



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
1200 Alder Street, Union Gap, WA 98903

AMENDED

Geenlake Management Kennewick, LLC
Three Rivers Place Senior Living
1108 W 5th Ave
Kennewick, WA 99336

RE: Three Rivers Place Senior Living License # 2536

Dear Administrator:

This letter addresses Compliance Determination(s) 36623 (Completion Date 02/08/2024) and 35553 (Completion Date 01/24/2024).

The Department completed a follow-up inspection of your Assisted Living Facility on 02/08/2024 and found no deficiencies. Your facility meets the Assisted Living Facility licensing requirements.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-78A-2730-1-b

The Department staff who did the on-site verification:

Robin Rainville, Assisted Living Facility Licensors
Krista Connelly, Community Nurse Consultant
Gwin Kaercher, Community Field Manager

If you have any questions, please contact me at (509)208-5231.

Sincerely,

Gwin Kaercher, Field Manager
Region 1, Unit G
Residential Care Services



Residential Care Services Investigation Summary Report

Provider/Facility: Three Rivers Place Senior Living
License/Cert.#: 2536
Compliance Determination #: 35553
Investigator: Robin Rainville
Investigation Date(s): 01/18/2024 through 01/24/2024
Complainant Contact Date(s):

Provider Type: Assisted Living Facility
Intake ID: 111551
Region/Unit #: RCS Region 1 / Unit G

Allegation(s):

The Assisted Living Facility (ALF) developed an outbreak of COVID-19 COVID-19 (an infectious disease causing respiratory illness with symptoms including cough, fever, headache, nausea, vomiting, diarrhea, loss of taste or smell, and in severe cases difficulty breathing that could result in severe impairment or death).

Investigation Methods:

Sample:	Total residents: 36 Resident sample size: 5 Closed records sample size: 0
Observations:	Residents Resident rooms Staff to resident interactions General Facility environment Housekeeping
Interviews:	Residents Nursing staff Administrator
Record Reviews:	Medical records (face sheets, care plans, progress notes) Facility policies Resident characteristic roster

Investigation Summary:

Interview and record review showed that three residents and one staff member tested positive for COVID-19. The ALF assessed and monitored the residents, implemented additional disinfection/cleaning measures, and communicated with their Local Health Jurisdiction (LHJ). The ALF followed the isolation, testing and personal protective equipment directives given by the LHJ. The ALF was in the process of ensuring all staff were properly tested for the fit of the use of N-95 respirator masks. The ALF made all required notifications and ensured residents' rights for visitation were honored. The ALF failed to ensure they maintained the appropriate certification by the Department of Health to perform on site medical laboratory testing, which included COVID-19 tests. failed practice identified at 388-78A-2730, reference Statement of Deficiencies dated

01/24/2024.

Failed practice identified under WAC 388-78a-2730, see the statement of deficiencies dated 01/24/2024.

Conclusion / Action:

- ☒ Failed Provider Practice Identified / Citation(s) Written
- ☐ Failed Provider Practice Not Identified / No Citation Written
- ☐ N/A

01.30.2024 14:00:07

State of Washington

5



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DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
1200 Alder Street, Union Gap, WA 98903

Statement of Deficiencies	License #: 2536	Compliance Determination # 35653
Plan of Correction	Three Rivers Place Senior Living	Completion Date
Page 1 of 3	Licenses: Gaenlake Management Kennewick, LLC	01/24/2024

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 01/18/2024 and 01/19/2024 of:

Three Rivers Place Senior Living
1108 W 5th Ave
Kennewick, WA 98338

This document references the following complaint number(s): 111218, 111651, 113792

The following sample was selected for review during the unannounced on-site visit 5 of 36 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility.

Robin Rainville, Assisted Living Facility Licensor

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 1, Unit G
1200 Alder Street
Union Gap, WA 98903

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Guvin Kaercher
Residential Care Services

01/30/2024
Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
1200 Alder Street, Union Gap, WA 98903

Statement of Deficiencies	License #: 2536	Compliance Determination # 35553
Plan of Correction	Three Rivers Place Senior Living	Completion Date
Page 1 of 3	Licensee: Geenlake Management Kennewick, LLC	01/24/2024

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Assisted Living Facility license.

The department completed data collection for an unannounced on-site complaint investigation on 01/18/2024 and 01/18/2024 of:

Three Rivers Place Senior Living
1108 W 5th Ave
Kennewick, WA 99336

This document references the following complaint number(s): 111219, 111551, 113792

The following sample was selected for review during the unannounced on-site visit: 5 of 36 current residents and 0 former residents.

The department staff that investigated the Assisted Living Facility:

Robin Rainville, Assisted Living Facility Licenser

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Residential Care Services, Region 1 , Unit G
1200 Alder Street
Union Gap, WA 98903

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Residential Care Services

Date

I understand that to maintain an Assisted Living Facility license, the facility must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.

01.30.2024 14:00:07

State of Washington

6

Statement of Deficiencies	License #: 2556	Compliance Determination # 35553
Plan of Correction	Three Rivers Place Senior Living	Completion Date
Page 2 of 3	Licenses: Greenlake Management Kennewick, LLC	01/24/2024

Louisa Williams
Administrator (or Representative)

1/31/24
Date

WAC 388-78A-2730 Licensee's responsibilities.

(1) The assisted living facility licensee is responsible for:

(b) Complying at all times with the requirements of this chapter, chapter 18.20 RCW, and other applicable laws and rules; and

TW 1/31/24

This requirement was not met as evidenced by:

Based on observation, interview and record review, the Assisted Living Facility (ALF) failed to maintain a Medical Testing Site Waiver/Clinical Laboratory Improvement Amendments (MTSW/CLIA) certificate after the ALF's certificate expired. This placed 38 of 38 residents at risk for receiving waived medical tests, such as in-house COVID-19 tests, without the ALF having the proper certificate.

Findings included...

Note: A "Dear Assisted Facility Administrator" letter, issued by the Department on 08/03/2022, showed that ALFs were informed about state and federal regulations related to COVID-19 and other medical tests done on site. A MTSW certificate was required in Washington state to conduct these tests. The MTSW met both federal and state requirements, and included a federally-issued CLIA number.

TW

Observation of the general environment of the ALF on 01/18/2024 at 11:40 AM, showed that there was not a MTSW/CLIA certificate posted anywhere in the ALF.

TW

On 01/18/2024 at 11:05 AM, Staff B, Licensed Practical Nurse/Health Services Director stated that they did not know if the ALF had the MTSW/CLIA waiver.

TW

Review of the Department of Health website on 01/22/2024 showed that the ALF's waiver certificate had expired on 06/30/2023.

TW

1/31/24
Louisa Williams
Plan/Attestation Statement

1. 2024 Application for MTSW/CLIA was submitted and Fee of \$260.00 for Re-Renewal (see attached application)
2. License matrix updated for reminder when to re-new.
3. Home office to keep a copy of license for Re-Renewal purposes.

Administrator (or Representative)

Date

WAC 388-78A-2730 Licensee's responsibilities.

(1) The assisted living facility licensee is responsible for:

(b) Complying at all times with the requirements of this chapter, chapter 18.20 RCW, and other applicable laws and rules; and

This requirement was not met as evidenced by:

Based on observation, interview and record review, the Assisted Living Facility (ALF) failed to maintain a Medical Testing Site Waiver/Clinical Laboratory Improvement Amendments (MTSW/CLIA) certificate after the ALF's certificate expired. This placed 36 of 36 residents at risk for receiving waived medical tests, such as in-house COVID-19 tests, without the ALF having the proper certificate.

Findings included...

Note: A "Dear Assisted Facility Administrator" letter, issued by the Department on 08/03/2022, showed that ALFs were informed about state and federal regulations related to COVID-19 and other medical tests done on site. A MTSW certificate was required in Washington state to conduct these tests. The MTSW met both federal and state requirements, and included a federally- issued CLIA number.

Observation of the general environment of the ALF on 01/18/2024 at 11:40 AM, showed that there was not a MTSW/CLIA certificate posted anywhere in the ALF.

On 01/18/2024 at 11:05 AM, Staff B, Licensed Practical Nurse/Health Services Director stated that they did not know if the ALF had the MTSW/CLIA waiver.

Review of the Department of Health website on 01/22/2024 showed that the ALF's waiver certificate had expired on 06/30/2023.

Plan/Attestation Statement

01.30.2024 14:00:07

State of Washington

7

Statement of Deficiencies	License #: 2535	Compliance Determination # 35553
Plan of Correction	Three Rivers Place Senior Living	Completion Date
Page 3 of 3	Licenses: Geenlake Management Kennewick, LLC	01/24/2024

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Three Rivers Place Senior Living is or will be in compliance with this law and / or regulation on
(Date) 2/18/24

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Lonya Williams
Administrator (or Representative)

1/31/24
Date

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Three Rivers Place Senior Living is or will be in compliance with this law and / or regulation on (Date)_____.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Administrator (or Representative)

Date