



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

Terry Care Group, LLC
Murano Senior Living
1938 Fairview Ave East
Seattle, WA 98102

RE: Murano Senior Living License # 2521

Dear Administrator:

This letter addresses Compliance Determination(s) 70018 (Completion Date 12/12/2025) and 67656 (Completion Date 10/23/2025).

The Department completed a follow-up inspection of your Assisted Living Facility on 12/12/2025 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2950-6

The Department staff who did the on-site verification:
Scottie Sindora, ALF Licenser
Sunny Kent, Licenser

If you have any questions, please contact me at (253)312-1446.

Sincerely,

Jamie Singer, Field Manager
Region 2, Unit J
Residential Care Services



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Statement of Deficiencies	License #: 2521	Compliance Determination # 67656
Plan of Correction	Murano Senior Living	Completion Date
Page 1 of 3	Licensee: Terry Care Group, LLC	10/23/2025

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for the unannounced on-site full inspection on 10/15/2025 and 10/20/2025 of:

Murano Senior Living
620 Terry Ave
Seattle, WA 98104

The following sample was selected for review during the unannounced on-site visit: 7 of 91 current residents and 0 former residents.

The department staff that inspected the Assisted Living Facility:

Scottie Sindora, ALF Licenser
Sunny Kent, Licenser

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2 , Unit J
20311 52nd Ave W, Suite 100
Lynnwood, WA 98036

This document was prepared by Residential Care Services for the Locator website.

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As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Jennie Singer
Residential Care Services

10/28/2025

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

[Signature]
Administrator (or Representative)

11/2/25
Date

WAC 388-78A-2950 Water supply. The assisted living facility must:

(6) Provide all sinks in resident rooms, toilet rooms and bathrooms, and bathing fixtures used by residents with hot water between 105 F and 120 F at all times; and

This requirement was not met as evidenced by:

Based on observation, and interview, the Assisted Living Facility (ALF) failed to ensure the hot water, in 5 of 7 common restrooms used by residents, reached and maintained a temperature between 105 degrees Fahrenheit (F) and 120 F. This failure placed all residents at risk for decreased infection control.

Findings included...

Observations during the environmental tour, on 10/15/2025 starting at 10:45 AM, with Staff F (General manager) and G (Maintenance Director) showed water temperatures outside of the accepted regulated range in the following locations: common restroom on the 24th floor was 103 F, and the laundry room on the 3rd floor was 98 F.

In an interview, on 10/15/2025 at 11:05 AM, Staff G stated that he took sample temperatures of the water monthly. Staff G stated he would look into the issue.

During the Resident Group Meeting, on 10/16/2025 at 2:00 PM, several residents stated that the water was frequently cold. One, unsampled resident stated, "the beauty salon had to shut down because the water was too cold to wash hair."

In an interview, on 10/22/2025 at 9:15 AM, Collateral Contact 1 (CC 1 - contracted hair stylist at the ALF's beauty salon) verified that on three occasions in the past 6 weeks,

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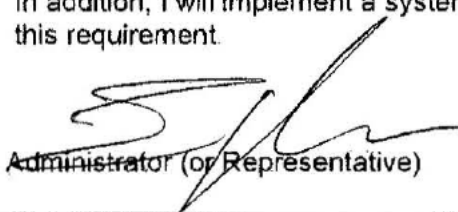
she had to cancel scheduled appointments due to the low water temperatures. CC 1 stated that she notified Staff F and Staff G.

Observation, on 10/20/2025 at 8:50 AM, showed water temperatures outside of the accepted regulated range in the following areas: Common restroom on the 24th floor was 103 F, the men's common restroom on the 5th floor was 102 F, the men's common restroom on the 2nd floor was 93 F, and the men's common restroom on the 1st floor was 102 F.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Murano Senior Living is or will be in compliance with this law and / or regulation on (Date) 12/5/25.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.


Administrator (or Representative)

Date 11/2/25