



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

November 20, 2023

Amended Notice by Settlement
(Amended in Italics, and Underlined)

ELECTRONIC-FACSIMILE

Administrator
Brookdale Hearthstone Moses Lake
905 S Pioneer Way
Moses Lake, WA 98837

Assisted Living Facility License #2524
Licensee: Emeritol Hearthstone Inn LLC

AMENDED REDUCTION OF CIVIL FINES

Dear Administrator:

On November 15, 2023, DSHS and Brookdale Hearthstone Moses Lake entered a settlement agreement and agreed motion and order of dismissal. Per the Office of Administrative Hearings docket 04-2023-LIC-03431, the civil fines imposed are reduced from \$4,000.00 to \$3,000.00.

Civil Fines

WAC 388-78A-2320 (1)(a) Intermittent nursing services systems. **\$225.00**

The licensee failed to ensure that nurse delegated medication technicians were trained to safely perform blood sugar testing and insulin administration per orders for three residents. This failure resulted in residents' diabetic testing and medications being administered incorrectly.

This is an uncorrected deficiency previously cited on December 28, 2022, for subsection 1(a).

WAC 388-78A-2210 (1)(a)(2)(a)(b) Medication services. **\$375.00**

The licensee failed to ensure medications were administered on time, safely and without error for five residents. These failures resulted in medication errors for the residents.

This is an uncorrected deficiency previously cited on December 28, 2022.

WAC 388-78A-2100 (1) On-going assessments.

\$225.00

The licensee failed to ensure an annual assessment addressing the ability of a resident to safely leave the facility unsupervised and consume alcohol was completed for one resident. This failure placed the resident at potential risk of injury and harm due to alcohol intoxication while out of the facility.

This is an uncorrected deficiency previously cited on December 28, 2022.

WAC 388-78A-2130 (3)(a)(b) Service agreement planning.

\$225.00

The licensee failed to update negotiated service agreements (NSA's) after a change in condition for one resident. This failure placed the resident at risk of a lack of support regarding the resident's capabilities, health, safety, and services necessary to meet the resident's needs.

This is an uncorrected deficiency previously cited on December 28, 2022, for subsections 3(a)(b).

WAC 388-78A-2150 (1) Signing negotiated service agreement.

\$225.00

The licensee failed to ensure that the negotiated service agreements (NSA's) were signed by the resident or representative for seven residents. This failure placed the residents at risk of not receiving needed care due to not signing and acknowledging their own plan of care.

This is an uncorrected deficiency previously cited on December 28, 2022.

WAC 388-78A-2371 (1)(2)(3) Investigations.

\$225.00

The licensee failed document investigations for administration errors for four residents. This failure placed residents at risk of harm, health complications, and continued medication errors.

This is an uncorrected deficiency previously cited on December 28, 2022.

RCW 70.129.140 (1) Quality of life – Rights.

\$375.00

The licensee failed to ensure care was provided, including wearing soiled briefs for extended periods of time, not receiving grooming and hygiene assistance, and living unit not being cleaned for one resident. These failures resulted in the resident residing in an unsanitary living unit and not living in a dignified manner.

This is an uncorrected deficiency previously cited on December 28, 2022.

WAC 388-78A-24642 (1) Background checks- **\$225.00**
National fingerprint background check.

The licensee failed to complete a national fingerprint background check for one staff. This failure placed the residents at risk of receiving unsupervised care and services from a potentially disqualified caregiver.

This is an uncorrected deficiency previously cited on December 28, 2022.

WAC 388-78A-24701 (1) Background checks- **\$225.00**
Employment No disqualifying information.

The licensee failed to ensure there was a completed character, competency, and suitability (CC&S) review related to a criminal history or negative actions for two staff. This placed residents at risk of receiving services from staff with non-disqualifying criminal convictions, pending charge or negative actions who were not evaluated to work with vulnerable adults.

This is an uncorrected deficiency previously cited on December 28, 2022.

WAC 388-78A-2480 (1)(2) Tuberculosis Testing Required. **\$225.00**

The licensee failed to complete screening for tuberculosis (TB) for two staff. This placed residents at risk of exposure to TB infection, a communicable disease.

This is an uncorrected deficiency previously cited on December 28, 2022.

WAC 388-78A-2930 (1)(b)(i) Communication system. **\$225.00**

The facility failed to ensure that the communication system worked consistently and performed reliably for three residents. This failure resulted in the communication system not functioning and placed residents at risk of their health, safety, and care needs not being met.

This is an uncorrected deficiency previously cited on December 28, 2022.

WAC 388-78A-2120 Monitoring residents' well-being. **\$225.00**

The licensee failed to perform monitoring, intervention, and health care provider notification regarding skin integrity assessments, high blood pressure and blood sugar management for two residents. These failures placed the residents at risk of health complications related to wounds and abnormal health measurements.

This is an uncorrected deficiency previously cited on December 28, 2022, for subsections (2)(a)(b) and (4).

Administrator
Brookdale Hearthstone Moses Lake
License #2524
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Payment:

If you did not make payment of the civil fines, they are due to the Office of Financial Recovery.

Mail a check for **\$3,000.00** payable to the 'Department of Social and Health Services', **and if you have or have had a Medicaid resident(s), please include your ProviderOne ID Number # on the check**, to:

DSHS Office of Financial Recovery
PO Box 9501
Olympia, Washington 98507-9501
1-800-562-6114 (extension 45919)
OFRMMISVendor@dshs.wa.gov

If you made a payment, please contact the Office of Financial Recovery to request a refund of the difference.

If you have any questions, please contact Jessica Salquist, Field Manager, at (509) 323-7315.

Sincerely,



Matt Hauser
Compliance Specialist
Residential Care Services

Enclosure

cc: Field Manager, Region 1, Unit B
RCS Regional Administrator, Region 1
HCS Regional Administrator, Region 1
DDA Regional Administrator, Region 1
WA LTC Ombuds
Office of Financial Recovery, Vendor Program Unit
HQ Central Files
DRW
HP