



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
AGING AND LONG-TERM SUPPORT ADMINISTRATION  
**8517 E Trent Ave, Ste 102, Spokane Valley, WA 99212**

Emeritol Hearthstone Inn LLC  
Brookdale Hearthstone Moses Lake  
905 S Pioneer Way  
Moses Lake, WA 98837

RE: Brookdale Hearthstone Moses Lake License # 2524

Dear Administrator:

This letter addresses Compliance Determination(s) 69506 (Completion Date 12/03/2025) and 67475 (Completion Date 10/22/2025).

The Department completed a follow-up inspection of your Assisted Living Facility on 12/03/2025 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:  
WAC 388-78A-2040-2

The Department staff who did the off-site verification:  
Abigail Vanderkolk, Community Complaint Investigator

If you have any questions, please contact me at (509)993-7821.

Sincerely,

Stephanie Jenks, Community Field Manager  
Region 1, Unit B  
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



## Residential Care Services Investigation Summary Report

**Provider/Facility:** Brookdale Hearthstone  
Moses Lake

**License/Cert.#:** 2524

**Compliance Determination #:** 67475

**Investigator:** Abigail Vanderkolk

**Investigation Date(s):** 10/21/2025 through 10/22/2025

**Complainant Contact Date(s):**

**Provider Type:** Assisted Living Facility

**Intake ID:** 197811

**Region/Unit #:** RCS Region 1 / Unit B

### Allegation(s):

Failed first re-inspection for fire safety.

### Investigation Methods:

|                        |                                                                                                |
|------------------------|------------------------------------------------------------------------------------------------|
| <b>Sample:</b>         | Total residents: 42<br>Resident sample size: 0<br>Closed records sample size: 0                |
| <b>Observations:</b>   | Resident rooms<br>Facility Common Areas<br>General Environment                                 |
| <b>Interviews:</b>     | Executive Director<br>Maintenance Director<br>State Fire Marshall                              |
| <b>Record Reviews:</b> | Disclosure of Services<br>Characteristic Roster<br>Fire Safety Inspection Form<br>Staff Roster |

### Investigation Summary:

The department investigated notification by Washington State Patrol Fire Protection Bureau of facility failure to pass two fire inspections. Interview and record review showed that the facility failed to pass two fire and life safety inspections. Failed facility practice was identified under WAC 388-78A-2040(2).

### Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A



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|                           |                                        |                                 |
|---------------------------|----------------------------------------|---------------------------------|
| Statement of Deficiencies | License #: 2524                        | Compliance Determination #67475 |
| Plan of Correction        | Brookdale Hearthstone Moses Lake       | Completion Date                 |
| Page 1 of 3               | Licensee: Emeritol Hearthstone Inn LLC | 10/22/2025                      |

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 10/21/2025 of:

Brookdale Hearthstone Moses Lake  
905 S Pioneer Way  
Moses Lake, WA 98837

This document references the following complaint number(s): 197811

The following sample was selected for review during the unannounced on-site visit: 0 of 42 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Abigail Vanderkolk, Community Complaint Investigator

From:  
DSHS, Aging and Long-Term Support Administration  
Residential Care Services, Region 1, Unit B  
8517 E Trent Ave, Ste 102  
Spokane Valley, WA 99212

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State of Washington

4

Statement of Deficiencies

License # 2524

Compliance Determination #67475

Plan of Correction

Brookdale Hearthstone Moses Lake

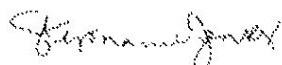
Completion Date

Page 2 of 3

Licensee: Emeritol Hearthstone Inn LLC

10/22/2025

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.



Residential Care Services

11/03/2025

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.



Administrator (of Representative)

11-4-2025

Date

**WAC 388-78A-2040 Other requirements.**

(2) The assisted living facility must have its building approved by the Washington state fire marshal in order to be licensed.

**This requirement was not met as evidenced by:**

Based on interview and record review, the facility failed to ensure compliance with the Washington State Patrol Office of State Fire Marshal when the facility failed their second Fire and Life Safety Inspection. This failure placed the residents, staff, and visitors at risk for harm.

**Findings included ..**

Review of records from the Washington State Patrol Office of State Fire Marshal (OSFM), showed that the facility had failed their second Fire and Life Safety Inspection (LSI) on 10/06/2025.

Review of the most recent LSI report, dated 10/06/2025, showed that the facility was found to be out of compliance with International Fire Code (IFC) standards in five out of 18 code requirement categories as follows:

Admin- (ITM) Inspection, Testing, and Maintenance (IFC 907.8.3.2021), Owner's Responsibility (IFC 701.6.2021), Penetrations-Maintaining Protection (IFC 703.1.2021), Standards (IFC 903.3.1), and Portable Fire Extinguishers-General Requirements (IFC 906.2.2021).

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5

|                           |                                        |                                  |
|---------------------------|----------------------------------------|----------------------------------|
| Statement of Deficiencies | License #: 2524                        | Compliance Determination # 67475 |
| Plan of Correction        | Brookdale Hearthstone Moses Lake       | Completion Date                  |
| Page 3 of 3               | Licensee: Emeritol Hearthstone Inn LLC | 10/22/2025                       |

In an interview on 10/21/2025 at 1:55 PM, Staff A, Executive Director, stated the following:

- That the facility had 100 beds and that there were 42 residents residing in the facility.
- That the facility was aware that they had failed their first LSI re-inspection.
- That the facility was aware that they were out of compliance with multiple IFC standards.

In an interview on 10/21/2025 at 2:16 PM, Staff B, Maintenance Director, stated that they were aware that the facility had failed their first LSI re-inspection.

In an interview on 10/21/2025, Collateral Contact 1, Fire Marshal, stated that they had conducted the first LSI re-inspection at the facility, found that the facility had multiple IFC code violations, and cited the facility for failing to maintain compliance according to state law.

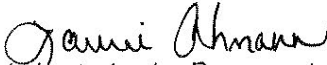
This is a recurring citation previously cited on 11/06/2024 and 08/21/2024.

#### Plan/Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Brookdale Hearthstone Moses Lake is or will be in compliance with this law and / or regulation on

(Date) 11/4/2025

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

  
Administrator (or Representative)

11-4-2025  
Date

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