



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
8517 E Trent Ave, Ste 102, Spokane Valley, WA 99212

Emeritol Hearthstone Inn LLC
Brookdale Hearthstone Moses Lake
905 S Pioneer Way
Moses Lake, WA 98837

RE: Brookdale Hearthstone Moses Lake License # 2524

Dear Administrator:

This letter addresses Compliance Determination(s) 51493 (Completion Date 12/10/2024) and 48463 (Completion Date 11/06/2024).

The Department completed a follow-up inspection of your Assisted Living Facility on 12/10/2024 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2040-2

The Department staff who did the on-site verification:
Anne Sinclair, NCI Community Complaint Investigator

If you have any questions, please contact me at (509)323-7315.

Sincerely,

Jessica Salquist, Field Manager
Region 1, Unit B
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.

10:47:59 a.m. 11-20-2024 3

WATECH

11.20.2024 08:51:32

State of Washington



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
8517 E Trent Ave, Ste 102, Spokane Valley, WA 99212

Statement of Deficiencies

License #: 2524

Compliance Determination # 48463

Plan of Correction

Brookdale Hearthstone Moses Lake

Completion Date

Page 1 of 3

Licensee: Emeritol Hearthstone Inn LLC

11/06/2024

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site follow-up on 10/10/2024, 10/10/2024, and 10/10/2024 of:

Brookdale Hearthstone Moses Lake
905 S Pioneer Way
Moses Lake, WA 98837

This document references the following SOD dated: 11/06/2024

The following sample was selected for review during the unannounced on-site visit: 56 of 56 current residents and 0 former residents.

The department staff that inspected the Assisted Living Facility:

Anne Sinclair, NCI Community Complaint Investigator

From:

DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 1, Unit B
8517 E Trent Ave, Ste 102
Spokane Valley, WA 99212

As a result of the on-site visit(s) the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

A handwritten signature in black ink, appearing to read "Anne Sinclair".

Residential Care Services

11/19/2024

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.

10:47:59 a.m. 11-20-20244WA TECH

11.20.2024 08:51:32

State of Washington

Statement of Deficiencies	License #: 2524	Compliance Determination # 48463
Plan of Correction	Brookdale Hearthstone Moses Lake	Completion Date
Page 2 of 3	Licensee: Emeritol Hearthstone Inn LLC	11/06/2024


Administrator (or Representative)

11.22.24
Date

WAC 388-78A-2040 Other requirements.

(2) The assisted living facility must have its building approved by the Washington state fire marshal in order to be licensed.

This requirement was not met as evidenced by:

Based on interview and record review, the facility failed to ensure compliance with the Washington State Patrol Office of State Fire Marshal when the facility failed their second Fire and Life Safety Inspection. This failure placed residents, staff and visitors' safety as risk.

Findings included...

Review of the Department's Electronic Working Papers System, on 11/05/2024, showed the facility was licensed for 100 beds. In an interview on 11/06/2024 at 2:40PM, Staff A, Executive Director, stated there were currently 46 residents in the facility.

Review of records from the Washington State Patrol Office of State Fire Marshal (OSFM), showed the facility failed their initial yearly Fire and Life Safety Inspection (LSI) on 08/26/2024, then failed their OSFM reinspection on 10/24/2024.

Review of the most recent failed LSI report, dated 10/24/2024, showed the facility continued to be out of compliance with International Fire Code (IFC) standards in multiple categories. The Statement of Violation noted the following: The facility was found to be out of compliance in seven of 20 code requirements, as follows:

Abatement of Electrical Hazards (IFC 603.2.2.2021), Door Operation (IFC 705.2.4.2021), Testing and Maintenance (IFC 903.5 2009, 2012, 2015, 2018), Inspection, Testing and Maintenance (IFC 907.8 2018), Smoke Detector Sensitivity (IFC 907.8.3 2021), Maintenance (IFC 1203.4 2018), Securing Compressed Gas Containers, Cylinders and Tanks (IFC 5303.5.3 2021).

In an interview on 11/06/2024 with Staff A, they verified the facility failed their 10/24/2024 Fire Inspection and was working on corrections for a Fire Marshal reinspection.

Review of records from the OSFM showed the facility had failed the last four Fire Safety

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10:47:59 a.m. 11-20-2024 5 WA TECH

11.20.2024 08:51:32

State of Washington

Statement of Deficiencies

License #: 2524

Compliance Determination # 48463

Plan of Correction

Brookdale Hearthstone Moses Lake

Completion Date

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Licensee: Emeritol Hearthstone Inn LLC

11/06/2024

inspections, on 08/29/2023, 07/02/2024, 08/26/2024, and 10/24/2024.

This is an uncorrected deficiency previously cited on 08/21/2024.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Brookdale Hearthstone Moses Lake is or will be in compliance with this law and / or regulation on
(Date) 12.8.24.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Lisa Owen
Administrator (or Representative)

11.22.24
Date

This document was prepared by Residential Care Services for the Locator website.



Residential Care Services Investigation Summary Report

Provider/Facility: Brookdale Hearthstone
Moses Lake
License/Cert.#: 2524
Compliance Determination #: 45661
Investigator: Anne Sinclair
Investigation Date(s): 08/13/2024 through 08/21/2024
Complainant Contact Date(s):

Provider Type: Assisted Living Facility
Intake ID: 142467
Region/Unit #: RCS Region 1 / Unit B

Allegation(s):

1. Facility failed 2nd fire and life safety inspection.
-

Investigation Methods:

Sample:	Total residents: 51 Resident sample size: 4 Closed records sample size: 0
Observations:	Residents Dining Staff to resident interactions Resident to resident interactions
Interviews:	Residents Family Nurse Maintenance Director Medtech Temporary Executive Director
Record Reviews:	Washington State Patrol Fire Protection Bureau reports Washington State Patrol Fire Protection Bureau non-compliance letter Disclosure of Services

Investigation Summary:

1. The department investigated notification by Washington State Patrol Fire Protection Bureau of facility failure to pass two fire inspections. Interview and record review showed the facility failed to pass two fire and life safety inspections. Failed facility practice for 388-78A-2040(2).
-

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written

☐ N/A



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Statement of Deficiencies	License #: 2524	Compliance Determination # 45661
Plan of Correction	Brookdale Hearthstone Moses Lake	Completion Date
Page 1 of 3	Licensee: Emeritol Hearthstone Inn LLC	08/21/2024

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 08/13/2024, 08/13/2024 and 08/13/2024 of:

Brookdale Hearthstone Moses Lake
905 S Pioneer Way
Moses Lake, WA 98837

This document references the following complaint number(s): 140755, 142467

The following sample was selected for review during the unannounced on-site visit: 4 of 51 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Anne Sinclair, NCI Community Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 1, Unit B
8517 E Trent Ave, Ste 102
Spokane Valley, WA 99212

RECEIVED

SEP 05 2024

DSHS ALTSA RCS
SPOKANE VALLEY WA

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Residential Care Services

08/26/2024

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.

Statement of Deficiencies

License #: 2524

Compliance Determination # 45661

Plan of Correction

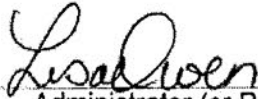
Brookdale Hearthstone Moses Lake

Completion Date

Page 2 of 3

Licensee: Emeritol Hearthstone Inn LLC

08/21/2024



Administrator (or Representative)

9.9.24
Date

WAC 388-78A-2040 Other requirements.

(2) The assisted living facility must have its building approved by the Washington state fire marshal in order to be licensed.

This requirement was not met as evidenced by:

Based on interview and record review, the Assisted Living Facility (ALF) failed to ensure compliance with the Washington State Patrol Office of State Fire Marshal (OSFM) when the ALF failed their second Fire and Life Safety Inspection (LSI). This failure placed residents, staff and visitors' safety at risk.

Findings included...

Review of the Department's Electronic Working Papers System, on 08/16/2024, showed the ALF was licensed for 100 beds.

In an interview on 08/13/24 at 10:51AM PM, Staff C, Director of Nursing, stated there were currently 51 residents in the facility.

Review of records from the OSFM, showed the ALF failed their initial LSI on 08/29/2023, then failed their first OSFM reinspection on 07/02/2024.

Review of the most recent failed LSI report, dated 07/02/2024, showed the facility continued to be out of compliance with International Fire Code (IFC) standards in multiple categories. The Statement of Violation noted the following:

The facility was found to be out of compliance in 14 of 23 code requirements, as follows:

Burning objects (IFC 310.7 2015, 2018), Equipment Rooms-Storage in Buildings (IFC 315.3.3 2018), Cleaning (IFC 607.3.3 2018), Fire and Smoke Protection Features-General (IFC 701.1 2018), Inspection and Maintenance (IFC 705.2 2018), Hold-Open Devices and Closers (IFC 705.2 3 2018), Duct and Air Transfer Openings- Maintaining Protection (IFC 706.1 2018), Testing and Maintenance (IFC 903.5 2009, 2012, 2015, 2018), Extinguishing System Service (IFC 904.12.5.2 2018), Inspection, Testing and Maintenance (IFC 907.8 2018), Maintenance (IFC 915. 6 2018), Internally Illuminated Exit Signs (IFC 1013.5 2018), Maintenance (IFC 1203.4 2018), Securing Compressed Gas

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Statement of Deficiencies	License #: 2524	Compliance Determination # 45661
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Containers, Cylinders and Tanks (IFC 5303.5.3 2018).

In an interview on 08/13/2024 at 12:10pm, Staff B, Maintenance Director, stated they were unaware that the fire inspection conducted on 07/02/2024 resulted in a facility fire inspection failure. Staff B further acknowledged they were unaware that the fire inspection on 07/02/2024 was the second visit and reinspection by OSFM from the failed fire inspection conducted on 08/29/2023.

In an interview on 08/14/2024 at 1:45pm, Staff A, Temporary Executive Director, stated they were unaware the facility fire inspection on 07/02/2024 conducted by OSFM was the second failed fire safety inspection for the facility. Staff A further stated they were unaware the facility had failed a fire inspection.

In an interview on 08/14/2024 at 10:41am, Collateral Contact 1(CC1), stated they conducted two fire inspections at the facility, on 08/29/2023 and 07/02/2024, which resulted in facility failure for their Fire and Life Safety Inspection. CC1 further stated the facility had an above normal occurrence of deficiencies.

Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Brookdale Hearthstone Moses Lake is or will be in compliance with this law and / or regulation on
(Date) 10.4.2024

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Lisa Owen
Administrator (or Representative)

8.27.24
Date