



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

November 20, 2023

Amended Notice by Settlement
(Amended in Italics, and Underlined)

ELECTRONIC-FACSIMILE

Administrator
Brookdale Hearthstone Moses Lake
905 S Pioneer Way
Moses Lake, WA 98837

Assisted Living Facility License #2524
Licensee: Emeritol Hearthstone Inn LLC

AMENDED REDUCTION OF CIVIL FINES

Dear Administrator:

On November 15, 2023, DSHS and Brookdale Hearthstone Moses Lake entered a settlement agreement and agreed motion and order of dismissal. Per the Office of Administrative Hearings docket 06-2023-LIC-03457, the civil fines imposed are reduced from \$1,700.00 to \$1,275.00.

Civil Fines

WAC 388-78A-2600 (1)(I) Policies and procedures. **\$225.00**

The licensee failed to implement their policies and procedures related to medication services for thirteen residents. This failure resulted in one resident vomiting and residents receiving medications in error.

WAC 388-78A-2240 Nonavailability of medications. **\$225.00**

The licensee failed to ensure that prescribed medications were available to be administered for two residents. This failure resulted in a delay in pain medication administration for one resident and contributed to increased leg swelling for another resident.

This is a recurring deficiency previously cited on December 28, 2022.

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WAC 388-78A-2220 (1)(b)(d) Prescribed medication authorizations. **\$225.00**

The licensee failed to ensure that only a licensed nurse received a verbal medication order for one resident. This failure resulted in medication transcription errors and placed Resident 2's health at risk.

This is a recurring deficiency previously cited on December 28, 2022.

WAC 388-78A-2450 (1)(a)(2)(h)(iii) Staff. **\$225.00**

The licensee failed to provide sufficient, trained staff to ensure residents received care and services for seven residents. This failure contributed to the lack of care and services related to hygiene, toileting, housekeeping, and monitoring and resulted in a decreased quality of life.

This is a recurring deficiency previously cited on December 28, 2022, for subsections (1)(a).

WAC 388-78A-2660 (7) Resident rights. **\$375.00**

The licensee failed to ensure residents were free from verbal abuse for two residents. This failure resulted in two residents being verbally abused by staff with threats of violence and demeaning comments and placed the resident at risk for psychological trauma and decreased quality of life.

Payment:

If you did not make payment of the civil fines, they are due to the Office of Financial Recovery.

Mail a check for **\$1,275.00** payable to the 'Department of Social and Health Services', **and if you have or have had a Medicaid resident(s), please include your ProviderOne ID Number # on the check, to:**

DSHS Office of Financial Recovery
PO Box 9501
Olympia, Washington 98507-9501
1-800-562-6114 (extension 45919)
OFRMMISVendor@dshs.wa.gov

If you made a payment, please contact the Office of Financial Recovery to request a refund of the difference.

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If you have any questions, please contact Jessica Salquist, Regional Administrator, at (509) 323-7315.

Sincerely,



Matt Hauser
Compliance Specialist
Residential Care Services

Enclosure

cc: Field Manager, Region 1, Unit B
RCS Regional Administrator, Region 1
HCS Regional Administrator, Region 1
DDA Regional Administrator, Region 1
WA LTC Ombuds
Office of Financial Recovery, Vendor Program Unit
HQ Central Files
DRW
HP