This prescribed medication was noted in the MAR as "Waiting on Pharmacy to Deliver" and not given on 02/27/2025 at 3:36 PM and 02/28/2025 at 11:11 AM.

Record review of R7's MAR, dated February 2025, showed a prescribed medication, Basaglar KwikPen 100-Units, a medication used to treat diabetes. This prescribed medication was noted in the MAR as "Waiting on Pharmacy to Deliver" and not given on 02/01/2025 at 3:34 PM.

Record review of R7's MAR, dated February 2025, showed a prescribed medication, penicillin v potassium, a medication used for infections caused by bacteria such as pneumonia and other respiratory tract infections. This prescribed medication was noted in the MAR as "Waiting on Pharmacy to Deliver" and not given on 02/27/2025 at 2:05 PM.

Record review of R7's MAR, dated February 2025, showed a prescribed medication, chlorhexidine gluconate, a 0.12 % mouthwash used to rinse mouth. This prescribed medication was noted in the MAR as "Waiting on Pharmacy to Deliver" and not given on 02/27/2025 at 3:36 PM.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Puyallup Valley Enhanced Residential Care Inc is or will be in compliance with this law and / or regulation on
(Date) Sunday May 4th 2025

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Quetta M. Salas # 61

Administrator (or Representative)

Date 4/2/2025

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Administrator (or Representative)

Date

WAC 388-78A-2480 Tuberculosis Testing Required.

- (1) The assisted living facility must develop and implement a system to ensure each staff person is screened for tuberculosis within three days of employment.
- (2) For purposes of WAC 388-78A-2481 through 388-78A-2489, "staff person" means any assisted living facility employee or temporary employee of the assisted living facility, excluding volunteers and contractors.

This requirement was not met as evidenced by:

Based on record review and interview, the Assisted Living Facility (ALF) failed to ensure 2 of 6 sampled staff (Staff C and D) had an initial tuberculosis (a communicable disease, TB) skin test within three days of employment. This failure placed 49 of 49 residents, staff, and visitors at risk for TB infection.

Findings included...

Record review of the staff roster printed on 03/11/2025, showed Staff C, Administrative Staff, was hired by the ALF on 01/10/2024. Staff C's personnel file showed no TB test was completed upon hire, which is required per Washington Administrative Code (WAC) within three days of employment.

Record review of the staff roster printed on 03/11/2025, showed Staff D, Home Care Aide, was hired by the ALF on 10/16/2023. Staff D's personnel file showed no TB test was completed upon hire within three days of employment. Personnel file showed initial TB test was completed on 10/30/2023 (14 days after date of hire) and was read on 11/02/2023.

In an interview on 03/13/2025 at 10:45 AM Staff A, Administrator, confirmed Staff C did not have a TB test completed within three days of being hired at the facility. Staff A reported that Staff C refused to have the TB skin test completed but would agree to go have a TB blood draw done. Staff A had no explanation for why Staff D had their initial TB testing completed late.

Statement of Deficiencies	License #: 2490	Compliance Determination # 56123
Plan of Correction	Puyallup Valley Enhanced Residential Care Inc	Completion Date
Page 7 of 8	Licensee: Puyallup Valley Enhanced Residential Care Inc	03/20/2025

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In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Quinton M. Baker, M.A.

Administrator (or Representative)

Date 4/2/2025

WAC 388-78A-2950 Water supply. The assisted living facility must:

(6) Provide all sinks in resident rooms, toilet rooms and bathrooms, and bathing fixtures used by residents with hot water between 105 F and 120 F at all times; and

This requirement was not met as evidenced by:

Based on record review, observations and interview, the Assisted Living Facility (ALF) failed to ensure that hot water temperatures in 2 of 7 sampled resident rooms and 2 of 4 common area bathroom sinks were maintained between 105 degrees Fahrenheit (F) and 120 degrees F. This failure placed residents at risk of injury and decreased quality of life due to unsafe water temperatures.

Findings included...

Record review of the facility's "Accident Prevention Program," updated on 03/13/2025, on page 7 of 11 under title, "Job Related Safety Rules," related to "Water Temperature," Sinks, states: WAC 388-107-0970 "The facility must provide all sinks in resident rooms, toilet rooms and bathrooms, and bathing fixtures used by residents with hot water between one hundred five degrees (105) Fahrenheit and one hundred twenty degrees (120) Fahrenheit at all times." "Water temperatures must be checked on a regular basis to ensure the temperatures are not over 120 degrees. This must be done with a temperature gun purchased for this reason. These temperatures should be written in maintenance book with temperature records for each sink, bathing fixture, etc that residents use and have access to. This book must be kept in the front office for easy access."

An observation on 03/13/2025 at 2:35 PM in resident room S27 - A, showed the bathroom sink hot water temperature measured at 125.3 degrees F. An observation on 03/13/2025 at 3:03 PM in resident room U25 - A & B, showed the bathroom sink hot water temperature measured at 124.0 degrees F.

Plan/Attestation Statement

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Statement of Deficiencies	License #: 2490	Compliance Determination # 56123
Plan of Correction	Puyallup Valley Enhanced Residential Care Inc	Completion Date
Page 8 of 8	Licensee: Puyallup Valley Enhanced Residential Care Inc	03/20/2025

An observation on 03/13/2025 at 2:40 PM in the first-floor common area women's bathroom showed the sink hot water temperature measured at 123.4 degrees F. An observation on 03/13/2025 at 3:45 PM in the common area men's bathroom across from room 30C on the second floor showed the sink hot water temperature measured at 125.8 degrees F.

On 03/13/2025 at 4:23 PM, regulatory staff sent an email to Staff A, Administrator, to inform them of the water temperatures assessed from the resident bathrooms and common bathrooms. Staff A acknowledged receipt of the email and stated they were unaware that the water temperatures were too high but stated residents like their water real hot. Staff A stated that her maintenance assistance was working to resolve the issue.

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Administrator (or Representative)

4/2/2025

Date

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